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Human Performance Data Relevant to the Amored Family of Vehicles

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Allen Corporation of America

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for

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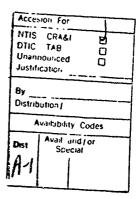
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Maintenance findings indicate that current maintenance effectiveness could be substantially improved. Improvements could be made through equipment design, training, supervision, job aiding, and automated test equipment.

Utilization of Findings:

The hard copy database contained in this report can be used to assist those requiring human performance information relevant to the AFV for the purposes of developing training, design, or manpower requirements. The database can be used at several levels of detail from viewgraph summary to actual findings reported in the studies. Some research voids and possible future research areas have also been identified and could be used to develop new research programs aimed at human performance issues relevant to the AFV.

HUMAN PERFORMANCE DATA RELEVANT TO THE ARMORED FAMILY OF VEHICLES

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HUMAN PERFORMANCE DATA RELEVANT TO THE ARMORED FAMILY OF VEHICLES

OVERVIEW

Operational Problem

With the concept exploration phase of the Army's Armored Family of Vehicles (AFV) and the implementation of the Army's Manpower and Personnel Integration (MANPRINT) program came the need for research on human performance issues relevant to the AFV. The identification and summarization of relevant past research serves as an aid in the determination of human performance issues, research voids, and possible solutions, as well as future research needs for the AFV. Relevant quantitative human performance data are potentially useful in evaluating MANPRINT risks and subsequently useful in determining the developmental and engineering design requirements supporting the human performance demands of the AFV system concept.

Research Objective

The purpose of this research was threefold. First, to provide a hardcopy data base of information in four major areas of risk relevant to the human performance issues in the MANPRINT program for the AFV. The four risk areas were 1) encapsulation; 2) information processing; 3) continuous operations; and 4) maintenance. The second purpose was to summarize the relevant data in the four risk areas in such a way as to provide answers or illuminate new human performance MANPRINT issues for the AFV. The third purpose was to identify research voids and future research needs for human performance issues in the AFV in order to assist in guiding the direction of future MANPRINT research directed at AFV.

Scope

The scope of this research project was defined in terms of the four main risk areas identified above by the AFV MANPRINT Steering Committee as being particularily important from the MANPRINT perspective. The information contained in this data base was obtained from an extensive review of the existing literature on the above four topics with an emphasis on quantitative results. Because of time constraints, the literature review was restricted to the most relevant and representative information relating to AFV human performance MANPRINT issues. It is anticipated that this data base and summary of existing research will assist those personnel involved during the various phases of the acquisition process by providing some of the MANPRINT human performance data related to the AFV which can be used to develop design, training and manpower requirements.

Constraints

This research product was originally intended to support a Headquarters Department of the Army In Process Review (IPR) on August 18, 1987. The purpose of this IPR was to assess the overall technical risk of the AFV

project and to determine if the program should continue. However, the research project was not initiated until late June. Therefore, this project represents about 70 professional staff days of work. Along with this time constraint a Special Task Force (STF) appointed by the Deputy Chief of Staff for Operations and Plans (DCSPS) changed one of the risk areas from "realistic doctrine and battlefield security" to "effects of continuous operation". Because of these constraints the present review of the literature cannot be considered exhaustive. It was the intent of the research team to locate and summarize the most relevant and representative research available within the time constraints. There will be a continual need to update the data base as new research is produced.

How to Use the Report

The report is divided into a number of different sections, some of which may be used alone or in conjunction with other sections depending on the level of detail required and the user's needs. The results section provides a narrative of the more relevant research findings for each of the four risk areas. Within each risk area, implications for design, training and manpower requirements are presented. It is not necessary, although recommended, to read the research findings in order to use the implications. The findings are also presented in Appendix B as input material for briefings on human performance MANPRINT findings relevant to the AFV. For those requiring more information regarding the data presented, the briefing input material references data sheets located in Appendix C. These data sheets provide detailed abstracted data and information along with implications relevant to human performance MANPRINT issues for the AFV. Appendix A contains an alphabetized reference list of all the documents which were abstracted and may be used in conjunction with references cited in the results section to locate information in Appendix C. Finally, the discussion section of this document presents general research voids and suggests possible future research directions.

BACKGROUND

The Army's AFV concept development program, begun in 1986, is aimed at developing an armored vehicle family that will include a full range of vehicles with maximum component commonality.

Commonality is not a new idea; both U.S. and foreign automobile manufacturers have been relying extensively on standardized parts for many years to help keep developmental and production costs down. In Army combat vehicles, there are common subsystems such as engines, transmissions and electronics, and common chassis in such vehicle families as the M2/M3 Bradley. However, the AFV as now envisioned would represent the most ambitious use of this idea for the Army.

The new armored family may include two or three common chassis that could be combined with any of various subsystem modules—each designed for a specific mission—to build a full range of armored vehicles. To build a tank, for example, there would be a module outfitted with a main gun and a fire-control system. A recovery vehicle would have a module with a crane and

winches. For an infantry vehicle, there would be an armored module designed to carry troops.

Given this commonality, important logistics and training benefits should be evident; certainly, it would be much easier to train mechanics and drivers. Also, it would be cheaper to buy large quantities of parts common to the entire fleet than to buy smaller quantities of unique parts for each vehicle type. Thus, there is a great potential for reduced overall vehicle sustainment costs.

If the projected acquisition schedule is adhered to, full-scale AFV development will get under way in 1990, with introduction of vehicles to troops possible during the mid 1990s.

An essential part of the early concept exploration stage is the work currently conducted by the Armored Family of Vehicles Special Task Force (AFV-STF). The AFV-STF provides the central focus on the project and coordinates all the various research projects currently exploring the myriad requirements for fielding a new family of vehicles. These projects extend from new engine and material technologies to training and crew performance. An integral part of AFV-STF is the MANPRINT Steering Committee which provides specific guidance on manpower, personnel, training, human factors, system safety and health hazards as they relate to the various research and development tasks.

Risk Areas

The AFV MANPRINT Steering Committee identified four major risk areas from the MANPRINT perspective. These four areas were 1) encapsulation; 2) information processing; 3) continuous operations (CONOPS); and 4) maintenance. A number of human performance MANPRINT issues related to these risk areas were identified by the Steering Committee as relevant to the AFV concept. This lict was expanded by the present research staff in order to assist in defining the relevant areas of literature to review. These expanded issues and subissues are presented in Table 1.

The present effort focused on determining AFV human performance issues which had already been examined in past research. This process was guided by, but not limited to, the list of issues presented in Table 1. It is anticipated that past research will not be able to offer answers to all or even a majority of the issues and subissues. Those issues which cannot be answered directly by past research could be considered research voids and could be used to guide future research programs. The list is expected to expand and be revised as past research, current and future research will address older issues and bring to light new issues that are useful in developing design requirements for the AFV.

Table 1. AFV Issues-Subissues List

ENCAPSULATION

What is the effect of crew confinement in an enclosed armored vehicle on crew performance in combat?

- A. SUSTAINED OPERATIONS OF ENCAPSULATED CREWS To what extent can encapsulated crews perform required tasks effectively over sustained periods of combat? To what extent does prolonged encapsulation affect crew performance after they are released from encapsulation (effects of disorientation)?
- B. OPERATIONAL REQUIREMENTS OF SOLDIERS, CREWS, AND UNITS To what extent are operational requirements of encapsulated soldiers, crews, and units achievable through the use of encapsulation support equipment (e.g., oxygen filtration and temperature/humidity support systems, visual monitoring systems)?
- C. FEASIBILITY OF INDIRECT VISUAL MOMITORING To what extent are indirect visua? monitoring systems feasible for use in AFV crew tasks which require external visual information (e.g., surveillance tasks to identify enemy threat)?
- D. INTERACTION OF CREW ENCAPSULATION WITH PERFORMANCE SHAPING FACTORS

 To what extent would crew encapsulation interact with soldier
 performance shaping factors (e.g., lack of confidence in indirect
 visual monitoring systems, communications, decontamination
 procedures, recoil vibrations (especially multiple fires),
 mobility, environmental systems, crew space layout, dietary
 sufficiency, clothing, personal hygiene, sleep deprivation, crew
 rotation, fatigue, heat stress, motion sickness, and workload)?
- 2. INFORMATION PROCESSING What are the effects of workload and fatigue on crew performance of critical high cognitive skill tasks?
 - A. AFV DESIGN TO REDUCE COGNITIVE OVERLOAD What are the AFV soldier-machine interface design requirements for reducing cognitive overload conditions, enhancing soldier performance of critical tasks during sustained operations (in spite of fatigue effects), and maintaining coherent workload among crewmembers?
 - 8. INFORMATION REQUIREMENTS FOR ENCAPSULATED CREWS What are the information needs of encapsulated AFV crews to facilitate the performance of critical operations tasks?

Table 1. (Cont'd)

- INFORMATION PROCESSING (Cont'd)
 - C. COMMAND AND CONTROL INFORMATION REQUIREMENTS What are the information requirements in order to assure necessary command and control of AFV units?
 - D. MINIMUM INFORMATION REQUIREMENTS AND MAXIMUM TOLERABLE WORKLOAD DURING DEGRADED MODE OPERATIONS What are the minimum information needs of encapsulated crews and maximum tolerable workload to perform critical operations tasks during degraded mode (meaning manual armored vehicle) operations? What are the minimum information needs and maximum tolerable workload of a reduced crew complement to perform critical combat tasks (when personnel are attributed through injury and casualties)?
- MAINTENANCE AND TROUBLESHOOTING -

What are the maintenance and troubleshooting requirements that impact on soldier performance of AFV maintenance under a variety of circumstances?

- A. CRITICAL MAINTENANCE TASKS What are the critical maintenance tasks required to maintain, troubleshoot, and support the AFV?
- B. DENSITY OF ELECTRONIC/VETRONIC EQUIPHENT To what extent will the density of AFV electronic/vetronic equipment result in maintenance, troubleshooting, and support requirements that exceed the number and cognitive skill of current and projected Army electronic maintenance technicians?
- C. ADEQUACY OF BIT/BITE/ATE To what extent can BIT/BITE and ATE equipment be used to reliably facilitate the diagnosis of failed subsystems, equipment, or components, and thereby ease the cognitive skill burden on the Army's electronic maintenance technicians?
- 4. CONTINUOUS OPERATIONS -

What are the effects of continuous operations concepts on the ability of AFV personnel to operate, maintain, and support the AFV to achieve combat missions?

- A. CONTINUOUS OPERATIONS MISSION REQUIREMENTS What are the continuous operations mission requirements for AFV units and what time durations and unit/crew rotations are planned for such missions?
- B. CONTINUOUS OPERATIONS TASKS What are the critical operations, maintenance, and support tasks which are most adversely affected by the stress and fatigue associated with continuous combat operations?

Table 1. (Cont'd)

CONTINUOUS OPERATIONS (Cont'd)

- C. CONTINUOUS OPERATIONS PERFORMANCE SHAPING FACTORS What are the relevant soldier performance shaping factors which most affect performance of critical soldier operations, maintenance, and support tasks and which can be offset through equipment designs which facilitate soldier performance?
- D. SOLDIER-MACHINE INTERFACE DESIGN REQUIREMENTS FOR CONTINUOUS OPERATIONS - What are the soldier-machine interface design requirements for enhancing soldier/crew performance of critical AFV tasks during continuous operations?

The specific methodology used by the research team to locate, review, and summarize past research findings and abstract AFV human performance Gata is presented in the following section.

METHODOLOGY

The basic task of the research staff was to locate, review, and summarize past literature on the four major risk areas identified by the AFV MANPRINT Steering Committee (i.e., encaysulation, information processing, continuous operations, and maintenance).

The Collection Process

The first part of this research project required the location of research material on the four risk areas. As with any literature search in which references from one document lead to the location of other documents, this task progressed throughout the life of the project.

In order to enhance the generalizability and relevancy of results, documents were collected with emphasis on the following four factors:

- 1) <u>Studies Using Field Experiments</u>. Field experiments provide a means of manipulating meaningful independent measures (e.g., level of MOPP protection) while collecting data on meaningful dependent measures (e.g., number of targets hit) in a realistic setting under semi-controlled conditions. Not all of the studies reviewed, however, were field studies. Often, laboratory experiments, expert judgements, field tests, modelling, simulation, or field observations were found to be useful to the project.
- 2) Studies Using Soldier Population. With the projected decline in the quality of the military manpower pool (Rimland & Larson, 1980) it was thought probable that the population of soldiers for the AFV would be significantly different, in terms of aptitude and training, from subjects used in many experiments carried out on college populations. These differences could lead

to human performance results which would not generalize between the populations.

- 3) Studies Using Armored Vehicle Crew Member Tasks. Although it was not known what the exact AFV soldier tasks would be, it was assumed that the tasks would be similar to those performed by present armored vehicle crews. Therefore, studies which involved tasks performed by present armored vehicle crews (e.g., target acquisition, performance in HOPP gear, and command and control performance) were considered important.
- 4) Studies Containing Quantitative Data. Data which is quantitative in nature can be more easily used to develop specific AFV design and training requirements than can qualitative data. Also, quantitative data are more easily understood by engineers and thus MANPRINT considerations should have a better chance of being incorporated into the system design. Often, however, qualitative data is useful in understanding why or how some phenomenon is occurring and therefore qualitative data were included.

Documents were obtained from a variety of sources with the cooperation of a number of agencies and services. These included the U. S. Army Research Institute (ARI), the U. S. Army Human Engineering Laboratory (HEL), George Mason University, Georgetown University, Defense Technical Information Center (DTIC), Defense Logistics Studies Information Exchange (DLSIE), and National Technical Information Service (NTIS). Documents were also obtained from ARI and HEL scientists as well as from Walter Reed Army Institute of Research (WRAIR) scientists.

The Review Process

The review process commenced with the assessment of each document for relevance to one of the issues. Figure 1 illustrates the decision process used to determine relevance. The assessment tree was developed in accordance with the generalizability factors mentioned above. Although all documents acquired were initially thought to be of possible relevance, upon closer examination many of the documents were not relevant and were not abstracted.

Those documents which survived the initial screening for relevance were categorized as pertaining to one of the four risk areas and each document was given an individual identification (ID) number. The ID numbers began with a two letter sequence identifying the risk area, followed by a three digit number assigned sequentially to the documents as they were reviewed. The ID numbers located on the data collection and summary forms in Appendices B and C can be used later to quickly identify individual documents.

A total of 216 documents were received and reviewed for initial relevance. Of these, 96 were found to be relevant to the AFV and the four risk areas. Twenty-one were relevant to encapsulation, 27 to CONOPS, 28 to information processing and 20 to maintenance. Twenty-four of the studies abstracted were controlled latoratory experiments, 40 were controlled field experiments, and 32 were studies which involved simulation, modelling, expert judgement or observation.

ASSESSMENT TREE FOR RELEVANCE

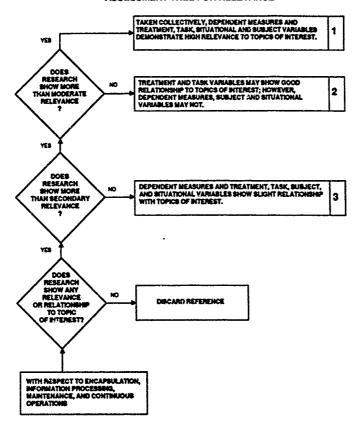


Figure 1. Assessment Tree for Relevance

Following the initial categorization of relevancy, the documents were more thoroughly reviewed. This process consisted of reading and abstracting from the documents quantitative data relevant to one of the four AFV human performance risk areas. In order to assist in the review process as well as organize information obtained from the review, data collection sheets were developed and approved by the STF MANPRINT and ARI Representatives.

The first page of the form, shown in Figure 2, has three basic sections and purposes. In the first section, (at the top of Figure 2) information relevant to identifying the document is presented. This information allows the user to locate the - tual document if required. The information entered into this section includes the unique identification number assigned to the document, the security classification, title, and author(s) of the document, the organization and its location, and date of the document.

The second section of the form, "Subject" (shown in the middle of Figure 2), offers a descriptive summary of the research contained in the document and often gives the numbers and types of subjects as well as the manipulations performed. This section provides useful background information which can assist the reader in understanding the research reviewed. The third section of the form, at the bottom of Figure 2, is a checklist describing the research and its relevance to AFV. This includes an indication of the nature of the research, the military function and risk area of the research, the type of data reported, and the AFV relevance (determined from using the relevance decision tree presented as Figure 1). The legend used to interpret the checklist is presented in Figure 3.

The second page of the data sheet, shown in Figure 4, is the AFV Findings/Issues Worksheet. This page has five columns of information. The first column, RISK AREA, contains the document identification number. Relevant research results were placed in the second column, FINDINGS, of the worksheet. Issues abstracted from the findings were placed in the third column, HUMAN PERFORMANCE/MANPRINT ISSUES. These issues required conclusions to be drawn from the findings and implications made for the AFV. A rating of the RELEVANCE of the MANPRINT/Human Performance issue was made in the fourth column. Ratings were based on the Relevance Decision Tree located in Figure 1 (this is the same decision tree used to rate the relevance of the overall document). In the final column, the CRITICALITY of the MANPRINT/Human Performance issue was evaluated. Ratings were performed with the Criticality Decision Tree shown in Figure 5. The decision tree was adapted from the three levels of human factors engineering analysis (HFEA) issues identified in HEL Memorandum number 70-9. Numbers were assigned to the levels and a hierarchical tree was developed.

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Figure 2. AFV Data Collection Sheet

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OP	Operations MA	Maintenance	su	Support
EN MA	Encapsulation IP Maintenance CC	Information Proces Continuous Opera	•	Other
QT	Quantitative QU	Qualitative	SJ	Subjective
NO	None SL Slight	MO Moderate	HI High	

Figure 3. AFV Data Collection Legend

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Figure 4. AFV Findings/Issues Worksheet

ASSESSMENT TREE FOR CRITICALITY

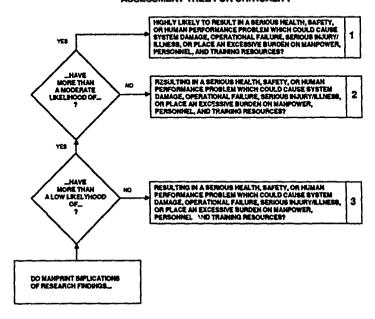


Figure 5. Assessment Tree for Criticality

RESULTS

The rurpose of the present project was to collect and abstract from past research information from which human performance MANPRINT implications could be drawn for the AFV in four risk areas. The areas selected by the AFV Manprint Steering Committee were encapsulation, information processing, continuous operations, and maintenance. Presented in the following section are findings relevant to the four areas for the AFV concept. Emphasis was placed on collecting quantitative information which was readily generalizable to both the tasks and population which would use the AFV.

In presenting the results below, each of the four risk areas is treated separately. A definition is provided for each area, followed by a narration of relevant findings. Each section concludes with design, training, and other implications for the AFV. Viewgraphs which parallel the findings and are appropriate for briefings are found in Appendix B. Users who wish more detailed information regarding the findings can refer to Appendix C which contains the abstracted findings and issues for each of the studies reviewed. An alphabetized reference list of all the abstracted documents is located in Appendix A and is cross listed with Appendix C to allow easier access to the information.

Encapsulation

Definition

Encapsulation for the AFV soldier refers to the enclosure and isolation of the soldier from the outside world. For the AFV soldier, encapsulation could occur in the buttoned-up vehicle, in mission-oriented protective posture (MOPP) gear, as well as in both conditions. In the vehicle, the soldier typically has restricted mobility and is in close physical proximity with other crew members. In both the vehicle and MOPP gear, sensory stimulation is attenuated. Of importance to AFV designers will be how encapsulation interacts with environmental stressors such as temperature, noise, and continuous operations in the determination of human performance.

Findings

Humans can be encapsulated for up to 48 hours and possibly much longer with little or no effect on cognitive or perceptual performance (Ormiston & Finkelstein, 1961). For example, submarine crews are often encapsulated for 3 to 6 months with few problems. Reviews of the literature (Kubla & Warnick, 1979) suggest that ancapsulation, by itself, does not lead to performance deficits for military crews. A large number of other factors, however, do interact with encapsulation to cause performance deficits. Size and shape of the cabin, the duration of confinement, the work/rest schedules used, the leadership provided, the temperature and noise in the environment, as well as the amount of sensory deprivation or overload experienced by the soldier all interact with encapsulation to degrade performance.

Cabins of small size, when poorly designed, can cause a number of physiological problems which can lead to poor performance. Hicks (1964) found that soldiers who were confined in a mobile or static armored personnel carrier (APC) for varying periods (4-, 8-, 12-, and 24 hours) suffered significant loss of equilibrium, stamina, locomotor coordination, and grenade throwing ability. Deficits were attributed to cramping caused by confinement in a restricted area. The small size of the cabin also provided insufficient space for stowage of equipment, resulting in difficulty entering and exiting the vehicle. Hicks' (1950a, 1964) research suggests that methods should be developed to alleviate cramping and stowage problems in the AFV. Methods to alleviate cramping could include more space to stow equipment, increasing space to allow for exercise, development of exercises which can be performed in close quarters, or development of clothing designed to increase circulation and reduce cramping.

Vibration, caused by moving vehicles, interacts with encapsulation to reduce performance (Hicks, 1960a). Hicks (1960a) found that soldiers confined in a moving APC for 4 hours were affected by nausea, cramping and motion sickness. The result was performance decrements for rail walking, obstructed run, rifle fire, and grenade throwing immediately upon dismounting the vehicle. The above findings have been replicated a number of times (Hicks, 1960b, 1962) and indicate that AFV designs which minimize the effects of cramping and motion sickness can result in superior performance to designs which do not take these factors into consideration.

Soldiers wearing MOPP gear experience a special case of confinement. In MOPP IV the soldier has reduced sensory stimulation (visually, auditorily, and tactually) as well as temperature buildup. During a test (P2MBC2) designed to assess the effects of wearing MOPP gear during extended operations, performance on a number of tasks was found to deteriorate for soldiers in MOPP IV as compared to soldiers in MOPP 0 (Headley et al. 1988). The changes included less accurate use of direct fire weapons, increased calls for direct fire, increased time to perform tasks and missions, increased frequency and duration of radio messages and increased compromises in sound tactical regimen. Soldiers in MOPP IV status also exhibited higher platoon leader losses and replacement times as well as greater friendly personnel and vehicle losses.

Survival times are also greatly affected by the interaction of encapsulation (MOPP IV) and temperature. Tank crews wearing MOPP IV gear in high temperatures lasted from 3.3 to 15 hours (Headley et al. 1988). Similar findings occurred for howitzer crews in MOPP IV in high temperatures. They lasted only 1.9 to 3.8 hours compared to a howitzer crew in MOPP 0 which lasted 19.4 hours. Under mild temperatures, when MOPP gear could occasionally be removed and a sleep break given, Bradley Infantry Fighting Vehicle (BIFV) crews in MOPP IV lasted 31 to 38 hours (Headley et al. 1988). Further, Kelly (1980) found that MI crewmen dressed in MOPP IV lost effectiveness in 1 hour and 20 minutes while loading and unloading dummy rounds.

Even in MOPP 0, buttoned-up vehicles can reach high and uncomfortable temperatures. Hicks (1964) found that the temperature in an APC with engine off rose to over 100 degrees with relative humidity of 94%. The extreme temperature combined with the restricted space resulted in cramping and nausea which affected performance. Temperature reduction, either by micro or macro cooling, should lead to increased ability to remain encapsulated as well as attenuate performance degradation.

AFV Implications

The above findings indicate that adverse performance effects can occur in an encapsulated environment due to cramping, nausea, and high temperatures. Cramping can be reduced by increasing cabin space which may be accomplished simply by reorganizing the interior. A well-designed cabin can allow for exercise as well as the efficient stowage of equipment. Equipment which cannot be easily stowed can cause accidents if left unstowed in a cramped environment. If additional cabin space cannot be provided for the soldier, devices which allow the soldier to exercise muscles and increase circulation, such as pressure suits, may be useful. Isotonic or other similar exercises may provide relief from cramping.

The nausea soldiers experience while encapsulated in a moving vehicle may be a result of motion sickness. Motion sickness may be reduced if vibration is decreased by developing better suspension systems. Reducing temperature buildup may also decrease the possibility of motion sickness.

High temperatures can be reduced by providing micro and macro cooled environments. Such environments include overpressured tanks as well as micro-cooled vests. Portable cooling units which can be attached to the soldier like a backpack have already been used with success. In Operation REDLEG (U.S. Army Human Engineering Laboratory, 1987), fire direction center (FDC) crews lasted 54 hours with hatches open but with micro-climate systems. With hatches closed and an overpressure macro-climate, FDC crews were able to last 72 hours. The above findings provide powerful evidence to support the idea that reduced temperatures in encapsulated environments will increase survivability.

Methods should also be considered for reducing the humidity buildup in the encapsulated environment. Reduction of humidity will, by itself, reduce the effective temperature providing for better performance. Consideration should be give to the use of a dehumidifier, sillca crystals, or other absorbent materials.

Information Processing

Definition

Human information processing refers to the cognitive activity involved in the receipt and analyses of information, as well as the complex decision and action taking which subsequently occur. Some specific information processing characteristics which are important for effective AFV soldier performance include detecting and evaluating (using vision, audition and other senses) degraded information; assessing battlefield cues and situations; and responding to a high workload rate possibly requiring the performance of several tasks simultaneously. The AFV soldier will also have to respond to variable rates of information flow, compensate for variable conditions of mission, enemy, terrain, time available, and troops (METT-T), evaluate and select alternative courses of action, and communicate and coordinate with supporting elements all in a timely manner. The AFV soldier finally may have to compensate for performance decrements resulting from sustained operations (SUSOPS).

Findings

Many of the tasks the AFV soldier will be asked to perform, from the most basic to the most complicated, will require the effective detection and interpretation of information. Much of this information will be in the form of verbal communication. Degraded verbal communication can cause numerous problems for the performance and safety of AFV crews including missed communications, slowed performance, and increased errors. One factor which can cause degraded verbal communication is vehicle noise. Shoemaker. Garinther, and Kalb (1980) tested the effects of vehicle noise on verbal intelligibility for soldiers wearing the DH-132 helmet and AN/VIC intercom system. They found that soldiers could detect 90%, 85% and 70% of the words with background noises of 85 decibels, 95 decibels and 107 decibels respectively. Many of the track vehicles in use today generate noise between 100 db and 115 db when traveling 10 to 20 miles per hour. Methods to reduce verbal degradation due to vehicle noise include improving communication equipment used in the AFV and reducing vehicle noise in the AFV to 95 decibels or lower.

Another factor that can degrade communications is the use of mission oriented protective posture (MOPP) gear. However, Bruno (1979) found that intelligibility between soldiers wearing many different types of masks and hoods was usually adequate (defined by Bruno as above 80% intelligibility). The poorest performance (69% intelligibility) occurred when soldiers wore the M-9Al mask and the M-3 SP hood.

Although Bruno (1979) found that communications in MOPP gear is adequate under degraded conditions, other sensory information has been found to be degraded by the suits. Both one-handed and two-handed manual dexterity are poorer when wearing nuclear, biological and chemical (NBC) gloves than bare handed (Johnson & Sleeper, 1986). The NBC masks also affect vision. Harrah (1985) found that the field of view decreased between 44% and 58% for soldiers wearing the H17 mask and using binoculars. One of the effects of this was to produce a corresponding increase in scanning time (41% to 69%). To compensate for this, soldiers increased their scanning rate (degrees of area scanned per second) which could possibly lead to missed detection of targets. The XM30 mask was also found to decrease peripheral vision (Barnes, Hanlon, Harrah, & Merkey, 1983). Other problems with this mask included difficulty in correctly donning the mask, and an estimated potential casualty rate of 30% due to early mask removal caused by discomfort. The above problems of reduced sensory input as well as the high fatigue rate associated with heavy work (Poston, 1985) indicate that newly designed NBC equipment is warranted. Improvements to the equipment should be made in the visual and tactile areas as well as heat reduction.

Target detection also plays an important role in information processing and should be considered in the AFV requirements process. The faster targets are detected and identified, the more time is left for decision making and action taking. Typically soldiers are taught to identify targets based on certain salient characteristics. However, in a real situation, the targets will be degraded by distance, shrubs, or other obstacles and the salient characteristics on which the soldier was trained may no longer be visible. A number of studies found that training on degraded targets can greatly improve subsequent degraded target detection (Cockrell, 1979). In one study, target

detection for degraded targets improved from 12% after conventional training to 60% when soldiers were trained on degraded targets (Cockrell, 1979). In another study, soldiers identified 46% of camouflaged targets at ranges of 2500 to 3500 meters before training and 90% after training on the degraded targets. Given the great distances over which battle could occur, it will be important for the AFV soldier to be properly trained in the identification of degraded targets. An alternative method to training is to automate target detection and identification. It may be possible to present the soldier with several likely choices of targets. Carefully selected increases in automated devices should reduce human error rates and improve crew performance.

Another factor which interacts with information processing is aptitude level. Scribner, Smith, and Baldwin (1986) found that both gunners and tank commanders (TC) Armed Forces Qualifying Test (AFÇT) scores were directly and positively related to the number of targets hit. Wallace (1982) also found that the best predictor of crew gunnery performance was the tank commander's AFQT score. Methods to reduce performance degradation include selecting soldiers with high AFQT scores and designing the AFV to be used by low AFQT soldiers. Designing the AFV to be used by low AFQT soldiers would require the AFV to be easy to use and learn as well as reduce the number and complexity of the decisions which need to be made.

Information processing is also affected by sustained operations. Although the effect of SUSOPS on information processing is covered in the Continuous Operations section of this report, one study should be noted here. Heslegrave and Angus (1985) suggest that previous findings in this area may have underestimated the effects of SUSOPS because the tasks used did not involve continuous cognitive processing. When soldiers perform a number of cognitive tasks continuously over a long period, larger performance deficits are likely to occur than past research has indicated. Heslegrave and Angus (1985) found that serial reaction time and encoding/decoding decreased to 76% and 72% respectively from baseline levels after 24 hours. After 48 hours of continuous work, these values decreased to 43% and 41% respectively. Logical reasoning decreased to 57% of baseline levels after 24 hours and 26% after 48 hours. These values suggest that serious cognitive degradation can occur after only 24 hours work if the work is performed continuously. Methods, such as performance aids or work/rest schedules, should be developed and used in order to reduce the effects of sustained operations on information processing.

There has been a great deal of recent research on the topic of mental workload. Mental workload is an ill-defined concept referring to the degree that a user is busy and consequently processing information. One typical finding is that soldiers required to monitor and detect the firing of different numbers of unattended ground sensors (UGS) were able to detect fewer as the number of sensors increased from 27 (71% detected) to 108 (43% detected) (Edwards, Pilette, Biggs, & Martinek, 1978). Further, as the activity level of the sensors increased there was a corresponding decrease in the number of correct detections (low activity - 74% correct detections, high activity - 40% correct detections). This study and numerous others on mental workload (Mickens, 1984) indicate that as workload increases above some optimal level, performance tends to decrease. Methods to reduce workload, such as providing performance aids in the AFV, should result in increases in performance especially under degraded conditions.

AFV Implications

A number of human performance MANPRINT implications for the AFV can be drawn from the above empirical findings. Improvements in the auditory area of information processing include developing more efficient intercom systems, reducing the noise of the vehicle, and developing standardized hand signals and verbal commands. The field of view should be expanded and distortion reduced for NBC masks. To increase survivability, NBC masks should be made more comfortable, and cooling systems provided. Development of overpressure or sealed vehicles would reduce the time spent in MOPP protection as well as increase the length of time the soldier would be militarily effective. To decrease target detection time, soldiers should be trained on degraded targets, visual enhancement devices which are not affected by smoke, fog or vegetation should be used, and automatic target detection devices which assist in the identification of targets could be developed.

Mission performance could also be enhanced by selecting high aptitude soldiers. For example, it was estimated by Scribner, $\underline{et\ al}$. (1986) that a switch from a 20th percentile tank commander (TC) to a 60th percentile TC would result in a 20% increase in performance. Alternatives to choosing soldiers with high AFQT's include design equipment which is easier to use and automate tasks which are error prone or difficult to perform. Scribner, $\underline{et\ al}$. (1986) estimated that moving to an M1 tank from an M69 would increase crew performance 46.7%. It should be noted that under degraded conditions, the tankers with higher AFQT's may still be able to perform better than tankers with lower AFQT's.

Another method to improve mission performance is to reduce mental workload. Mental workload can be reduced in a variety of ways including the careful design of man/machine interfaces. For instance, for tasks which are primarily verbal, such as instructions, auditory input (e.g., using an earphone) and speech output (e.g., using a microphone) provide good performance (Wickens, Vidulich, & Sandry-Garza, 1984). In using synthesized speech for such a task, response times will be faster if speech rates are relatively high (178 wpm) rather than low (123 wpm). When primarily spatial tasks are performed, such as map reading, visual input (e.g., with a CRT) and manual output (with a joy stick) will usually result in the best performance. For menu selection on a computer display, keyboard entry is superior to joystick selection (Hottman, 1981). The use of human factors principles, such as mentioned above, should greatly reduce the workload placed on an AFV soldier and consequently improve performance, especially under adverse conditions.

Finally, Chambers (1964) identified six information processing mechanisms which under high workload and fatigue lead to degraded performance. Consideration of the factors in the early development of the AFY should reduce human errors and reduce performance degradation under adverse conditions. The first is filtering and refers to the soldier responding to some stimuli but not others. In the second, queing, the soldier may delay making a response during peak workloads. The third effect is approximation and occurs when the soldier takes short cuts, minimally complying with task demands. Stereotyping, the fourth effect, involves the soldier making the same response regardless of the stimulus conditions. The fifth effect is lapses and refers

to very short, temporary periods of inattention, sometimes called microsleep. The final effect is omission and occurs when the soldier omits portions of a task. By designing the AFV to minimize the occurrence of these effects as well as the incorporation of the improvements suggested above, human errors should be reduced, safety increased and performance should improve.

Continuous Operations (CONOPS)

Definition

Continuous operations (CONOPS) has been characterized in FM 22-9 as "Combat [which] can and will continue around the clock at the same level of high intensity for extended per.ods." Combat of this type has been made possible by the highly mechanized Army we now have as well as by the technological advances which increase resupply, regrouping and our effectiveness during periods of poor visibility and at night. The new advances envisioned for the AFV should make CONOPS even easier to perform.

A distinction is made between CONOPS and sustained operations (SUSOPS). In SUSOPS, the same soldiers are continuously engaged and have essentially no opportunity to rest. During CONOPS, on the other hand, soldiers may find lulls in the fighting allowing sleep of several hours and the implementation of work/rest schedules. It is possible for CONOPS to involve some SUSOPS.

Findings

A large number of studies have been performed to determine the effects of CONOPS on human performance. Some of the most useful information (although it is specific to SUSOPS performance) for AFV comes from computer simulations of mechanized infantry, armor, and artillery units performed by Siegel and his colleagues (Kopstein, Sierel, Ozkaptan, Dyer, Conn, Sliffer, and Caviness, 1982). The simulations relied on past research findings to provide the manner and amount of performance degradation due to sustained operations. Siegel, Pfeiffer, Kopstein, Wolf, and Ozkaptan (1980) determined from past literature that four factors could be expected to affect performance during SUSOPS. They were fatigue, diurnal rhythm, light level/visibility conditions, and stress. Of the four factors mentioned, fatigue was thought to cause the most degradation and could be expected to affect performance of tasks which involve hearing, numerical facility, orientation, perceptual speed, reasoning and vision.

Using critical task lists and performance degradations found in the literature for the above factors as well as others, Kopstein, et.al. (1982) were able to develop performance degradation curves for each crew position of mechanized infantry, armor and artillery units. Figure 6 presents the curves, adapted from FM 22-9. They indicate that performance for positions requiring a large amount of cognitive processing, such as squad leader, will tend to degrade quickly and extensively over time. Performance for positions which are mainly manual in nature, such as a tank loader, will tend to degrade more slowly and less extensively over time.

Effective performance aids should be developed, as suggested by the above findings, to reduce the cognitive demands placed on leaders in order to retard

PROJECTED PERFORMANCE DEGRADATION

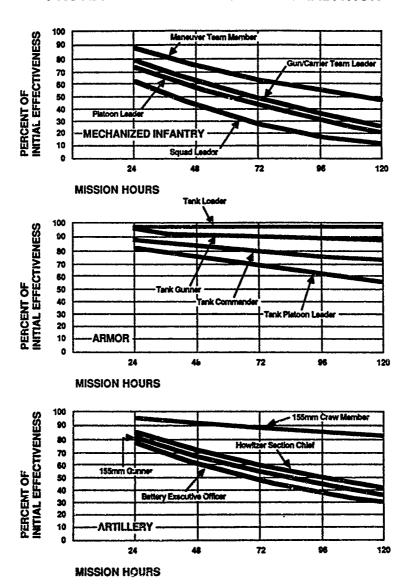


Figure 6. Simulated CONOPS Human Performance Degradation Curves (Adapted From Dept of the Army Field Manual 22-9.)

the degradation effects of SUSOPS. Such aids may include strategies suggested in FM 22-9 such as the use of note pads, check lists and sharing of tasks. The latter was investigated by Siegel, Pfeiffer, Kopstein, Wilson, and Ozkaptan (1979) to determine what method of task sharing was optimal for SUSOPS. They concluded that paralleling of tasks (having two soldiers perform the same tasks) resulted in the most effective performance with task sharing (some steps of a task are carried out by two soldiers) also producing effective performance.

The above findings from computer simulations are based on research results. There appears to be little disagreement in the literature as to what types of performance degrade and how they degrade during CONOPS. The Continuous Operations Study (CONOPS) Final Report (1987) includes an excellent review of CONOPS findings. Studies cited in this report indicate that performance which relies on short term memory, logical reasoning, or encoding/decoding will tend to degrade about 25% for every twenty-four hours of sustained operations (to a low of about 30% of initial performance). For instance, during EARLY CALL I and II (Haslam, 1981) (a British 9-day CONOPS exercise), encoding and decoding performance were found to degrade 23% per day for groups with no sleep.

Several other studies support the above findings (Haslam, 1985). Haslam (1981) also found that rifle assembly performance degraded about 12% per day. The decrease in performance was thought to be due more to the fact that the soldiers had not learned this task well (and thus were relying on short term memory) than to the complexity of the task. The above findings indicate that many tasks required by leaders (e.g., logical reasoning and short term memory) will tend to degrade. Methods for reducing soldier reliance on short term memory as well as decreasing cognitive complexity can help reduce the effects of CONOPS on performance.

Vigilance tasks, such as radar monitoring have also been found to degrade about 25% per day (Siegel, et al., 1979). A vigilance shooting task (Haslam, 1981), which involved detecting and shooting nine targets presented for 5 seconds in 20 minutes, was degraded at the rate of about 15% per 24 hours. Tasks which are boring will tend to degrade. Feedback is one method which may be used to increase one's motivation for a task and thus improve performance.

Banderet, Stokes, Francesconi, Kowal, and Naitoh (1981) tested fire direction center (FDC) units during a SUSOPS exercise. No unit was able to last longer than 48 hours. Unplanned missions were executed accurately. However, the latency with which they were performed increased by 35% within 30 hours. The accuracy for preplanned missions decreased after 24 hours. The errors were caused by omissions, incorrect copying, incorrect setting or reading of scales, and digit reversals. Overall information processing efficiency of the unit decreased by 40% after 42 hours. Communication problems were also found to occur (the number of "say agains" increased from 1 in the first 12 hours to 8 after 24 hours). Performance aids, which force activities to be performed in the correct order and at the correct time, may reduce the number of errors and improve performance. Also, the implementation of work/rest schedules may help extend survivability time and increase information processing speed.

Although a large number of tasks do degrade rapidly during CONOPS, there are also tasks which have been found not to degrade. Generally, tasks which do not have a large cognitive component and tend to be more physical in nature degrade less than cognitive tasks. For instance, performance for driving a 7 ton truck did not degrade for 11 hours of continuous driving (Fuller, 1983). In a 48 hour continuous operations exercise (in which soldiers could get a small amount of sleep) Banks, Sternberg, Farrell, Debrow and Dalhamer (1970) found no degradation for target shooting. Shot grouping capacity also did not degrade (Haslam, 1981). Grenade throwing did not deteriorate over 48 hours (Banks, et al., 1970). And target detection also does not appear to be greatly affected by CONOPS (Banks et al., 1970). This coincides with findings that visual acuity is not affected by CONOPS (Haslam, 1981). However, target detection tasks which contain a large vigilance component can be expected to degrade. Englund, Ryman, Naitoh, and Hodgdon (1985), for example, found a 10% decrease after 24 hours in target detection for a vigilance target detection tasks.

AFV Implications

A number of implications for the AFV can be drawn from the above studies. There is a large body of evidence to indicate that a number of critical tasks performed by soldiers who are leaders will show rapid and marked deterioration during CONOPS. In order to have a militarily effective AFV crew, it will be important to develop means to retard this degradation. Performance deficits may be reduced by changing the characteristics of the tasks themselves. The Continuous Operations (CONOPS) Study Final Report (1987) suggested that degradation can be retarded if tasks are not of long duration, not cognitively difficult, contain feedback, are well learned, do not require much short term memory, and are intrinsically motivating. The above characteristics should be kept in mind when developing design requirements for the AFV. For instance. monotonous tasks such as radar monitoring could be enhanced by providing feedback and allowing for frequent crew rotations. AFV components should not be overly difficult to learn as well as use. The more difficult a system is to learn how to use, the less likely that it will be learned well and the more likely performance will degrade. Further, tasks should not contain a large number of critically sequenced subtasks. Such a design can result in a large number of errors during CONOPS.

Another method to reduce performance degradation due to CONOPS is to provide the soldier with performance aids. Performance aids include the use of note pads, check lists, cards detailing certain problem solving steps, providing calculators and other devices such as distance estimators which can reduce cognitive load, as well as computers which, after 48 hours, automatically prompt the soldier to perform actions he might have forgotten. Performance aids can be useful to the soldier by reducing the amount of information required to be remembered, forcing a sequence of events to be correctly followed, assisting in decision making by presenting alternatives with possible outcomes, reducing the cognitive complexity of tasks, and reducing errors.

One obvious method to reduce the effects of CONOPS is with sleep. Four hours of sleep in every twenty-four (after 23 hours of deprivation) has been

found to be sufficient to eliminate cognitive performance degradation for 5 days (Haslam, 1985). There were no differences in whether this sleep was taken as one 4 hour nap or four one hour naps. Ball, Funk, Noonan, Velasquez, and Konz (1984) essentially confirmed Haslam's (1985) findings. Ball $\underline{et\ al}$. (1984), however, found that map reading and decoding performance degraded slightly after sleep. The drop was due to a recovery period which occurs for about 15 minutes after waking up. Haslam (1985) states that sleep of four hours, no matter how this sleep is broken up, is useful to retard the effects of continuous operations.

Finally, the methods of task sharing and paralleling of tasks may reduce errors during CONOPS. As stated above, these methods involve two or more soldiers each performing either the whole task or part of the task. Both task sharing and paralleling require that soldiers be well cross-trained. Task sharing is more efficient in terms of manpower, but is also slightly more error-prone than paralleling tasks. Both methods greatly reduce errors as compared to single man performance and should be considered for critical task performance during CONOPS. Efficient cross-training of crews will not only allow for task sharing and paralleling during CONOPS, but can also help alleviate the effects of crew turbulence. For instance, Eaton and Neff (1978) found that crews who were cross-trained could hit more targets and generally had better performance than did crews who had not been cross-trained. The suggestions given above as well as others (such as those found in FN 22-9) could be very useful to those involved in the early work on the AFV to reduce the effects of CONOPS on AFV human performance.

Maintenance

Definition

The term, "maintenance", has multiple connotations depending upon the context in which the term occurs. In one context the term may refer to the world-wide network of Army depots; in another, it may refer to replacement of a burned-out lamp. For purposes of this report, "maintenance", is used within the context of MANPRINT. Herein, the term connotes soldier performance of vehicular maintenance tasks. Further, the focus is on organizational maintenance and preventive maintenance checks and services (PMCS) performed by the vehicle operator or crew. Under the "maintenance" heading, are also discussed those factors, such as aptitude and training, which shape performance as well as the equipment and situational features which impact specific task performance. Maintenance record keeping, parts supply, and other administrative aspects of the total maintenance process are not covered in this discussion.

Findings

The institutional training of organizational maintenance personnel took them only to the apprenticeship level and many critical tasks were omitted from institutional training and were left to OJT (United States General Accounting Office, 1987a). Vehicle crewmen received little training in preventive maintenance checks and services (PMCS) and arrived at the unit knowing little about PMCS (Fuller, Rugge, and Harris, 1984). Fuller, et al., also found that the military units they studied neither conducted nor scheduled on the job training (OJT) for organizational maintenance or for

operator and crew PMCS. It should be noted that Harper, Simpson, Fuller and Harris (1981) showed that efforts directed toward increasing skills of maintenance personnel in the unit were effective in improving maintenance and were well worth the effort.

When unsupervised, PMCS was often not done or was done improperly (Actkinson, 1978). This was corroborated by Fuller, et al. (1984) who found that the "before-operation" PMCS was done most frequently. The "during-operation" and "after-operation" PMCS was rarely done unless a breakdown occurred. They also observed that PMCS time was frequently used to repair existing malfunctions rather than in preventing malfunctions.

Kern and Hayes (1983) discovered that in most organizational maintenance shops, even the inexperienced mechanics were usually unsupervised and received no corrective feedback on their work. The shops they studied had no quality control inspection or supervisory checks of completed work. The mechanic was the sole judge of when the task was completed. Of the mechanics they observed. 71% left serious uncorrected errors in repair work that required special tools or technical specifications. Many of the mechanics were unaware that technical specifications were required. For repairs not requiring special tools or specifications, 22% of the mechanics still left serious errors uncorrected. Fuller, et al. confirmed another finding by Kern and Hayes that technical manuals (TMs) and checklists are not routinely used by either operators or mechanics who depend instead upon their memory or consult someone else. Kern and Hayes note that experience "stamps in" past performance as the standard and, indeed, they found that experienced mechanics do not differ from the inexperienced in level of skill and efficiency. Both made about the same number and type of errors. The consequences and generality of this state of affairs were confirmed in a recent document (United States General Accounting Office, 1987a) which reviewed inspection reports on 5.539 tracked and wheeled vehicles and found that 50% of the vehicles had been placed in "in-operable" status.

Relatively simple equipment design features are still impeding maintenance performance. Earl and Crumley (1985) found fasteners, latches, handles and hold-down divides on the MLRS which were difficult to release and refasten and in one instance were a hazard to the maintainer. They also reported problems with drain plugs and access for repairs and for cable connections. The latter also represented problems on the M1 Tank (AMC Materiel Readiness Support Activity, 1984).

Fault diagnostic equipment much as Automatic Test Equipment (ATE), Built In Test Equipment (BITE), and Test, Measurement, and Diagnostic Equipment (TMDE) has generally failed to meet expectations. Test data reviewed by the General Accounting Office (1987b) showed that fault isolation to one line-replacable-unit (LRU) was 15% whereas the design goal was 90%. In the same test, false removals reached 54% whereas the goal was 7%. Better results were reported for the Patriot system when fault detection reached 88% (goal was 99%) and fault isolation reached 62% (goal was 75%) (General Accounting Office, 1987b). The Simplified Test Equipment for the M1 Tank (STE-M1) was reported to be successful 52% of the time that it was used, with a reliability of 81% (Material Readiness Support Activity, 1984). However, Marcus and Kaplan (1984) report that the set was used on only 3% of the occasions on which it could have been used. Further, they found that its use consumed, on

average, 6 hours per maintenance incident rather than the 4 hours specified as a goal. The General Accounting Office (1987b) confirmed these difficulties with the STE-H1 and reported that Army actions to overcome test set shortfalls and improve troubleshooting will cost over \$78 million.

Rouse and Hunt (1986) explored several aspects of human problem solving performance within a troubleshooting context. They found that "cognitive style" (as measured by the Matching Familiar Figures Test and the Embedded Figures Test) predicted problem solving ability better than did "ability" and "aptitude" after minimum standards of ability and aptitude were met. Impulsive subjects made the most errors and impulsivity was not compensated for with practice. The best problem solvers were the reflective, field-independent subjects. They also concluded that while human problem solving tends to be highly context-specific, humans can be taught general problem solving skills which transfer to specific situations. A further finding was that humans have trouble making maximum use of the information available in troubleshooting tasks and computerized aids can improve performance in this situation.

The impact of MOPP gear on maintenance performance depends upon the task being performed (Waugh and Kildulf, 1984). Conditions up to and including MOPP 4 did not increase time to perform an "easy" task (the TOW self-test). On the other hand, for the "difficult" repair (Dragon night sight), use of the mask/hood and gloves increased repair time by 18% and wearing MOPP IV resulted in a 45% in time.

Successful organizational maintenance, according to a General Accounting Office report (1987a) was characterized by local command emphasis on maintenance, supervision of PMCS, sufficient training in PMCS for operators and first-line supervisors, and sufficient parts, tools, publications, personnel and time devoted to maintenance.

AFV Implications

The review of this sample of reports on maintenance performance leads to several clear implications for the AFV program. The results highlight the importance of integrating ILS and detailed requirements for fault diagnostic equipment into the acquisition from it's earliest stages. This integration must extend to the "MANPRINTING" of fault diagnostic equipment itself and its interface with other components of the total system. The importance and the ramifications of designing for ease of maintenance (providing access, simplicity, markings, warnings, durability, single point connections and reducing special tools) are repeatedly emphasized by the results. Designing the AFV for ease of maintenance and avoiding as much as possible the need for special tools will payoff in better PMCS, more effective maintenance, and better training. Much of the proper design can be achieved by adhering to existing human engineering standards, guidelines and cnecklists.

In the training area, the results point to two areas for attention. First, the institutional maintenance training program should include training in the use of system specific fault diagnostic equipment. This implies furnishing sufficient equipment to the school for training purposes. Second, the system training program should provide unit OJT in maintenance. The requirements for bringing this to fruition within the units must be considered

in preparing the QQPRI and, ultimately, must be reflected in the unit TOE. Another matter impacting TOE has to do with achieving a higher level of maintenance effectiveness with existing levels of resources. The information regarding the efficiency and effectiveness of present vehicular maintenance practice strongly suggests that worthwhile improvements are possible through quality control and supervisory inspection of repairs. It is no doubt an oversimplification to suggest that the number of mechanics might be reduced, in order to free personnel spaces for maintenance supervisors. The point is that the potential benefits recommend the issue for serious scrutiny. It is also important that QQPRI take into account the entire functioning system for each AFV variant. Failure to do so can lead to unexpected manpower requirements in fielding the system C. occurred with MLRS where 246 additional spaces were required for 26 MLRS batteries (Arabian, Hartel, Kaplan, Markus and Promisel, 1984).

Finally, taken together, the findings are a resounding reaffirmation of the need for MANPRINT and a total system approach to materiel acquisition. They repeatedly demonstrate the impact on maintenance of the interaction and interdependence of hardware design, training, manpower, personnel, and safety issues. There is no dearth of illustrations of the complexity, delay and ultimate cost of failing to integrate these considerations beginning in the earliest stages of the materiel acquisition process.

DISCUSSION

The discussion section will focus on some of the research voids identified from the above findings as well as provide suggestions for future research. The research voids discussed here should not be considered the only voids which exist. Rather, they are general areas which the authors identified as important and for which little or no research was found. The suggested future research needs follow logically from the voids and can provide the basis for developing new research programs. More specific research voids and needs were discussed as AFV implications in the results section of this report.

One of the most obvious and crucial research voids is the lack of critical tasks for AFV soldier performance. Development of a data base, such as this, relies on the collection of relevant information. However, without a critical task list, one can only guess at the relevant AFV human performance MANPRINT issues and needs. Development of a critical tasks list will enable guided research to occur which can result in useful information relevant to the AFV. This requires that a thorough job and task analysis be performed for all crew positions for all AFV variants.

Critical task lists also enable the determination of crew size, workload levels and soldier/machine function allocation. These factors are vitally important to the entire development of the system. Once task lists have been developed, relevant past literature, some of which is presented in this document, may be used to assist in the function allocation. Also, future research may be directed to determining the crew size requirements, workload levels and the allocation policies for the AFV.

The second research void is concerned with the factors affecting human performance. One of the findings of encapsulation is that encapsulation, by

itself, does not appear to cause degraded performance. Rather, it is the interaction of encapsulation with other factors which leads to performance problems. Human performance is the end result of complex interactions of a number of variables. However, many (? these interactions have never been cested and their impact on military performance have not been assessed. For instance, it is not known what the effects of high workload in an encapsulated environment are or how training can affect workload.

Past research has focused on questions of the form, "How is performance affected by variable X?" Answers to these types of questions are important and should be addressed. However, there is little research directed at answering questions such as, "How is military performance affected by the interactions of different lengths of continuous operations, encapsulation, temperature, and workload?" Questions such as these are difficult to answer with typical field studies. What may be required is the development of models of human performance under each of the conditions separately, and then computer simulation of the interaction of these models. This could be accomplished by developing a data base which contains quantified research relevant to the AFV. The data base could then be used to develop models and functions of AFV human behavior. Validation of the results through one or two carefully designed field studies would then allow the AFV designer to conduct tradeoff analyses via computer to determine the optimal crew size and function allocation.

Another research void is concerned with continuous operations. Although a great deal is known about the types of performance which degrade during CONOPS, there is little empirical evidence on methods of retarding the degradation. FM 22-9 offers a number of excellent suggestions for reducing the effects of continuous operations on military performance. However, many, if not most of these methods have never been tested to assess their effectiveness. The fast and extreme degradation of cognitive functioning indicates that anything that can assist and reduce the workload and information processing required by the soldier can reduce degradation. Some of these methods will have design implications for the AFV such as the determination of the type of information to display on a cathode ray tube (CRT), how it is displayed, and what types of tasks should be automated. Future research should examine methods which reduce these factors and determine which designs offer the most cost efficient means of reducing degradation.

Little is known about special characteristics or aptitudes required by the AFV soldier. After a critical task list is developed, trade-off studies can be performed to determine the optimal category of soldier aptitude and special characteristics to select from. Determination of these factors will be important in developing the design for the AFV. Selection of soldiers with lower AFQT scores will necessitate AFV designs which produce performance unaffected by aptitude. Development of such a vehicle suggests that special attention be paid to automating tasks requiring higher aptitudes. Emphasis should then be placed on reducing complicated tasks as well as considering training and maintenance needs.

The design of the AFV offers special challenges in the area of training. There are many questions and little information on this topic. For instance, because the vehicles will have so many similar parts, can driving be taught at

one place to all drivers? Should embedded training systems be used in the vehicles? And how should maintainers be trained? Future research should be directed at determining the place of advanced training techniques in the AFV concept.

This limited review did not uncover information on several questions regarding maintenance which would seem important. For example, what are the conditions under which maintenance tasks will likely be performed in the airland battle environment? How will the fix-forward concept shape the maintainer's job? How can the full potential of the ATE concept be realized? Can changes in maintenance management alone result in significant improvements in maintenance effectiveness?

That the subject of maintenance is much studied at all levels became clear in making this brief examination of existing information. Therefore caution is in order before asserting that there are information voids or areas needing research. However, based on the results of this examination, the following are suggested as topics needing exploration:

- a. Fault diagnostic test set engineering.
- b. The reduction of the false removals of serviceable parts.
- c. The detection and diagnosis of intermittent faults.
- d. How to specify the requirements for fault diagnostic equipment.
- e. Achieving a higher level of performance proficiency on the part of the individual mechanic. Potential approaches include changes in institutional training, OJT, management and supervision, job aiding and use of technical specifications.

Summary

Review of this sample of 96 documents has uncovered information potentially useful in the AFV MANPRINT programs. This report presents that information in a form designed to meet the needs of the user while providing a clear audit trail back to the original research for those interested in more detailed data. It is not possible to give a precise measure of the total universe of research from which this sample is drawn; it is certainly much larger than the sample. On the other hand, the scope of the search which led to this sample of documents warrants the confident assertion that this sample is characteristic of the total body of research. Further examination of existing literature should continue to furnish additional information useful in the AFV program, but that information is not likely to contradict information presented here.

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APPENDIX A AFV HUMAN PERFORMANCE REFERENCES

The following is a list of references representing all of the documents which were reviewed. They are arranged alphabetically by first author and next to each reference is the document identification number. The list may be used to quickly find detailed information referenced in the results section of the report. Simply find the author's name of interest in this appendix and locate the ID number beside the reference. This ID number can then be used to obtain detailed information from the data sheets in Appendix C.

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APPENDIX B AFV HUMAN PERFORMANCE

BRIEFING INPUT

chart briefly summarizes relevant findings from each of the four risk areas. Four risk areas and relevant findings of a more detailed nature for each of the area). Located at the bottom left hand corner of the pages are the document 1D numbers from which the information was obtained. The ID numbers can be used to obtain more detailed information than what is presented. Finally, two charts with some identified research voids and future research needs are The following material may be used as briefing input for human performance issues related to the AFV. The results section of the report provides a source of narration to aid in preparing viewgraphs. The first chart summarizes the number and types of documents received and reviewed. The next presented.

AFV SOLDIER PERFORMANCE REFERENCES

TEST BEDS
OBSERVATIONS, SIMULATION, MODELLING, EXPERT, JUDGEMENTS
CONTROLLED FIELD EXPERIMENTS
CONTROLLED LABORATORY EXPERIMENTS
STATUS

56 32 **\$** 7 AND DISCARDED **ABSTRACTED** REVIEWED **HFORMATION PROCESSING,** CONTINUOUS OPERATIONS, PERFORMANCE AREAS ENCAPSULATION, MAJNTENANCE) AFV SOLDIER

EARLY CALL! EARLY CALL!!

REDLEG P2 NBC2 ENDURE TANK TEST

TOTAL REFERENCES
REVIEWED TO DATE

ABSTRACTED TO DATE



ENCAPSULATION

1

- ENCAPSULATED VEHICLE CLIMATE RELATED TO CREW ENDURANCE
- HESTRICTED MOVEMENT CAN IMPEDE PSYCHOMOTOR SKILLS
- DURATION OF CONFINEMENT UP TO 48 HOURS SHOWS MIRMAL ADVERSE EFFECTS
- FULL MOPP LEVEL RESULTS IN PERFORMANCE PROBLEMS AND DECREMENTS



CONTINUOUS OPERATIONS

- · PERFORMANCE DECLINES FOR ALL CREW POSITIONS
- GREATEST DECLINES EXHIBITED BY SQUAD AND PLATOON LEADERS
- FOLLOWED BY MOTOR SKILLS
 FOLLOWED BY MOTOR SKILLS

 SELF-PACED ACTIVITIES SHOW
 GREATEST DECLINE WITH ERRORS
 OF OMISSION MOST COMMON

SOLDIER PERFORMANCE RESULTS

INFORMATION PROCESSING

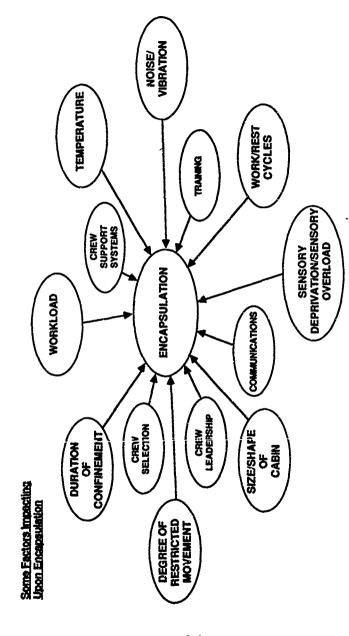
- VISUAL MONTORING PERFORMANCE DECLINES AS WORKLOAD INCREASES
- YASKS OF LONG DURATION AND COMPLEX ATTENTION SEQUENCES I.EAD TO PERFORMANCE DECREMENTS UNDER CONDITIONS OF SLEEP LOSS
- VEHICLE NOISE ADVERSELY IMPACTS VERBAL COMMUNICATION AMONG CREW
- LACK OF TRAINING ON DEGRADED TARGETS IMPEDES TARGET IDENTIFICATION
- TANK CREW PERFORMANCE DECLINES AS SOLDIER APTITUDE DECLINES

MAINTENANCE

- FAILURE TO IMPLEMENT ILS EARLY LEADS TO SUBSEQUENT MAINTENANCE DIFFICULTIES
- CRITICAL MAINTENANCE TASKS OFTEN NOT IDENTIFIED
- PERFORMANCE OF FAULT DIAGNOSTIC EQUIPMENT GENERALLY DISAPPOINTING
- 33% OF REPAIR TIME AND DOWN TIME IS DUE TO FALSE REMOVALS

Salient Characteristics of Encapsulation

- -- Sealed Cabin
- -- Restricted Mobility
- Reduced Sensory Stimulation
- -- Crew Physical Proximity
- -- Continuous or Sustained Operations
- -- Environmental Stressors (Temperature, Noise, Vibration)



Encapsulation by itself does not appear to lead to performance decrements with military crews. Instead performance decrements are reported when other factors are present (e.g., high temperature, sleep loss, restricted movement) during periods of confinement. Issue: What are the effects of encapsulation on crew performance? Findings:

Determine other factors that co-vary with AFV encapsulation that have an impact on crew performance. AFV Implication:

What other factors present during vehicle encapsulation have an impact on crew performance? Issue:

Findings: High Kemperature - Tank crews in MOPP 4 lasted 3.3 to 15 hours.

-- Howitzer crews in MOPP 4 lasted 1.9 to 3.8 hours compared to a MOPP 0 condition lasting 19.4 hours.

Mild Temperature - Under mild temperatures, frequent exposure to outside air, and a sleep break, BIFV crews in MAPP 4 lasted 31 to 38 hours.

B-8

Micro Climate - In open hatch, comtaminated, micro climate, FDC crew performed tasks for 54 hours.

Macro Climate — In closed hatch, over pressure, macro climate, FDC crew performed for 72 hours.

Climate control within encapsulated vehicles has a direct bearing on how long crews can perform. AFY Implication:

What other factors present during vehicle encapsulation have an impact on crew performance? Issue:

Findings: Restricted Movement - Infantrymen confined for 12 hours in a stationary APC show significant loss of equilibrium, stamina, locomotor coordination, and grenade throwing accuracy. Decrements attributed to cramping.

B-9

 Insufficient space to stow equipment interfered with entering and leaving vehicle.

Interior space configuration while maintaining adequate soldier movement are important AFV design issues. AFV Implication:

* ** *

What other factors present during vehicle encapsulation have an impact on crew performance? Issue:

 Confinement for 48 hours does not have adverse effects on standard measures of intellectual and perceptual functioning. Some studies show decrements for visual monitoring tasks in unchanging environments, but most decrements are considered transitory. Confinement Findings: Duration of

 Some individuals with low tolerance for confihement will defect.

B-10

extensively, mini-exercises, rest cycles, and stimulus change events may offset any visual monitoring decrements resulting Although confinement in armored vehicles has not been studied from prolonged performance periods. AFV Implication:

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What other factors present during vehicle encapsulation have an impact on crew performance? Issue:

MOPP Gear - Placing troops in full MOPP status results in numerous performance problems and decrements: Findings:

-- Less accurate use of direct fire weapons
-- Increased calls for indirect fire
-- Increased time to perform tasks/missions
-- Greater friendly personnel and vehicle losses
-- High platoon leader losses and replacement times
-- Increased frequency and duration of radio messages
-- Increased compromises in sound tactical regimen

B-11

A vehicle environment allowing troops to remain in as low a MOPP level as possible is desirable. AFV Implication:

Salient Characteristics of Information Processing

-- Assess Situation

-- Respond to High Cognitive Workload

-- Perform Several Tasks Simultaneously

-- Respond to Variable Rates of Information Flow -- Evaluate Degraded Information

-- Compensate for Variable Conditions of METT-T

9-12

--- Communicate and Coordinate with Supporting Elements -- Evaluate and Select Alternative Courses of Action

-- Execute Tasks in a Timely Manner

-- Compensate Performance Decrements resulting from Sustained Operations

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What are the effects of sustained mental work on cognitive performance in a command and control environment? Issue:

Percentage of effective performance from baseline for different. cognitive tasks after first and second night of sleep loss is shown below: Findings:

Percent Effective Responses From Baseline

Arter 48 Hours	2.4.0 6.4.0 8.4.4 8.4.4
After 24 Hours	76% 72% 75%
	Serial Reaction Time Encoding/Decoding Logical Reasoning

B-13

Since the present study focused on the effects of continuous cognitive work, previous findings may underestimate the effect of sustained cognitive workload in a high-intensity, information rich, command and control environment. AFV Implication:

THE PERSON OF THE PERSON

Issue: What facturs affect target detection?

The purcentage of targets detected both before and after the implementation of several different types of training methods waqs Findings: The purcentage found to be:

Percent of Targets Detected Before and After Training

After Before 62% 46% 12% Long Range Identification of Targets Long Range Camouilage Detection Different Views of Degraded Targets Type of Training

o The Hill mask decreases the field of view between 44% and 58%.

Other findings of interest:

o The H17 mask increases scanning time between 41% and 59%.

o The MM30 mask decreases visibility and peripheral vision.

o A 3:3% casualty rate was estimated for soldiers wearing the XM30 mask from mask removal resulting from discomfort.

range, :amouflaged, or otherwise degraded vehicles. Improving the field of view for protective masks may also be useful in improving target detection performance. Improving the comfort of the masks may increase survivability. Consideration should be given to training soldiers on long AFV Implications:

IP 007, IP 008, IP 009, IP 028

Issue: How are verbal communications affected by vehicle noise?

Percentages of words correctly perceived by soldiers using the DH-132 crew helmet and AN/VIC intercom while being subjected to simulated noise levels of common track vehicles are shown below: Findings: Percentages of

Fercent Of Words Correctly Perceived	69.9% 85.0% 90.3%
Sound Level db(A)	107db 95db 85db

The figures below can be used for comparison of the above findings.

Sound Level db(A) of Track Vehicles at Different Speeds

MIJAI	103db 107db
M109A1	108db 109db
ype of Vehicle	110db
Type of M60A1	984b 1004b
되	94db 104db
Speed (mph)	10 20

information which can be understood using current intercom systems, development of more efficient communication devices AFV Implications: Since vehicie noise reduces the amount of verbally presented or the reduction of vehicle noise should be considered.

Issue: What is the effect of aptitude on performance?

Findings:

o The best predictor of crew gunnery performance was the tank commanders (TC) AFQT score.

with TC's o Simulations of confrontations between Blue and Red forces of different AF(I category levels (CAI) showed the following: o When IC's in the Blue forces and in the Red forces were CAT II soldiers, the tank kill ratio is 7.45.: I in favor of the blue forces.

. With the Red forces' TC as a CAT II and the Blue forces TC a CAT 12. the kill ratio drops to 1.33 : 1.

o It has been estimated that a switch from a CAT IV tank gunner and TC will yield approximately a 20.3% increase in performance.

AFV Implications: Crew performance can be enhanced by selecting higher AFQT solulers. Cursideration should also be given to designing the AFV to enable high performance from lower AFQT solulers.

Issue: How does workload affect monitoring performance?

Findings: The percentages of targets detected for men monitoring different numbers of unattended ground sensors (UGS) as well as different levels of activities of the sensors are:

108	60% 26%
Sensors	
Number of S	76% 39%
27	85% 56%
Activity Level	Low

AFV Implications: As workload increases, monitoring performance tends to decrease. Consideration should be given to developing means to reduce monitoring workload such as having a computer summarize data, adding more observers or training for high work load.

What aspects of cognitive tasks show differential sensitivity to the effects of sleep loss as would ocurr in sustained operations? issue:

The performance impact that sleep loss has on different aspects of cognitive tasks is presented below: Findings:

Performance Performance Decrement Decrement Is Facilitated Is Retarded	ulty X X X X X X X X X X X X X X X X X X X	mory X
	Aspect of less. Tasks of long duration Tasks of high cognitive difficulty Tasks for which feedback is given Tasks which are well practiced	Tasks with complex attention sequences Tasks involving short term memory Tasks with work/rest cycles

•

Vehicle controls and displays should be designed which minimize the necessity for crews to perform tasks of long duration, high difficulty level, complex attention sequences, and reliance on short term memory. Where possible, implement procedures which retard performance decrements. AFV Implication:

IP 014

Information Processing

What are the effects of excessive workload and fatigue on cognitive functioning in a command and control environment? Issue:

Findings: Investigators have identified the following adverse effects of excessive workload and fatigue. Filtering - Subject systematically responds to some stimuli, but not others.

- Subjects delays making responses during peak loads. Queuing

Approximation - Subject takes shortcuts; minimally complies with task demands.

- Regardless of stimulus conditions, subject tends to make the same response. Stereotyping

Lapses - Temporary periods where subject ceases to process information, sometimes called microsleeps.

Omission - Subject omits portions of a task.

Design of vehicle displays and controls for reducing information processing requirements of crew deserves foremost consideration. AFV Implication:

Sallent Characteristics of Continuous Operations

Continuous Operations (CONOPS)

-- Combat Occurring Around the Clock

-- Some Opportunity for Sleep using Work/Rest Schedules

-- May Contain Periods of Sustained Operations

-- Reduced Visibility During Night Operations

Sustained Operations (SUSOPS)

-- Same Soldiers Engage in Continuous Operations

-- Little Opportunity to Stand Down

-- Little Opportunity for Rest or Sleep

Issue: How long can mechanized infantry soldiers perform in sustained operations?

ringings are from computer simulations of degraded military effectiveness ratings with 100% equaling un-degraded baseline performance (e.g. 65% indicates the soldier is 65% as effective as he was before SUSOPS). Findings: Findings are

Projected Percent Effective from Baseline=100% 24 hours 48 hours 72 hours

reduced by applying the strategies suggested by FH 22-9 (e.g. cross training crews, using check lists and note pads, sharing and cross checking tasks, among others). AFV Implications: Performance

Issue: How long can armor soldiers perform in sustained operations?

Findings are from computer simulations of degraded military effectiveness ratings with 100% equaling undegraded baseline performance (e.g. 65% indicates the soldier is 65% as effective as he was before SUSOPS). Findings: Findings are effectiveness

from Baseline=100% 72 hours	0 - 0 - 0 - 0 - 0 - 0 - 0 - 0 - 0 - 0 -
Effective 48 hours	757 808 808 84 84 84 84
Projected Percent 24 hours	8 9 L L 8 8 0 C L 8 8 0 0 C L
	platoon leader commander gunner loader
	Armor Tank p Tank c Tank c

AFY Implications: Estimates of military effectiveness indicate that projected tank crew performance should be less affected by SUSOPS than mechanized infantry performance.

CO 003

Findings: Findings are from computer simulations of degraded military effectiveness ratings with 100% equaling undegraded baseline performance (e.g. 65% indicates the soldier is 65% as effective as he was before SUSOPS). Issue: How long can artillery soldiers perform in sustained operations?

Saseline=100% 72 hours	50% 50% 50% 50%	SUSOPS may be sted by FM 22-9 is and note pads, rs).
Percent Effective from Baseline=100% hours 48 hours 72 hours	9000 7000 7000	occur during rategies sugges sing check list sks, among other
2	*****	deficits which applying the straining crews, u cross checking ta
	Artillery Battery executive officer 155mm gunner Howitzer section chief 155mm crew member	AFV Implications: Performance deficits which occur during SUSOPS may be reduced by applying the strategies suggested by FM 22-9 (e.g. cross training crews, using check lists and note pads, sharing and cross checking tasks, among others).

co 003

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4

Issue: What tasks will be affected and how will they be affected by continuous operations?

Findings: Percentages are approximate and indicate the percentage of Jegradation from 100% baseline performance which was found to occur for every 24 hours in controlled laboratory or field experiments.

• Vigilance - 25%	• Driving
• Short Term Memory - 25	 Visual Acuity
 Logical Reasoning - 25 	• Target Detection
 Decoding/Encoding - 25 	• Rifle Loading
• Rifle Assembly - 12%	• Target Shooting
• Vigilance Shooting - 1:	 Shot Grouping Capacity
Tasks which to begrade (Approximate percent degraded 100% baseline every 24 hours)	Tasks Which Do Not Degrade
Tasks Which Do Degrade	Tasks which no Not Degrade

25

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X X

To reduce these performance deficits, consider suggestions in FM 22-9 such as providing memory and decision aids, adequate training, cross training of crews, paralleling or task sharing, and at least 3 hours of rest every 24 hours. AFV Implications:

co 008, co 009, co 011, co 012, co 014, co 016

Issue: How will Fire Direction Center (FDC) teams be affected by continuous operations?

Findings:

- FDC teams will be able to last around 45 to 48 hours during CONOPS.
- Preplanned rather than unplanned mission accuracy will be degraded.
- Unplanned mission <u>latency</u> will degrade 35% after 30 to 42 hours into CONOPS.
- Accuracy for self paced activities such as those in preplanned missions, rather than forced paced activities will degrade.
- Errors of ommission, incorrect copying, incorrect setting or reading of scales, and digit reversals will be most common.
 Requests for 'say again' increased from 1 to 12 after 24 hours.

B-25

The rate at which information can be processed by artillery teams drops between 30% and 40% after 42 hours and can drop another 20% within 8 more

Provide memory and decision aids as well as develop efficient methods of communication. Cross train crews and use paralleling or task sharing, and at least some rest Develop means to force pace activities after 24 hours. every 24 hours. AFV Implications:

Issue: What are the effects of crew turbulence on tank gunnery performance?

Findings:

o Position familiarity plays a reliable part in reducing opening time on Table VIII gunnery exercises. It is also related to an increase in the number of targets hit.

o Generally, crews in unfamiliar crew positions performed much more poorly than those in comparable crews who were familiar with their duties.

B-26

Since crew turbulence may be unavoidable, consideration should be given to cross training, within units, for acquisition of gunnery skills. AFY Implications: Since crew should be

Salient Characteristics of Maintenance

Maintenance	
Organizational	
and	
PIRCS	
5	
Focus	
1	

Mechanical and Electronic Systems

Fault Diagnostics

LRUs, Spare Parts

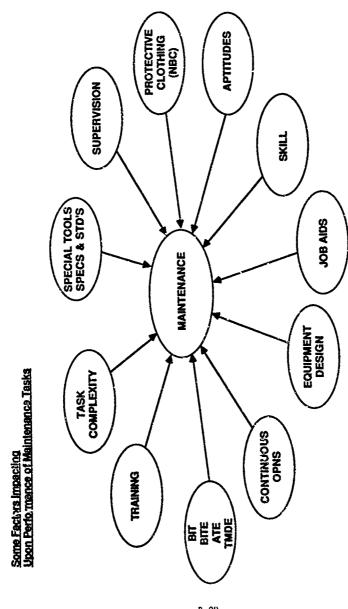
Removal/Replacement

Supervision/Maintenance quality control

Maintenance training (Institutional and OJI)

Design for ease of maintenance

Precision/Tolerance



1

Issue:

How effective is the present maintenance system?

Findings:

Inspections of 5,539 wheeled and tracked vehicles placed 50% in "in-operable" status.

37% to 47% of howitzer and M578 recovery vehicle failures were due to improper maintenance or human failure.

Troubleshooting was the number one weakness organizational maintenance personnel.

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False removals - - - - - 42% to 54%

Average time to identify false removal. . - - - 1.5 hr.

Percent of total repair time spent identifying false removals - - 32%

Percent of vehicle down time due to false removals - - 30%

For repairs requiring special tools or technical specifications (ST/TS), 71% of mechanics left one or more serious errors uncorrected.

For repairs not requiring ST/TS, 22% of mechanics left one or more serious errors uncorrected.

66% of mechanics either failed to perform the required checkoul after repair or performed it incorrectly.

Successful maintenance operations are characterized by:

- Local command emphasis on maintenance
- Local command emphasis on merinemore
 Supervision of PMCS
 Sufficient operator and first-line supervisor PMCS
 - training Sufficient parts, tooks, publications, personnel and time devoted to maintenance

AFV Implication:

Significant gains in AFV availability and mission performance can be achieved through improvements in the maintenance system. AFV commonality should facilitate maintenance.

MA 005, MA G06, MA 013, MA 014, MA 017

1

ő maintenance equipment design features ¢ contribute ð features maintenance performance? the effects design difficulties. are Simple Simple Findings: Issue:

 fasteners, latches, handles and hold-down devices are not always designed for safe and easy release and refastening. b. Orain plugs and overflows are not always provided where needed or are inadequate. Access for repairs and for cable connections is often inadequate. d. Achoval and replacement of the main gun mount and rotor, removal and replacement of the traversing mechanism, and removal and replacement of the powerpack on the M1 are inherently hazardous maintenance operations due to the handling of very heavy liems in very limited space.

AFV Implication:

B-30

In AFV acquisition use, as appropriate, existing standards and specifications much as MIL-SID-1472, Human Engineering Design Criteria for Military Systems; MIL-H-46855, Human Engineering Requirements for Military Systems, Equipment and Facilities; MIL-HDBK-743, Anthropometry of US Military Personnel; MIL-HDBK-759, Human Factors Engineering for Army Materiel; and MIL-HDBK-761, Human Engineering Guidelines for Management Information Systems. For topics not adequately covered by the above consider checklists and lessons learned contained in various HEL and ARI documents as source material for RFP requirement statements. Specific examples are MA 009, Mi 015, MA 016 in secondary or constant and constant

Institutional training trains M) tank mechanics in only 29% What are the effects of training on maintenance performance? of the critical tasks, enough for apprenticeship. is to be learned in 0JT. Findings:

PMCS was covered only briefly in operator AIT.

Typically, no maintenance training for operators or crews is done by the units, nor is any shown on the training schedules.

Exporienced vehicle mechanics do not differ from the finexperienced in level of skill and efficiency exhibited during performance and both are equally likely to leave serious errors uncorrected. Mistakes are perpetuated through lack of corrective feedback.

Efforts directed toward increasing the skills of maintenance personnel in the unit effectively improve maintenance and are well worth the effort.

Consider the requirements for maintenance training, including maintenance training devices and simulators in the AFV training package. Unit OJT may be an element worth including in the AFV training program.

AFV Implication:

MA 001, MA 005, MA 006, MA 013, MA 020

What are the effects of personnel aptitudes and abilities on maintenance performance?

maintenance performance?

"Cognitive style" was a much better predictor of problem solving ability than ability and aptitude after minimum standards of ability and aptitude were met. Impulsive subjects made the most errors and impulsivity was not compensated for with practice. Reflective, field-independents were the best problem solvers.

Findings:

Human problem solving tends to be highly context-specific. However, humans can be taught general problem solving skills which transfer to specific situations.

Humans have trouble making maximums use of the available information. Computerized aids can improve human performance.

Force required for pushing with a single thumb in the horizontal or vertical downward directions should not exceed 25 pounds for males. (e.g.: inserting circuit boards in electronic equipment.)

These findings emphasize the need to design equipment for ease and simplicity of maintenance.

AFV implication:

MA 003, MA 011

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Issue:	What factors affect the use of fault diagnostic equipment	equipment?
Findings:	BIIE Performance	
	Independent	Project

Office	No data	88		<u>suos 1s</u>				
Tester	15%	54%		Correct Diagnosis	968 888 898 898	Actual	88% 62%	
						Goal	99% 75%	
<u>609</u>]	% 06	×						
MLRS	Fault isolation to one LRU	Maximum False removals	Pershing	Test Director	Contractor Independent	Patriot	Fault detection Fault isolation	

M) Tank Fault diagnostics

Actions to overcome test set shortfalls and improve troubleshooting will cost over \$18 million. SIE-NI showed a success rate of 52% with 81% reliability. Test set used only 3% of the time. Test set cumbersome and too time consuming to use. Cables and circuit boards were frequent sources of test set malfunction.

Fault diagnostic equipment should be an integral part of materiel design early in the acquisition process. Fault diagnostic equipment itself should be "MAMPRINTED". Training in its use should be part of the system training program. Document MA 004 contains a checklist which may be useful in preparing RFP requirements for AFV diagnostic equipment.

AFV Implications:

MA 002, MA 005, MA 007

performance.	
maintenance	
affect	
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Issue:

Conditions up to and including MOPP4 did not increase time to perform "easy" task (TOW self-test). HOPP Gear -Findings:

MOPP4 increased repair time for "difficult" task (Oragon night sight) by 45%.

Mask/hood and gloves increased time by 18% on "difficult" task.

Supervision - Crew PMCS often not done or done improperly.

Of 285 inspection reports analyzed, 64% cited failure to complete or record daily PMCS and 35% cited failure to schedule or perform periodic servicing.

Technical Specifications/ Special Tools - TM's were used by 13% of the mechanics performing tasks requiring use of TM. 15% of operators had a TM for their equipment. Many TM's were not up to date or were not the proper version for the equipment on-hand.

Both operators and mechanics rely on memory or consult others rather than the IM. Many tasks require referonce to technical specifications.

Special tools tend to be "unavailable".

design for ease of maintenance and keep special tools to the minimum. Consider marking parts that require reference to technical specifications. Emphasize PMCS in training AFV Implications:

program.

MA 0G6, MA 010, MA 012, MA 013, MA 020

AFV SOLDIER PERFORMANCE INFORMATION VOIDS

- IMPACT OF HUMAN PERFORMANCE VARIABLES ACTING COLLECTIVELY IN A SIMULATED TACTICAL ENVIRONMENT
- PERFORMANCE OF MAINTENANCE TASKS IN AIRLAND BATTLE ENVIRONMENT
- REACHING THE FULL POTENTIAL OF THE ATE CONCEPT ACHIEVING A HIGHER LEVEL OF PERFORMANCE PROFICIENCY
- IDENTIFICATION OF CRITICAL TASK LISTS, WORKLOAD, CREW SIZE, AND SOLDIER/MACHINE FUNCTION ALLOCATION
- DETERMINATION OF AFV SOLDIER APTITUDES AND SPECIAL CHARACTERISTICS
- DETERMINATION OF INTEGRATED TRAINING APPROACHES TO AFV



POTENTIAL AREAS FOR AFV SOLDIER PERFORMANCE RESEARCH

- CONDUCT DIRECTED RESEARCH (e.g., SIMULATIONS, MODELLING)
 ON IMPACT OF HUMAN PERFORMANCE VARIABLES ACTING COLLECTIVELY
- EXPLORE HOW THE FIX-FORWARD CONCEPT SHAPES THE MAINTAINER'S
- EXPLORE REALISTIC APPROACHES TO IMPROVING MAINTENANCE TASK PERFORMANCE
- EXPLORE FEASIBILITY OF ADVANCED TRAINING TECHNOLOGY (e.g., EMBEDDED TRAINING)

B-36

- PERFORM JOB/TASK ANALYSIS FOR ALL CREW POSITIONS (FOR ALL AFV
- EXPLORE SYSTEM DESIGNS THAT ENHANCE PERFORMANCE-SUSTAINING TECHNIQUES RELEVANT TO CONTINOUS OPERATIONS
- CONDUCT TRADE-OFF STUDIES ON AFV CREW APTITUDES AND SPECIAL CHARACTERISTICS



APPENDIX C AFV HUMAN PERFORMANCE DATA SHEETS

The following data base can be used to obtain detailed information regarding the reviewed documents. The documents are arranged by document 10 number (located at the top of the Data Collection Sheet and referred to in the Risk Area column of the Findings and Issues Wursheet) within each of the four risk areas. Encapsulation is presented first followed by information processing, continuous operations and finally maintenance. The legends as well as more detailed information used to interpret the data sheets can be found in the methods section of this report.

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ENCA	ENCAPSULATION (EN)
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DOCUMENT IDENTIFICATION NUMBER: IN 001

SECURITY CLASSIELCATION: Unclassified

IIIIE: 72 hour REDIEG PANNEZ FOC Evaluation.

AUTHOR(\$):

QCGANIZATION (AGENCY): U.S. Army Human Engineering Laboratory.

LOCATION: Aberdeen Proving Ground, MD.

DAIE: 1987

SUBJECT: Results of the 72 hour REDIEG P2MBC2 FOC Evaluation. Study evaluated fire Direction Center crew's ability to operate for 72 hours in an MBC eval forms operated under two conditions. closed hatch over pressure (macro citmate) and open hatch contaminated (micro citmate).

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RISK AREA	FINDING	KANPRINTAUMAN PERFORMANCE ISSUE	RELEVANCE	СЯПСАЦТУ
100 M	1.1 Crew performed combat tasks for entire 72 hour scenario under macro climate condition. 1.2 Crew performed combat tasks for 54 hours before test was halted under micro condition.	Micro climate and macro climate vehicle environments have a direct bearing on how long crews can function effectively under MBC conditions.	-	-

AFV DATA COLLECTION SHEET

DOCUMENT IDENTIFICATION NUMBER: EN 002

SECURITY CLASSIFICATION: Unclassified

IIIK: Road battallon operations in a toxic environment. Vol 1 of 111. (perational capability experiment.

AUTHOR(S):

भेउसियानेद्रीएम (AGINIT). Chekal Development Command Experimentation Center, (COCEC, 65-4)

LOCALIDY Fort Hrd. LA DAIL. December, 1963 SUBLICE: Spertflogs 1 this billing of a unit operating "buttoned-up" in MOPP geatling buttoned-up" in MOPP

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FINDINGS/ISSUES WORKSHEET
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	СВІТІСАЦІТУ	
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FINDINGS/(SSUES WORKSHEET	MANPRINTAUMAN PERFORMANCE ISSUE	Given this type of finding, is it reasonable to expect soldiers to effectively accomplish combat witstons in Mopp gedinas presently designed, under childleions of woderate to high temperature!
AFV FINDI	FINDING	2.3 Infantrymen were able to operate efficiently for only 20 minutes in tomperatures of 750 to 90% where high energy expanditure levels are required in mission-oriented, protective posture (MOPP).
	RISK AREA	. ·

AFY DATA COLLECTION SHEET

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DOCUMENT IDENTIFICATION NUMBER: EN 003

SECURITY CLASSIFICATION: Unclassified

Memorandum to CG, SUBJECT: XM1 testing in a chemical environment. 11116:

HAJ Kelly AUTHOR(S): ORGANIZATION (ASENCY): DCSCD/NBC Olrectorate.

LOCATION: U.S. Army Proving Grounds, Yuma, Arizona

DAIE: September, 1980

The effects of a tank crew (XNI) fighting buttoned-up in full NOPP ensemble under high temperature conditions. All Crewmen, with hatches closed, Diowar's off, and fully clithed in NOPP 4 gear, simulated firling the main qun by loading and unloading a dummy round and traversing and elevating the turret. SUBJECT:

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RISK AREA	FINDING	MANPRINT/HUMAN PERFORMANCE ISSUE	RELEVANCE	CRITICALITY
500 FG	3.1 Crew lost effectiveness after i hour and 20 minutes; the test was term-inated when tamperature was 1020F.	Close monitoring of NBC conditions to minimize the necessity of high WOP levels may potentially alleviate the adverse effects of operating buttoned-up.	-	-

DOCUMENT TOENTIFICATION NUMBER - EN 004

SECURITY CLASSIFICATION: Unclassified

IIII. Work Schedules and performance during confinement, <u>Human Factors</u>, 10,143-195

AUTHOR(5): W.D. Chiles, E.A. Alluisi, O.S. Adams

DREANIZATION (ASENCY):

LOCATION:

DATE: 1968

<u>SUBJECT</u>: Report covers an B-year program of research on the performance effects of required work/rest schedules during confinement to a simulated aerospace vehicle crew compartment.

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	CRITICALITY		2			
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	MANPRINT/HUMAN PERFORMANCE ISSUE		These findings give rise to the nesd to identify the number of man-hours per 24 hour period that each AfV variant will require across the durations of their representative missions. These estimates, in turn, will help to determine crew size.		-	
Ary VIII	FINDING	Four primary issues were examined: (1) how amy crew members are required to maintain around-the-clock operations for a given number of work positions? (2) what is the optimum duration of the duty period for performing such work? (3) how many days can such performance be maintained without decrement? and (4) Which work/rest schedules appear to be optimum in the sense they have the least impact on the crew member's performance ressrves?	4.1) It was found that two men can handle 24 man-hours of work per day very satisfactorily, even on a long-term basis (1.e., 30 days).	4.2) Three men can handle 48 man-hours of work per day for periods of 15 days if the likelihood of an additional stressor is low.	4.3) With tasks that are not intrinsically interesting the briefer work pariods (i.e., 4 hours) are preferred, and subjects generally predicted that duty periods longer than 4 hours would lead to decrements.	
	RISK AREA	80 20				

RISK AREA	FINDING	MANPRINTHUMAN PERFORMANCE ISSUE	RELEVANCE	СВІТІСАЦІТУ
\$00 N3	4.4) In terms of levels of performance maintained, the 4/4 work/rest schedule with confinement was no more demanding than a normal 8 hour, split-shift work day without confinement.	Taking into account the tasks that will be performed by creamembers, further consideration and research is needed on optimal work/rest cycles during periods of the mission which permit rest/work cycles.		
	4.5) Given that performance reserves after following a particular schedule are defined in terms of the impact on performance of 2 days without sleep, it was found that a 4/4 schedule had substantially fewer deleterious effects on performance reserves than did 16 hours of work per day on a 4/2 schedule.			
	NOTE: Authors warn that the goodness of fit of these findings to other systems is too highly dependent upon the specifics to permit generalized statements.			
		-		

DOCUMENT IDENTIFICATION NUMBER: EN OOS

SECURITY CLASSIFICATION: Unclassified

IIILE: Effects of isolation on man's performance

AUTHOR(S):

QRGANIZATION (AGENCY): Bloengineering and Cabin Ecology, Science and Technology Series, American Astronautical Society.

LOCATION: Torzana, California

<u>DATE</u>: 1969

SUBJECI: Review of the confinement and isolation literature.

NATURE OF RESEARCH:	CLE	CFE X FOR X	§ 3		
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MANPRINT/HUMAN PERFORMANCE ISSUE	These findings have leadership implications more than they do vehicle/equipment design ramifications. Whenever a long period of confinement is anticipated, leaders must take command and clearly state rules for conduct for use of contrained space and other limited resources. At the same time, leaders should be tolernt of harmless efforts by crew members to "personalized" their own cramped quarters (e.g., affixing a photograph to an over-head structure).		<u>.</u> .
FINDING	From a review of the confinement and isolation literature, Sells and Rawls (1969) reported three rather consistent findings: 5.1 "status leveling" as a result of confinement whereby a lack of privacy and social distance between subordinates and superiors tends to blur subordinate superior relationships and underwaines authority all confined members tend to become the same in terms of status.	5.2 anger, scorm, and ridicule are directed toward superior authorities outside the confined group, and	5.3 an increase in territorial behavior — Individuals jealously guard their personal possessions or a particular location or item of furniture in an enclosed shelter. However and Osborne (1963) also observed territorial behavior among personnel in fallout shelters.
RISK AREA	500 K3		

AFV DATA COLLECTION SHEET

DOCUMENT IDENTIFICATION NUMBER: EN 006

SECURITY CLASSIFICATION: Unclassified

IIILE: The effects of confinement on the performance of combat relevant skills: Summary report.

AUTHORISS: S.A. Hicks

<u>QREANIZATION (AGENCY):</u> U.S. Army Engineuring Laboratory (Technical Memorandum 16-64).

LOCATION: Aberdeen Proving Ground, MD.

DAIE: December 1364

SUBJECT: Extended research program included a total of 277 enlisted men confined in a mobile or static APC for varying periods of time (4-8-12-, 24-hours, and for 12-hour periods for each of Time successive days) under varying conditions (open batch closed hatch). Before and after confinement, subjects took tests of stamina, response time, gross motor coordination, am steadiness, equilibrium, and spearm coordination. The tests included rail walking, reaction time, hand-steadiness, equilibrium, obstructed run, rifile fitring, grenade throwing, and 220-yard running course.

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RISK AREA	FINDING	MANPRINT/HUMAN PERFORMANCE ISSUE	RELEVANCE	СБЛІСАЦІТУ
EN 006	Certain factors were cited as especially likely to cause performance decrements: 6.1 Vehicle configuration causes body crasping and, consequently, loss of lower-extremity circulation. 6.2 Backrests were uncomfortable because they pressed into the small of the back and kidney area.	NOTE: Author cautions that studies did not fully simulate the extreme conditions of combat (e.g., driver's hatch was open allowing for better vision and ventilation) and thus results must be interpreted cautiously. Changes in variables which interact with confinement may have drastically different effects than reported here.		
		With respect to the conditions studied, the effects of long-term confinement on the performance of infantry personnel were considered relatively transient.	-	-
		While decroments were demonstrated for single periods of confinement, they be- come positively smaller after repeated confinements.		
		It was the author's belief that detri- mental effects could be offset through repeated practice of the tasks to be per- formed and through repeated exposure to the confinement situation before deplay- ment.		
	6.3 The radio rack, mounted on the side wall of the vehicle, irritated the back and neck of the passenger who occupied that station.	·		
	6.4 Some 20-30 percent of personnel reported nausea during their first confinement.			

RISK AREA	FINDING	MANPRINT/HUMAN PERFORMANCE ISSUE	RELEVANCE	СРПСАЦТУ
900 N3	6.5 Temperature and humidity rose steadily to 101 degrees F and 94 percent relative humidity very uncomfort. sble even with the vehicle's engine off.			
	6.6 Insufficient tie-downs and space to stow equipment; conspment interfered with entering and leaving vehicle.			
**************************************	6.7 Mater vapor collected on the vehicle's interior surfaces, wetting clothing and rusting equipment.			

DOCUMENT IDENTIFICATION NUMBER: EN DO?

SECURITY CLASSIFICATION. Unclassified

IUIG: the effects of four hours confinement in mobile armored personnel carriers on selected combat relevant skills: A pilot study.

AUTHORISE: S. A. Hicks

QRGANIZATION (AEENEY): U. S. Army Human Engineering Laboratory (Technical Amountalum 3-60)

LOCATION: Aberdeen Proving Ground, MD

DAIE: 1960

SUBJECT: The study determined the way four hours' confinement in a moving amored personnel carrier affects performance on psychomotor tasks related to basic infantry skills-rail walking, obstructed run, rifle fire and grenade throwing.

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RISK AREA	FINDING	MANPHINT/HUMAN PERFORMANCE ISSUE	RELEVANCE	СВПІСАЦПУ
200 KG	7.1 Four-hour confinement produced losses in all arces, with a significant loss in firing accuracy and impairment of equilibrium.		2	-
	7.2 An important factor degrading per- formance was the feeling of nausea that a number of subjects reported.	Investigate guidelines and corrective actions for minimizing motion sickness.		
	7.3 Frequent complaint was the limited space which caused cramping and loss of circulation to lower part of body.	The design trend toward smaller and ighter vehicles may augment soldier cramping and loss of circulation in the lower part of the body.		
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DOCUMENT TOENTIFICATION NUMBER - EN 008

SECURITY CLASSIFICATION: Unclassified

IIIK: The effects of eight hours confinement in mobile armored personnel carriers on selected combat relevant skills: Study II

AUIHORISA: S. A. Hicks

<u>QRGANIZATION (AGENCY)</u>: U. S. Army Human Engineering Laboratory (Technica) Nemorandum 17-60)

10CAILOM: Aserdeen Frowing Ground, MD

DAIE: 1960

SUBJECT: The study determined the way eight hours' confinement in a moving armored personnal carrier affects performance on psychoactor tasks related to hasic infantly skills-rail walking, obstructed run, rifile filling and grenade throwing both before and after confinement.

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MANPRINT/HUMAN PERFORMANCE ISSUE	Investigate guidelines and corrective actions for minimizing motion sickness. The design trend toward smaller and lighter vehicles may augment soldier cramping and loss of circulation in the lower part of the body.
FINDING	9.1 There was a cignificant loss in stamina and gross-motor coordination. 8.2 Equilibrium was slightly impaired. 8.3 Soldiers suffered from nauson and cramping.
RISK AREA	800 X

DOCUMENT IDENTIFICATION NUMBER: EN COS

SECURITY CLASSIFICATION: Unclassified

IIILE: The effects of twelve hours confinement in static armored personnel carriers on selected combat relevant skills: Study III

AUTHORISZ: S. A. Hicks

QAGANIZAIION (AGENEY): U. S. Army Human Engineering Laboratory (Technical Amedrandum 1-61)

LOCALION: Aberdeen Proving Ground, ND

PAIE: 1961

<u>\$1931CI</u>: The study determined the way twelve hours' confinement in a static armored personnel carrier affects performance on psychomotor tasks related to basic infantry skills.

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EN 003	9.1 After confinement, subjects showed a significant loss of equilibrium, stamina, locomotor coordination, and gr. ade-throwing accuracy. There was no charge in rifle-firing accuracy.	Observed decrements were attributed to cramping resulting from the size and configuration of the vehicle, (motion, vibration, and noise were absent). Interior space and configuration limitations while maintaining adequate soldier habitability will be key design issues for AFV.	2	_
	9.2 After 12 hours of confinement in an APC, interior of vehicle became hot, camp, cluttered and dirty.			
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AFV DATA COLLECTION SHEET

DOCUMENT IDENTIFICATION NUMBER: EN 010

SECURITY CLASSIFICATION: Unclassified

IIIE: The effects of twelve hours confinement in mobile armored personmeraries on selected combat relevant skills: Study IV

AUTHOR(S): 5. A. HICKS

ORGANIZATION (AGENCY): U. S. Army Human Engineering Laboratory (Technica) Remorandum 2-61)

LCCALLON: Aberdeen Proving Ground, ND

DAIE: 1961

SUBJECT: The study determined the way twelve hours' confinement in mobile armored personnel carriers affects performance on psychomotor tasks related to basic infantry skills.

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MANPRINT/HUMAN PERFORMANCE ISSUE	Consideration needs to be given to guide- lines and countermeasures for minimizing these losses.
FINDING	10.1 The 12 hour confinement resulted in significant losses in stantna and locomotor coordination.
RISK AREA	F# 010

DOCUMENT IDENTIFICATION NUMBER: EN OIT

SICURITY CLASSIFICATION: Unclassified

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AUTHOR(S): S. A. Hicks

<u>QREANIZATIOM (ASENCY):</u> U. S. Army Human Engineering Laboratory (Technical Remorandum 23-61)

LOCATION: Aberdeen Proving Ground, ND

PAIE: 1961

SUBJECE: The study investigated the effects of confinement in AVCs on various comhat relevant tasks; period of confinement was for 24 hours.

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LIMDING		ISSUE		
11.1 Approximately half the subjects performed as well after confinement as before it.	\$ 1	Guidelines designed to offset psychomotor losses may be worthwhile.	2	-
11.2 A significant loss in eye-arm coordination and hand-arm steadiness was evidenced.	was			
11.3 Twenty-three out of 44 subjects did not complete the study. A potential confounding exists because those subjects remaining had more room to move about and to secure comfortable positions for sleeping and relaxing.	E .			

DOCUMENT IDENTIFICATION NUMBER: EN 012

SECURITY CLASSIFICATION: Unclassified

IJILE: The effects of twenty-four hours confinsment in mobile armored personnel carriers on selected combaz relevant skills: A follow up.

AUTHOR(S): S. A. Hicks

ONBANIZATION (ASEMEY): U. S. Army Human Engineering Laboratory (Technical Memorandum 7-62)

LOCATION: Aberdeen Proving Ground, MD

DAIE: 1962

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SUBJECT: The investigation studied how confining subjects in maneuvering armored personnel carriers for 24 hours affects stanina, eye arm coordination, locomotion coordination, equilibrium, and hand-arm readiness.

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 RISK AREA	FINDING	MANPRINT/HUMAN PERFORMANCE ISSUE	RELEVANCE	CRITICALITY
 5N 012	12.1 Significant losses occurred in all areas except eye-arm coordination (grenade-throwing accuracy).		2	-
	12.2 Duffel bags and equipment obstructed exit from the vehicle. After 24 hours, floors were cluttored with wasted rations, ration cans, and broken relief bags that complicated en already overwhelming and nauseous odor.	Efficient stowing of equipment is a vehicle design issue that deserves attention.		
	12.3 During periods of maximum condensation, moisture dripped down, wetting clothing/blankets and rusting equipment. In addition, commander's vision blocks fogged up.	Training in some basic procedures for prolonged habitability may eliminate some of the clutter problems. Use of deodorants may mask offensive odors.		
		Ventilation may offset water vapor problems.		
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DOCUMENT IDENTIFICATION NUMBER: EN 013

SECURITY CLASSIFICATION: Unclassified

 $\overline{IIII}\overline{k}$: The effects of repeated confinement on the performance of men in a hot-wet climate.

AUTHORISE: S.A. Hicks

ORGANIZATION (AGENCY): U.S. Army Human Engineering Laboratory (Technica)
Memorandum 7-63)

LOCATION: Aberdeen Froving Ground, MD.

DAIE: 1963

\$183.ECT: A single group of subjects was confined repeatedly to hot-wet environment stumer in formanal after first being acclimatized to heat. Eleten mon were confined on alternate days for a total of 16 neat. Eleten mon were confined an alternate days for a total of 16 confineent sessions. Treatent confitions were: six hours open hatch, mobile; four hours closed hatch, such six hours closed hatch, such sessions. The property of the proper

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RISK		MANPRINT/HUMAN PERFORMANCE	DEI EVANCE	CBITICALITY
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EN 013	Repeated confinement in a wet-hot environment produced:			
	13.1 Significant impairment of hand steadiness.	The use of countermeasures (e.g., isometric exercises) to mitigate performance losses deserves consideration.	84	,-
	13.2 Significant impairment of running speed.			
	13.3 Significant decrement in equili- brium.			
•	13.4 No effect on choice rection time.			
	13.5 With each criterion measure, the decrement was largest after the initial exposure to the treatment variable.			

DOCUMENT IDENTIFICATION NUMBER: EN 014

SECURITY CLASSIFICATION: Unclassified

IIII. The effects of repeated confinement on the performance of men in a temperate environment

AUTHOR(S): S. A. HICKS

QRGANIZATION (AGENCY): U. S. Army Human Engineering Laboratory (Technical Memorandum 16-64)

LOCALION: Aberdeen Proving Ground, AD

<u>DAIC</u>: 1964

<u>SUBJECI</u>: Study examined the effects of confining a group of subjects in a mobil APC repeatedly, for 12 hour periods on each of five successive days. Tests consisted of equilibrium, stamina, gross motor coordination, and markmanship.

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RISK AREA	FINDING	MAMPRINT/HUMAN PERFORMANCE ISSUE	RELEVANCE	CRITICALITY
40 B	14.1 There were significant losses in all areas after the inixial confinement period.	Results suggest that subjects appear to adapt after repeated confinements. It should be kept in mind, however, that subjects had a complete night of rest between each of the five successive test days. How much adaptation would occur under the erratic work/rest cycles typical under combat conditions remains an empirical issue.	8	-
	14.2 Subsequent confinements showed progressively smaller decrements; after the final (fifth) confinement, subjects performed at the pre-confinement level.			
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DOCUMENT IDENTIFICATION NUMBER: FN 015

SECURITY CLASSIFICATION: Unclassified

IIILE: Human factors in mechanized warfare Oxford, England: Brassey's Publishers Limited

AUTHORISS. Richard E Simpkin

DRGANIZATION (AGENCY):

LOCATION: Oxford, England

DAIE: 1983

SUBJECT: Based on General Simpkin's own experience, this book presents little date, but contains interesting and unorthodox insights into human performance characteristics from the tanker's rather than the system dossigner's perspective. The book is divided into three major parts tiving, Servicing, and Fighting.

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NATURE OF RESEARCH:	MILITARY FUNCTION:	MAJOR RISK ABEA:	TYPE OF DATA:	AFV RELEVANCE:

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FINDINGS/ISSUES WORKSHEET	MANPRINT/HUMAN PERFORMANCE ISSUE	How are human waste products to be disposed of during periods of prolonged confinement?	Now can slack or down time be profitably utilized during confinement?	that forms and aspects of training could be implemented during confinement?
SOUL ALK	FINDING	The following quotations were taken from Chapter 4, Maiting Periods Under NBC Threat, of Singkin's Human Factors in Mechanized Marfare. 15.1 Modesty - "So modesty is a prime requirement, comprehending minimization of physical ackposure, privacy in urina- tion and defecation, suppression or localization of the odors of these pro- cesses and swift, private disposal of the products".	15.2 Boredom - "Boredom will evidently be a major and psychologically dangerous problem. Back in the previous chapter I proposed including an auto-type radio/cassette player to help relaxation during moves a tuner/converter unit could put color television onto the monitary/display unit which will inevitably form a part of each cran station".	15.3 Training - Training would at once alleriate bovedom and keep skills and reactions topped up during these waiting periods; but it must take place without barings any form of signature outside the vehicle. So a simulator would be needed, and the best form of simulator would be videotape dock, it can fairly easily be videotape dock, it can fairly easily be
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RISK AREA	FINDING	MANPRINT/HUMAN PERFORMANCE ISSUE	RELEVANCE	CRITICALITY
EN 015	persuaded to play educational, documen- tary and reature tapes I would see audio cassettes as the source of software, including training programs, rer the on-board computer; and the video unit (complete with its own sound- track) being slaved to this computer for the play- back." 15.4 Physical Fitness - "This must be an intained both to avoid impairment of morale during the waiting period and to leave them in every way fit to fight at the end of it. Issuetric exercise routines should in any event be taught to all soldiers and airmen as part of their evestion and escape training, so that they can lie up and remain able to move instantly, far and fast".	What types of exercises, isometric and otherwise, could be implemented before and during confinement?		
	15.5 Chemo-therapeutic Support - " there is a good case for the use of ampheraines to extend endurance both in commando-type raids and in intensive phases of normal operations. The problem comes when the bought then has to be postponed 24 or 48 hours at the last moment, or the clinching thrust of an operation goes arry, the commander is left with troops far less capable than they would otherwise have been.	Is there a role or place for the use of chemical therapeutic agents (e.g., amphotranions for extended operations; barbituates for facilitating needed sleep/rest cycles)?		

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AFY DATA COLLECTION SHEET

DOCUMENT IDENTIFICATION NUMBER: EN 015

SECURITY CLASSIFICATION: Unclassifiled

IIIE: The effects of confinement on intellectual and perceptual functioning.

AUIHOR(5): D. W. Grmiston and B. Finkelstein

QRGANIZATION (AGENCY): Aerospace Medical tab., Aeromautical Systems Div., Air Force Systems Command (ASD Technical Report 61-573).

LOCATION: Wright-Patterson Air Force Base

DAIE: 1961

Inventy Air Force officers were split into two groups — confined and unconfined—and then further subdyided into test diet and control diet groups. Test tasks consisted of arithmetic memory of digits, confusion sentences, nonsense syllables, werbal analogies, assembloposite word meanings, logical reasoning, embedded figures, form discribination, are relail reconsistence, and dual compensatory tracking, When not working on these tasks, subjects monitored unconfined only while working and subjects monitored unconfined only while working. All groups had normal sieep cycles. SUBJECT

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16.3 Confinement did not degrade warning light monitoring.	infinement did not degine in 1984 annitoring. Infined subjects skitbine. Sometimes fear and pinitarre behavior pattally deprived subjects. The test diet was rated
S. Branda	16.4 CC ability, not the sensoril
_	16.4 Confined subjects exhibit irritability, sometimes fear and panic, but not the bizarre behavior patterns of sensorily deprived subjects. 16.5 The test diet was rated less

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POCUMENT LOENTLE ICATION NUMBER: EN 017

SECURITY CLASSIFICATION: Unclassified

IIII.E: Human factor problems in anti-submarine warfare. Human performance during five days confinement.

AUZHOR(S): J. J. McGrath, C. H. Maag, J. F. Hatcher, and W. P. Breyer

ONGANIZATION (AGENCY): Human Factors Research, Inc. (Technical Memorandum 206-14.)

LOCATION: Los Angeles, CA

DAIE: 1962

SUBJECT: The study describes how two men parformed during 120 hours of continuous confineaus in a low-pressure, gure-coxygen environment (stx foot cube cabin). The subjects worked alternately for the-hour periods and were evaluated on five performance tasts; vigilance tast, memory span test, attention test, time perception task, and object identification tast.

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EN 017	17.1 Detection performance deteriorated as long as subjects remained in an essentially unchanging environment.	Human performance tasks requiring vigi- lance and attention degrades under con- ditions of confinement.	2	
	span, although performance on the attention test seemed to deteriorate during the session. One subject showed decrements on the time-perception and object-identification tests, but the other did not.			
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DOCUMENT IDENTIFICATION NUMBER: EN 018

SECURITY CLASSIFICATION: Unclassified

IIILE: Human group performance during confinement.

AUTHORISE: E. A. Alluisi, T. J. Hall, G. R. Hawkes, and M. D. Chiles

<u>ORGANIZATION (AGEMCY)</u>: Lockheed-Georgia Company; Human Factors Research Dept. (Final Report ER 6024.)

LOCATION: Marietta, GA

DAIE: 1962

SUBJECT: This study deals with crews of men who were confined for prolonged periods (1s to 30 days) in a 1100 cubic foot environment that demanded considerable activity. The study compared a work-rest schedule of four hours on duty and two hours off duty to a schedule of four hours of fduty, while on duty, the operators were tested on a battery of six performance tasks, including auditory vigilance, warning-light monitoring, probability anottoring, arithmetic computation, code-lock solving, and target identification.

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EN 018	18.1 A relative minimum of selection suffices to identify highly motivated subjects who maintained acceptable performance levels on a 4 - 2 work/rest schedule for at least two weeks. 18.2 Crow members maintained their performance on a 4 - 4 schedule better.	18.3 When personnel must stay highly alert around the clock for moderately long intervals, the 4 - 4 schedule is recommended.	~	~

DOCUMENT TOENTIFICATION NUMBER: EN 019

SECURITY CLASSIFICATION: Unclassified

XIILE: Behavioral testing during a 7-day confinement: The information processing task.

AUTHOR(5): R. M. Patton

ORGANIZATION (AGENCY): Ames Research Center (MASA Technical Note D-1973).

LOCATION: Moffett Field

DAIE: 1963

This study investigated how well two subjects, confined for seven days in 123 cubic fest of useable volumes in a mocked up space capsule performed on an information processing task (locating and marking certain designated letters among an array of letters). Over the course of confinement, both subjects showed faster speed scores, but one subject made less errors, while the other subject showed no significant change. SUBJECT:

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RISK AREA	FINDING	MANPRINT/HUMAN PERFORMANCE ISSUE	RELEVANCE	CRITICALITY
EN 019	19.1 Over the course of confinement, both subjects showed fister speed scores, but one subject made less errors, while the other subject showed no significant change.	Under conditions of this study, subjects maintain proficiency on an information processing task in a small capsule.	_	2
	19.2 Task complexity had a marked effect on speed and error scores; however, task performance was maintained at a reasonably high level throughout the seven-day confinement.			
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DOCUMENT IDENTIFICATION NUMBER: EN 020

SECURITY CLASSIFICATION: Unclassified

IIIE: Combined arms in a nuclear/chemical environment - summary evaluation report phase I

AUTHORISS: LTC Edward S. Draper and LTC John J. Lombardi

ORGANIZATION (AGENCY): U.S. Army Chemical School

LOCATION: Fort McClellan, AL 36205-5020

QAIE: March 1986

SUBJECT: Evaluation of the ability of a combined arms force (mechanized subject) infantry platoon) to operate for sustained periods on the integrated battlefield under nuclear/chemical conditions.

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	EN 020	20.1 Direct Fire engagements by all weapons decreased by 52% in nuclear chemical environment (MCE).	Offficulty in using direct fire weapons over a 72-hour period (in which platoons required to operate continuously for 12 hours in MOPP 4 or be completely encapsulated) degrades performance.	-	~
	٠.	20.2 M16 engagements decreased by 59% under NCE.	Same.	-	pt.
		20.3 Engagement efficiency (sum of hits divided by total shots fired).	Soldiers have difficulty laying their weapons or engage false targets or both under NCE.		
		20.4 Battle intensity, measured by shots fired per minute, in the attack decreated by 69% under MCE.	According to Air Land Battle & Army 21 concepts, and FM 100-5, Operations future battlefield intensity is supposed to increase rather than decrease.		
		20.5 M60 matchine gun engagement range increased by 62% under NCE.	Destruction of threat targets is less accurate at longer ranges.	-	2
		20.6 Fratricidal engagements increased 360% under NCE.	Disprientation, frustration, confusion, and frritability were reasons given by crew members for fratricidal engagements.	-	cu .
		20.7 Ammunition expenditures as measured by trigger pulls decreased by 43% in the attack and by 22% in the defense under NCE.	This is a second measure suggesting that future battlefield intensity, at least in certain task areas, may decrease rather than increase.	,-	~
		20.8 Percentage of threat targets engaged at least once in the attack decreased 25s under NCE.	Soldiers appear to see less and shoot less under NCE.	-	-

	FINDING	MANPRINT/HUMAN PERFORMANCE ISSUE	RELEVANCE	СЯПТСАЦТУ
20.9 Perc stroyed du by 25% dur For day de realized. indirect f	20.9 Percentage of threat targets destroyed during attack decreased 22s and by 25s during night defense under NCE. For day defense, an 11s increase was realized. Mi6 skills decreased 40s; indirect fire skills increased 100s under NCE.	Target detection and accuracy of direct fire weapons are probless under NCE. Personnel wearing MIZAl masks tend to cant their heads when firing MIG. Inforcased use of indirect fire is likely related to performance difficulties with MIG.	1	W
20.10 Time to 82% under NCE.	20.10 Time to complete attacks increased 82% under MCE.	Greater battle durations are attributed to command and control problems, movement difficulty, and general fatigue.	-	~
20.11 the att losses	20.11 Friendly losses for infantry in the attack increased 32% under NCE; APC losses increased 130%	Friendly losses attributed to generalized fatigue and dehydration occurring under NCE conditions.	-	_
20.12 ktilled segment	20.12 Loss Exchange Ratio (ratio of killed attacker to killed defender per segment) increased 66% under NCE.	Doctrine stipulates a 3:1 attack/defender ratio should be maintained for a successful attack under NCE; these ratios were not maintained.	-	-
20.13 Killed HCE, by the der platooy (80%)	20.13 Percentage of platoon leaders Killed in attack increased 345 under NEE, but decreased under NEE by 545 in platoon 1 aders - Highest percentage of platoon 1 aders killed under NEE attack (805) and RCE defense (405) occurred during 12 hours of continuous MOPP 4.	Continuous MOPP 4 operations leads to high piatoon leader casualties, Jeopar- dizing command and control.	-	-
20.14 Increas	20.14 Time to replace Killed comm ⁻ ders increased 343% under MCE.	Degradation of command and control attri- buted to fatigue, changes in mental atti- tudes on part of leaders, and decrease in overall soldier awareness of environment.	-	-

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RELEVANCE	-	-		-	~	-
MANPRINT/HUMAN PERFORMANCE ISSUE	Same.		Radio messages reported as difficult to understand and garbled in MOPP 3 and MOPP 4. Increased transmission time in NCE increases vulnerability to eneage EM and indicates need for a better communications capability for our protective masks.	Increase is attributed to longer duration of NCE attacks and soldiers' lack of confidence in their ability to use direct fire weapons.	Extended operations in protective gear compromised sound tectical camouflage practices, especially by the third day.	Doctrinal shift of responsibility for personnel decontamination from chemical decontamination units to the contaminated unit was considered validated. Two hours of training were considered adequate for the validation.
FINDING	20.15 Platoon leaders assessed as casualties wore replaced 35% less under NCE.	20.16 Number of reported communications equipment outages increased 27% under NCE.	20.17 Radio message frequency increased by 47% under NCE and duration increased by 55%.	20.18 Frequency of calls for indirect fire during attacks increased under NCE by 2091	20.19 Time spent in camouflage actions decreased by 31% in MCE and number of camouflage actions decreased by 39% in MCE. No camouflage actions were undertaken after 46th hour of MCE operation.	20.20 Average time to conduct a complete decontamination (personnel, vehicles, equipment) of the mechanized infantry platoon was 83 minutos.
RISK AREA	ස ස					

DOCUMENT IDENTIFICATION NUMBER: EN 021

SECURITY CLASSIFICATION: Unclassified

IIILE: The effects of the chemical defense ensemble and extended operations on performance and endurance of combat vehicle crews.

AUTHOR(S): Don Headley

ORGANIZATION LAGENCY1: U.S. Army Research Institute

LOCALION: Alexandria, VA

DA1E: 1987

SUBJECT: Research investigated the effects of wearing MOPP gear on crew performance during extended operations. What crew tasks become degraded? Is decidine sudden or gradual? What happens to accuracy and completeness with extended operations? Tank, howitzer and infantry fighting vehicle crews were studied.

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RISK AREA	FINDING	MANPRINT/HUMAN PERFORMANCE ISSUE	RELEVANCE	СВІПСАГПУ
120 EN 021	21.1 Tank crews in MOPP 4 trials lasted from 3.3 to 15 hours. Of 73 crewman starts, 32 crewman day percent) ended as medical cas crewman day percent) ended as tarts ended as combat ineffective tanks due to reduced crew size.	Relatively hot temperatures played a significant role in the shortened durations for howitzer crews in full MOPP, as did the hot and humid conditions for the "dual-encapsulated" armor crews. Infantry crews, by virtue of food-restalesphe beaks and WOPP gear changes. lasted some 60 hours under milder weather conditions. These results underscore the importance of other factors which interact with confinement and have a significant influence on srew performance during extended operations.	-	-
	21.2 Leadership apparently played a role in endurance as well as regimen. platoon leader tanks remained in MOP 4 sterations longer than the other tanks an average of 10.8 versus 6.4 hours and were the last in the platoon to become ineffective.	Items of concern regarding the MOPP ensemble include: bulkiness and chaffing of rubber gloves; soggy mask filters (from humidity) causing breathing difficities; and the need for optical inserts for eyeglass wearers. Maintaining suit integrity is critical; any feature of the cnsemble which causes discomfort is likely to lead to MOPP regimen violations.		
	21.3 Howitzer crews in MOP4 trials lasted 3.8, 1.9, and 2.1 hours compared to the WOPP 0 condition which lasted 19.4 hours. Trials were terminated primarily for medical casualty ressons.	Cooling vests and ventilated facepieces alleviate some discomfort; overpressurized cabins allow crews to operate in MOPP 2 status during lengthy engagements and periods of inactivity.		
	2).4 For howitzer crews, the average time to fire the first rounds of a mission are 5.5 times higher under MOPP 4 than under MOPP 0.	A speed/accuracy trade-off was suggested by some of the performance data; the howitzer and BIFV crees were able to maintain accuracy on the tasks examined, but sometimes at the expense of increased time.		

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	FINDING	MANPRINT/HUMAN PERFORMANCE ISSUE	RELEVANCE	СЯГЛСАЦТУ
T	21.5 For howitzer crews, the average interround interval averages for the MOPP 4 crew were 42 and 47 seconds (large and small missions respectively) 26 and 20 seconds for MOPP 0. 21.6 In terms of Bradley Infantry Fighting Vehicle (81FV) crews, MOPP 4 crews were able to endure equally in length to their MOP? I control runs length to their MOPP 1 control runs dispositivately 60 hours) under the conditions of a 45-minute rest break and MOPP change at the end of each 6-hour cycle, 5-hour sleep period after every three cycles, and three meals per day.	Observational evidence suggests that MOPP 4 soldiers tend to take shortcuts in the absence of proper leadership; lack of adherence to tanker regimen was visible among nonplatonn-leader tanks. Training is an absolute necessity for not just habituation to MOPP 4 regimen, but for effectively performing combat missions. Simply placing troops in full MOPP posture (independent of the communication, command and control, sensor sory wotor, and morale problems. For simply execution of combat missions, staying in as low a MOPP leavel as possible is desirable.		
, , , , , , , , , , , , , , , , , , ,	cress, MOPP 4 crews became combat ineffective 31 to 38 hours under the constraints of no rest breaks, 10PP change or food (a sleep break was allowed).	Wote: Meather conditions for both phasos were relatively mild; frequent exposure to outside air (as opposed to long puttoned-up periods) was a prominent feature of the BIFY tests.		

INFORMATION PROCESSING (IP)

AFY DATA COLLECTION SHEET

DOCUMENT LOGHTYFICATION NUMBER: IP 001

SECURITY CLASSIFICATION: Unclassified

IIIS: Bisk, effort and fatigue. In N.G. Wade & R. Martens (Eds.) <u>Exychology.</u> of pojor behavior and sport. Urbena, III: Human Kinetics.

AUTHORISI: D.H. Holding

ORGAHIZATISM (AGENCY):

10CA110M:

DAIE: 1974

SUBJECT: Subjects, using the COPF (Choice of Probability and Effort) test, were given a choice of the effort they may apply to the solution of a problem, with the probability of success corresponding to the effort arerted.

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MANPRINT/HUMAN PERFORMANCE ISSUE	A prolonged period of cognitive overload may put an individual into a state where any further effort to meet task demands is aversive and thus avoided.
FINDING	1.1 After 24-32 hours on a multiple performance battery, subjects were found to choose the low effort/low probability of success strategy.
RISK AREA	100 d1

DOCUMENT IDENTIFICATION NUMBER: IP 002

SECURITY CLASSIFICATION: Unclassified

IIII. Sleep deprivation and performance. In W.B Webb (Ed.) Biglogical Thylms, Sleep and performance. New York: John Wiley and Sons, 11d.

AUIHOR(S) t.C. Johnson

PREANIZATION (AGENCY)

LOCATION.

PAIE: 1992

\$UBJECT: Those aspects of primarily cognitive tasks which show differential sensitivity to sleep loss were summarized.

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AREA	FINDING	MANPHINI/HUMAN PEHFORMANCE ISSUE	RELEVANCE	CRITICALITY
IP 002	1.1 Duration of the task. Tasks which have long duration times (e.g., monitoring radar) are especially affected by sleep loss (Donnell, 1969; Wilkinson, 196), 1965.	Consider ways in which duration of task can be shortened or ways to respond differently to the same stimulus.	2	-
	1.2 Task difficulty. The more cognitively demanding the task, the greater its sensitivity to sleep loss (e.g., increasing the rate required of subjects in solving mental arithmetic problems causes performance decrements under sleep deprived conditions, Williams & Lubin, 1967).	Cognitively demanding tasks should be kept to a minimum. Consider use of decision aids when necessary.	N	- .
	1.3 Feedback. Tasks for which feedback is given are none resistant to the effects of sleep loss.	Consider visual or auditory feedback for confirmation of successful task completion.	8	. ~
	1.4 Practice. Tasks which are well learned and repeatedly practiced are more resistant to the effects of sleep loss.	Allow for periods of overlearning in formal training cycles and also training that occurs "in the cracks".		
	1.5 Complexity - Tasks which require a sequence of operations or division of attention are especially sensitive to sleep loss.	Simplify complex tasks.		
		-		

RISK AREA	FINDING	MANPRINT/HUMAN PERFORMANCE ISSUE	RELEVANCE	СВІПСАЦІТУ
1P 002	1.6 Learning and Momory - Tasks which depend on Short term memory are very sensitive to sleep loss (Williams, Geiseking & Lubin, 1966; Williams & Williams, 1966).	Avoid performance of tasks which require new learning during continuous or sustained operations.		
	1.7 Mork/rest schedules - Performance on several tasks [i.e., reaction time, logical reasoning, and encoding/ decoding) decline quickly when subjects are required to work continuously during the sleep deprivation period (Angus & Bacharova, 1968) Dark manded (Angus & Bacharova, 1968)			
	messeys to the messey out along the messey out along between performance tests help to maintain performance during sleep deprivation.			•
	1.8 High interest levels - High interest level in the task will partially offset the deleterious effects of sleep loss (Hilkinson, 1964).			
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DOCUMENT IDENTIFICATION NUMBER: 1P 003

SECURITY CLASSIEICATION: Unclassified

III.E: Sleep loss and continuous cognitive work. Reprint from the 24th Proceedings of the Defense Research Group. Seminar: The human as limiting element in millitary systems.

AUTHORISS. Ronald J. Heslegrave and Robert G. Angus

ORGANIZATION (AGENCY): WAIO Defense Research Section, (Report DS/A/DR(B3) 110)

LOCATION: Toronto, Canada

DAIE: 1985

SUBJECT: The study investigated the effects of sleep loss and sustained mental work on cognitive performance with an embhasis on cognitive ballities required in a command and control environment. Results from previous studies may not generalize well to the sustained, high-intensity, command posts operations and estimates of performance degradation from these studies may be underestimates. Therefore, present study focused on continuous cognitive work.

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MANPRINT/HUMAN PERFORMANCE ISSUE	Results demonstrated that 54 hours of sustrined mental activity produced greater performance and mood degradation than had previously been observed over similar time periods and using similar dependent measures.
FINDING	3.1 Results showed that subjects had marked difficulty maintaining efficient parformance patterns on the cognitive tasks over the 54 hour sleep deprivation performance on all tasks over the 54 hour sleep deprivation performance on all tasks deteriorated with substantial decrements occurring about 18 hours later another dramatic drop in performance occurred. 3.2 Degree of performance degradation was greaker in magnitude than in previous studies using similar tasks. For example: 3.2.1 Serial reaction time task - previous studies showed correct responses remained at 90% of baseline following a night without sleep and 79% of baseline after first night and 43% of baseline after first night when performance until the second night when performance with the second night when performance with the second night when performance with the following the first and second nights of sleep deprivation.
RISK AREA	IP 003

RISK AREA	FINDING	MANPRINT/HUMAN PERFORMANCE ISSUE	RELEVANCE	СЯПСАЦТУ
3.2.3 studi and 3 hours showe	3.2.3 Logical reasoning task - Previous studies showed perforance drops to 71% and 35% of baseline following 24 and 48 hours of sleep loss while present study showed drops to 57% and 26% during the same period.			
3.3 expe cons appr	3.3 Performance and mood in the present experiment showed minimal recovery as a consequence of the circadian rhythm approaching its normal acrophase during the second and third days.			
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DOCUMENT TOENTIFICATION NUMBER: 1P 004

SECURITY CLASSIFICATION: Unclassified

IIII. Ohysical exercise and mental performance. <u>Ergonomics</u>, 16. 595-559.

AUTHOR(S): C. P. Davey

ORGANIZATION (ASENCY):

LOCATION

QAIE: 1973

To investigate the effects of physical fatigue on short-term memory, bavey (1973) amploused energy appenditure between 3,000 ft. 1b. of work in 15 sec. and 50,000 ft. 1b. of work in 10 min. The Brom-Poulton test of identifying a sequence of odd-even-odd digits from a continuous series presented at a rate of one per sec. was used in the present study. SUBJECT:

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	RELEVANCE	65
FINDINGS/ISSUES WORKSHEE!	MANPRINT/HUMAN PERFORMANCE ISSUE	Such results suggest an inverted U relationship between physical exertion and subsequent mental performance.
Arv rind	FINDING	4.1 A moderate amount of exercise significantly improved wental performance and a very severe amount of physical exertion produced a deterioration. 4.2 An intermediate erount of physical exertion led to different results in different subjects. 4.3 The point at which facilitation gave way to significant came with the varied performance associated with pedalling the bicycle ergometar for 5 min. to perform 30,000 ft. 1b. of work.
	RISK AREA	P000 41

DOCUMENT IDENTIFICATION NUMBER: 1P 005

SECURITY CLASSIFICATION: Unclassified

IIILE: Prelude to 2001: Explorations in human communication. American Psychologist, 26, 949-961.

AUTHOR(S): A. Chapanis

ORGANIZATION (AGENCY):

LOCATION:

DATE: 1971

SUBJECT: Chapanis studied the time required by teams of subjects to solve complex problems using modes of communication ranging from face to face communication to typewritten messages.

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MANPRINT/HUMAN PERFORMANCE ISSUE	Mithin vehicle communication procedures should allow for maximum use of face-to-face (unmasked) communication mode among crew.				
FINDING	5.1 In the typewriting wode, subjects took, on the average, two and one-half times as long to solve problems as in the communication rich mode.	5.2 Face to face communications resulted in the least time to solve problems and were characterized by an enormous number of interchanges.		-	
RISK AREA	1P 00S				

AFY DATA COLLECTION SHEET

DOCUMENT IDENTIFICATION NUMBER: IP 006

SECURITY CLASSIFICATION: Unclassified

IIIK: Speech communication. In H. P. Van Cott and R. G. Kinkade (Eds.), Human engineering ouide to equipment design. Washington, D.C.: U.S. Government Printing Office.

AUIMORISS K. D. Kryter

ORGANIZATION (AGENCY):

10CAT10H

PAIE: 1972

<u>SUBJECT</u>: The effects of noise on speaker-recipient communication was investigated.

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Anile there is some discrepancy in some areas on the effects of noise, the effects of noise on speech communication are quite dramatic.	Moise dampening design efforts for reducing within-vehicle ambient noise levels should find the speech interference tables useful.		
6.1 In the range of 600 to 4800 Hz., a 70 db noise reduces comprehension be- theen a speaker and listener covamin- cating at a distance of one meter; a 25 db noise will cause interference at 100 feet.			
6.2 Morgan, Cook, Chapanis & Lund (1963) report figures showing speech interference levels as a function of distance between speaker and listener (as above) and voice volume of speaker (normal voice, raised voice, very loud voice, and shouting).			·
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DOCUMENT IDENTIFICATION NUMBER: 1P 007

SECURITY CLASSIFICATION: Unclassified

IIILE: Effective training for target identification under degraded conditions.

AUTHOR(S): John Cockrell

ORGANIZATION (AGENCY): U.S. Army Research Institute (Technical Paper 358)

LOCATION: Alexandria, VA

DATE: April, 1979

<u>SUBJECT:</u> 96 subjects placed in one of 4 groups differing in the amount of degradation of targets were asked to identify various test targets.

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7.1 Subjects trained on targets degraded to 33% visibility identified 60% of 333 degraded test targets of 03 degradation identified 12% of test targets dagraded to 33% visibility.

DOCUMENT IDENTIFICATION NUMBER: IP 008

SECURITY CLASSIFICATION: Unclassified

IIIIE: Long range target recognition and identification of camouflaged armored vehicles.

AUTHOP(S): William Warnick, Garvin Chastain, and William Ton

ORGANIZATION (AGENCY): U.S. Army Research Institute (Technical Report 79-Al3)

LUCATION: Alexandria, VA

DATE: May, 1979

SUBJECT: In the first of two experiments, 12 trained officer observers were split into two groups, and asked to identify five vehicles from 5 views at scaled ranges of either 3000 or 4000 meters using a KM65 weapons sight. Observers were first given a pretest, then given training with feedback, and finally given a post-test. The second experiment was designed to determine if observers could identify experiment 1.

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RISK AREA	FINDING	MANPRINT/HUMAN PERFORMANCE ISSUE	RELEVANCE	CRITICALITY
16 008	8.1 There were no differences between 3000 and 4000 meter uncampuflaged target identification. Pretraining identification scores averaged 62% but rose to 96% during the 25 minutes of training. Post-test scores averaged 98%.	The continued training of target identification is vital to accurate performance. This will be increasingly important during CCNOPS as cognitive function deteriorates.	-	-
	8.2 The front view of vehicles degrades performance more than any other view.	Training should emphasize front view differences of vehicles to aid in identification.	- -	2
	8.3 There were no differences in identifying camouflaged targets at ranges of 2500 and 3500 meters. 46% of targets were correctly identified at the pretraining phase. This rose to 79% for training and 90% for the posttyst.	Programs almed at the training of camo- flaged and hidden target identification should continue.	-	۰ .
·	8.4 The addition of camouflage patterns increased the number of trials required to train observers.	The perceptual difficulties which arise from attempting to identify camouflaged vehicles necessitates the need for increased training time.	~	N

AFV DATA COLLECTION SHEET

DOCUMENT IDENTIFICATION NUMBER: 1P 009

SECURITY CLASSIFICATION: Unclassified

IIIIE: Binocular scanning performance of soldiers wearing chemical biological protective masks. In R. Svezey, T. Post, L. Strother, and M. Knowles (Eds.). Proceedings of the Human Factors. Society 19th Annual Meeting. Santa Monica, CA: Human Factors Society

AUTHOR(S): David Harrah

ORGANIZATION (AGENCY):

10CAT10W:

DAIE: October, 1985

SUBJECT: 3B soldlers participated in one of two studies designed to measure the increase in the amount of time required to visually scen an area 24 feet wide by B feet high from a distance of 20 feet which occurred when wearing various designs of protective masks and using the HI9 binculars.

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P 0/0	9.1 The field of view decreased from 6.20 and 6.60 for the two studies with no mark using bincoulars to 3.50 and 2.60 using the MT7 mask and bincoulars.	The M.7 protective mask effectively reduces the field of view between 445 and 585 from using no mask.	1	_
-	9.2 The weam scanning time for the MI7 mask increased to 36 and 44 seconds for the two studies from 26 seconds with no mask. This represented an increase of 41% and 69%.	The reduced field of view appears to cause an increase in visual scanning time. Efforts to increase the field of view of protective masks as such as possible should continue. Payoffs should include reduction in visual scanning time.	-	-
	9.3 Scanning rates increased from an average of 7.4 degrees/sec. for the no mask condition to 10 degrees/sec. for the worst mask condition.	Soldiers compensate for the reduced field of view of protective masks by increasing to some degree their scan rates. This increase may lead to fewer and increase accurate detection of targets. Tradeoffs between field of view of protective masks and time to detect targets should be determined.	-	
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DOCUMENT IDENTIFICATION MUNBER. IP 010

SECURITY CLASSIFICATION: Unclassified

IIIE: Different difficulty manipulations interact differently with task emphasis: Evidence for multiple resources. Journal of Experimental Psychology, 9, 140-157.

AUTHORISS: Daniel Gopher, Michael Brickner, and David Mavon

ORGANIZATION (AGENCY):

LOCATION:

DAIE: 1982

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SUBJECT: Six subjects performed a dual axis pursuit tracking task or a novel typing task both alone and together in order to determine subjects: ability to classiane two tasks. Both difficulty of task and task priorities were warled.

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FINDINGS/ISSUES WORKSHEE!	MANPRINT/HUMAN PERFORMANCE ISSUE	Tasks which compete for common resources will produce poorer performance than tasks which compete for different resources. Tasks which do not compete for the same resources will produce better performance for each task than if they competed for resources.	No resources which appear not to compete with each other are motor resources and cognitive resources. When solidiers must perform two tasks together and they are difficult, the tasks should not compete for whotor or response resources or performance can be expected to degrade on both of the tasks. Task difficulty can be expected to affect performance on another task only to the degree that they share common resources.
Arv rigo	FINDING	10.1 Performance operating characteristic (VCC) curves indicated that these two tasks compete for common resources with performance being attenuated when the two tasks were performed together. However, the typing task also contained a cognitive component which the tracking task did not.	10.2 Increasing the defects of task sharing, duced decrements in performance over and above the effects of task sharing. In single task performance, poor performance was associated with increasing cognitive load as opposed to increasing motor load, whereas during task sharing, poor performance was associated with increased motor difficulty rather than cognitive load.
	RISK AREA	P 010	

DOCUMENT IDENTIFICATION MUMBER: 1P 011

SECURITY CLASSIFICATION: Unclassified

IIIIE: The effect of workload on performance of operators monitoring unattended ground sensors.

<u>AUTHORISE</u>: Lawrence Edwards, Sterling Pilette, Billy Biggs, and Harold Martinek

ORGANIZATION [AGENCY]: U.S. Army Research Institute (Technical Paper 321)

LOCALION: Alexandria, VA.

DAYE: September, 1978

SUBJECT: 28 enlisted trained unattended ground sensor (UGS) operators monitored displays which varied on the number of sensors displayed (27, 54 or 100) and the amount of activity produced by the sensors (104 2 or 3 targets per 27 sensors per 30 min, high - 6 to 8 targets per 27 sensors per 30 min).

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19 011	11.1 As workload increased from 27 to 54 to 108 sensors, the percent of tar- gets detected degraded from 71% tu 57%	Increasing the number of sensors places a burden on the soldier and decreases performance. Possible solutions include using fewers sensors and having monitors summariae large numbers of sensors.	-	-
	1).2 As activity level increased from low to high the percentage of targets detected uncreased from 74% to 40%.	increasing the activity level results in a decrease in the percentage of targets detected. Solutions include having wonftors summarize areas where large numbers of sensors turn on.	-	-
_	11.3 Regardless of workload, operators underestimate the true speed of targets.	This may be due to the false assumption that targets are traveling in a straight line.	2	۷ ,
	11.4 As activity level increased average direction deviation also increased with + 34.4° for the low activity and + 46.4° for the high activity.	Operators may have difficulty in distinguishing sensor activations caused by one target from activations caused by another target. Were training and experience may reduce this problem.	۸.	-
	11.5 Only 29 false alaras for the 28 operators occurred; too few to be statistically analyzed.	Errors of omission occur tore frequently than errors of commission. In CONOPS errors of omission increase and thus methods must be developed to decrease this. Training for high workload conditions, summarizing target displays and increasing motivation with feedback may be useful.		

AFV DATA COLLECTION SHEET

DOCUMENT LOENTIFICATION NUMBER: IP 012

SECURLIY CLASSIFICATION. Unclassified

IIII. Effects of chemical protective handwear and headwear on manual desterity. <u>Proceedings of the Human Factors Society. 30th Annual Meeting.</u> Santa Monica, CA: Human Factors Society.

AUTHORISS: Richard F Johnson and Lynn A. Sleeper

ORGANIZATION (ARENCY):

10CATION -

PAIE: October, 1986

<u>SUBJEC</u>: 22 soldiers performed a one handed and two handed test of manual dexterity while 1) bare-handed and bare-headed, 2) bare-handed with MIAI gas mask with hood, 3) bare-headed wearing butyl rubber gloves and 4) wearing both mask and hood.

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IP 012	12.1 One handed and two handed dexterity is better bare-handed (w = 85 sec. for one handed and m = 70 sec. for two handed) than gloved (m = 100 sec. for one handed and m = 200 sec. for two handed).	Possible solutions to reducing the degradation of manual dexterity by gloves include designing switches, knobs and buttons to be used with gloves, allowing extra time for manual dexterity tasks and providing more training on tasks performed while wearing gloves.	7	-
	12.2 There was no effect on manual dexterity for soldiers wearing masks on one handed (a = 85) or two handed (m = 70) dexterity tasks.	Masks do not appear to interfere with manual dexterity.	~	-
	12.3 Performance leveled off after 4 days when subjects wure gloves and 3 days without gloves.	More training maybe useful to improve performance with gloves.	~	~ .

AFV DATA COLLECTION SHEET

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DOCUMENT JOANTIFICATION NUMBER: IP 013

SECURITY CLASSIFICATION: Unclassified

IIILE: Efforts of fatigue from wearing the AN/PVS-5 sight vision goggles on skills involved in helicopter operations.

AUIMOR(S): Garvin Chastain and Albert Kubala

ORGANIZATION (AGEMCY): U.S Army Research Institute (Research Report 1217)

10CATION: Alexandria, VA.

PAIE: July, 1979

\$\text{\text{SUBJECT}}\$: 10 army aviators performed a series of tests designed to relate to critical helicopter tasts and amouvers both before and after a 45 minute to 1.5 hours of helicopter filight using night vision goggles. There are a number of confounds in this research.

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19 013	13.1 There were no differences on rotary pursuit test of eye-hand coordination.	The brief 45 min. to 90 min. use of NVG was not sufficient to induce eye hand coordination performance decrements.	£	m
	13.2 Longer response times occurred in the post flight condition to a red light than to a green light or in prefilght condition to a red light on a simple reaction time test.	It was thought this may be due to red light responses always performed with the right hand which became fatigued by helicopter flight.	m	~
	13.3 In a discrimination reaction time test, faster response times occurred to a red light than a white or green light. There was no difference before or after flights.		м	e .
	13.4 There were no differences on a two hand coordination test for pre and post flight performance.	Soldiers can wear MVG for 45 min. to 90 min. with little expected decrement in performance.	m _	N

AFV DATA COLLECTION SHEET

POCUMENT INENTIFICATION NUMBER: 1P 014

SECURITY CLASSIFICATION: Unclassified

IIIME: Isolation and disorientation: In J.D. Hardy (Ed.), Physiological problems in Space exploration. Charles C. Inomas Publisher

AUIHORIS3: Rendall M. Chembers

DRGANIZATION (AGENCY):

LOCATION:

CAIE: 1964

\$<u>UBJECT</u>: Chapter reviews and summarizes research on isolation and disorientation as it relates to problems encountered by Man during space travel.

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RISK	FWDING	MANPRINT/HUMAN PERFORMANCE ISSUE	RELEVANCE	СВПСАЦПУ
JP 014	Space travel research has identified several adverse effects of prolonged confinement with respect to skill performance proficiency:			
	14.) Laples - Temporary decrements or fregularities in porforance, schetimes called microsleeps, which increase as time progresses.	Consider counter-measures such as mini- exercises and rest cycles to increase arousal levels of confined personnel.	8	2
	14.2 Approximation - Although task does not increase in difficulty, subject's behavior becomes less precise and is minimally compliant to task demands.	Consider requiring steps for completing a task to be invariant and kept to a minimum. Elimination of all unnecessary steps will be useful.	W	N
	14.3 Stereotyping - Regardless of the stimulus conditions, subjects tend to make the same responsa to all stimuli.	All stimuli, controls, and displays requiring different responses could be conspicuously different to avoid equivalent responding.	8	ë
	14.4 Filtering - Subject systematically responds to some stimuli, but not others in performing task.	Consider mini-exercises or rest cycles as countermeasures.	~	~
	14.5 Queuing - Subject delays making certain responses which should be made during peak loads, but makes them later when workload is reduced.	Consider automation of some of the tasks and functions that occur during periods of peak load.	8	8
	14.6 Response Omission - Subject omits, reduces, or ceases to perform portions of the total task.	Consider mini-exercises or rest cycles as countermeasures.	∾	~
	14.7 Other Response Tendancies - In- creased lantency of response, increased	·		

RISK	FINDING	MANPRINT/HUMAN PERFORMANCE ISSUE	RELEVANCE	СВІПСАЦІТУ
IP 014	error amplitudes, and errors in 19- trieving and processing information also occur during periods of prolonged			
***	confinement. NOTE: Above findings are highly variable and very sensitive to changes in the test situation.			
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POCUMENT IDENTIFICATION NUMBER: 1P 015

SECURITY CLASSIFICATION: Unclassified

IIIE: Verbal communication in tracked combat vehicles.

AUTHOR(S): Charles Shoemaker, Georges Garinther and Joel Kalb

<u>QRGABIZATION (AGENCY):</u> U.S. Army Human Engineering Laboratory (Technica) Memorandum 19-80)

LOCATION: Aberdeen Proving Ground, MD.

DAIE: September, 1980

SUBJECT: In the first of two separate studies, the smount of noise generated was determined for six track whiches at various speeds with the top open. In the second study, three communication systems (bH-13z, bH-13z with EAR earplugs, and bH-13z with EARcid intercon system) systems and identified follogicts wore earth of the communication system systems and identified follog spoken works in a room with noise simulated at the level experienced in a track vehicle – 107db, 95db, 65db.

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MANPRINT/HUMAN PERFORMANCE ISSUE	Tables are useful for comparison and development of noiso sttenuating devices for new vehicles as well as determining communication equipment needs.	·	It was thought that the EAR earplug would attenuate noise but the operator could increase the volume of the intercom communications and this would increase overall intelliquiality. This was not found to be the case. The DH-132 used alone was superior to the other two systems.	Dutside noise seriously degrades intelligibility of verbal communications using present technology. Consider reducing vehicle noise and developing communication systems which are more efficient. Standard hand signals and codes, as well as redundancy of information may increase communication accuracy.
FINDING	15.1 Measurement of A-weighted sound pressure level (do (A)) of six track wehicles maying at various speeds with hatches open produced a useful reference table of vehicle noise. Some values are produced below:	Speed (reph) Speed (reph) 1/9pe of Ventele 10 20 10 10 10 10 10 10	15.2 The mean intelligibility scores of the three communication systems at 107db were: DH-132 - 69.5% correct, DH-132/LAGOM - 17.4% correct, DH-132/EAGOM - 17.4% correct.	15.3 The mean intelligibility scores for the three noise levels for the DH- 112 were: 107db - 69.95 correct, 95db - 85% correct, and 85db - 90.3% correct.
RISK AREA	11 015			

DOCUMENT LOCATIFICATION NUMBERS IF 016

SECURITY CLASSIFICATION: Unclassified

IIILE Forward arming and refueling point (FARP) operations in a chemical-biological (CB) environment

AUTHOR(5): Alan M. Poston

<u>ΩRGANIZAIIΩN (ΑGERCY)</u>: U.S Ατπχ Human Engineering Laboratory, (Technical Remorandum 16-85)

LOCATION: Aberdeen Proving Ground, MD.

DAIE: October, 1985

\$183ECT: Comparisons were made between 6 army personnel, broken into three teams of two, wearing sither MOPP I or no MOPP clothing on tasks involving rearming an Air-64 mock-up with HELLETRE missiles and 2.73-inch rockets. The experimental scenario called for rearming on Air-64 every 30 minutes with 6 HELLETRE missiles and 38 2.75-inch rockets. The effects of temperature on rearming time were also examined.

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MANPRINT/HUMAN PERFORMANCE ISSUE	MOPP IV increased in the present study the amount of time required to complete the physically demanding task of rearming by 17%.	The extreme physical activity required during rearming and the use of current MOPP IV gear drastically reduce the endurance of soldiers. Consider mechanizing physically demanding tasks and using micro-cooled suits.	The use of micro-cooled suits may improve performance on some physical tasks during high temperatures.	
FINDING	16. 1 It took the three teams an average of 23 minutes 19 sec. per aircraft in MOPP IV to complete the rearming compared to an average of 19 min, and 53 sec. to complete the rearming in MOPP 0.	16. 2 Team 1 withdrew from exhaustion after loading their second aircraft. Team 2 was terminated during the loading of their second aircraft due to extreme heart rates, and Team 3 was terminated during the loading of their third aircraft due to extreme core temperatures.	16. 3 As temperature increased from 770F WBGT to 850F WBGT, soldiers took longer to complete the rearming tasks.	
RISK AREA	1P 016			·

DOCUMENT IDENTIFICATION NUMBER: IP 017

SECURITY CLASSIFICATION: Unclassified

Speech intelligibility evaluation of the XM-29 chemical biological protective mask and hood. HIE

AUTHOR(S): Richard S. Bruno

<u>ORGANIZATIOM (AGGRACY):</u> U.S. Army Human Engineering Laboratory, (Technica)

LOCATION: Aberdeen Proving Ground, MD.

<u>VAI</u>£: June, 1979

SUBJECI: A variety of AOPP masks and hoods were evaluated for speech intelligibility by havings six soldiers, and masks arious configuration of masks and hoods, both say and listen to presented from the foolified Rhyme Test in a laboratory stuation.

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F 017	17.1 Results indicated that in face to face communications (7 feet away, non-electranically added, taking to and listaning with the MITAN mask and the XM-29 mask both produced 92% intelligiblify. Communications between the H-9AI mask with H-3 SP hood and the H-9AI mask with M-3 hood resulted in 69% intelligibility. Soldiers, each wearing the MITAN mask with M-6AI hood, had intelligibility scores of 90%.	Many of the systems evaluated in non- electronically aided face to face commun- ications produce greater than 80% intolli- gibility.	2	2
	17.2 Evaluations of various masks and hoods with electronically aided communcation devices indicated that all tested produced acceptable (by the authors standards 63% or above) accuracy. Some examples are communications between two soldiers each wearing the M-17Al mask with H-6Al hood and using the PASIT helmets and handsets produced 80% 'Ctelligibility, communications between soldings each of the M-2Al masks with H-7 hoods and using SPH-4 helmets resulted in 94% intelligibility.	Electronically aided communications devices with MOP masks and hoods appear to produce BUs or better levels of intellif- gibility in laboratory conditions. Thece intelligibility scores are likely to be greatly attenuated in battle conditions when factors such as outside noise and fatigue begin to occur.	N	٧ .

AFY DATA COLLECTION SHEET

COCUMENT LOCKTLE ICATION NUMBER: 1P 018

SECURITY CLASSIFICATION: Unclassified

IIII HELASI II - A field study of the effects of mobility/agility on target presentation and defender reaction

AUTHOR(S): Andrew Eckles, Thomas Garry, William Mullen, and Merbert Aschenbrenner QRCANIZAIIQH (AGENCY): U S. Army Human Engineering Laboratory. (Technical Nemorandum 12-73)

LOCATION: Aberdeen Proving Ground, MD

PATE: July. 1973

SUMJECI: Three field tests were conducted to determine 1) how combat vehicles might appear to enerny ginners as targets, and 2) how increased mobility and apility of a target might effect engagewents by enerty gunners. Creas in stationary Mot tanks were to detect and engage, gunners. Creas in stationary Mot tanks were to detect and engage, gunners. Creas in stationary Mot tanks were to detect and engage, traveled along a predetermined vegetated course at Et. Knox. In the first test, a method for tracking retailstated by moving trayels was developed. In the second test, film taken infrough the gunners sight illowed the deturmination of the degree to which a tank was visible to the energy st various times. In the third test, the effects of mobility and agility of energy vehicles on tracking were determined.

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MATURE OF RESEARCH	MILITARY FUNCTION:	MAJOR RISK AREA:	TYPE OF DATA:	AFV RELEVANCE.

CRITICALITY	2		N	-
RELEVANCE	~	-	-	-
MANPRINT/HUMAN PERFORMANCE ISSUE	The increased tracking error was thought to be due to the realistic movement of the vehicles. Although attempts were made to keep a constant speed, the lateral and horizontal movements made in anvigating the course gave the appearance of varying speed. This created tracking difficulties for the gunners. Training on realistic target movements may be useful in reducing tracking error.	Because exposures of enemy tanks in this terrain were brief, training on tracking of brief target presentations may be useful.	Reducing the height of the vehicle reduces the target visibility minimally. Slight. changes in observer position were thought to result in large increases in target visibility. Methods should be developed to aid tank crews in determining the optimal position of their tanks.	Figures indicate that improvements may be warranted in detecting and tracking targets. These improvements may come in the form of enhanced detection and tracking equipment as well as enhanced training.
FINDING	18.1 From study 1, tracking error (RNG) for azimuth was between .9 and i.l and for elevation was .8. This was larger than in several previous studies which claimed less than .5 PMS.	18.2 From study 2, movies were taken through defender gunsights of an #60 tank moving at 5 mph. Analysis of the film revealed that exposures of the enamy tang were brief, with 50s of all exposures involving a pathlongth of less than 25 meters.	18.3 About 65% of the time the target was visible, the entire height of the vehicle (from cupola to bottom of hull) was visible. When the entire height was not visible, vegetation and not vertical terrain was masking the venicle.	18.4 The number of detections, time to detect, and fire a first and second round and the accuracy of lay for each trigger pli) were determined for an M60, M13, and X300. Overall, 73 of the targets were detected, 62k were identified, 55k were fired on at least once, and 38% fired on twice.
RISK AREA	IP 018			

RISK AREA	FINDING	MANPRINT/HUMAN PERFORMANCE ISSUE	RELEVANCE	СВІПСАЦПУ
17 018	18.5 By vehicle type, the M60 was fired on more times (63%) than either the M1 (50%) or the X30C (43%).	Vehicles which have increased mobility/ agility tend to be more difficult to track and fire upon. Instrumentation, training or both may be used to alleyfate this problem. In evading the enemy, the effective use of hidding in the terrain may be one way to increase survivability. Continued research should be performed in this area.	8	2

AFV DATA COLLECTION SHEET

DOCUMENT INCINIFICATION NUMBER: IP 019

SECURITY CLASSIS1CATION: Unclassified

IIII.: Performatice, recovery, and man-machine effectiveness: Final report on a basic research program under Project INEMIS.

AUTHOR(S): Clay George and Richard Dudek

QRGANIZATION (AGENCY): U.S. Army Homan Engineering Laboratory, (Tochnica)
Nemorandum 9-14)

LOCATION: Aberdeen Proving Ground, NO.

<u>2AIE</u>: April, 1974

<u>SUBJEC</u>: This report summarizes the findings of a large number of studies funded under Project THEMIS to deteraine human performance and recovery under conditions of noise, vibration, unlaworable climatic conditions as well as the effects of motivation and nutrition on performance.

MATURE OF RESEARCH:	CLE X CFE	¥ .	2	
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RISK AREA	FINDING	MANPRINT/HUMAN PERFORMANCE ISSUE	RELEVANCE	СЯПСАЦПУ
P 019	19.1 Vibration from 2 to 8 cps for 5 to 20 minutes caused an increase in retction time 20 minutes after the vibration had ended from 43 seconds to .44 seconds. Travel time (start of novement to completion) increased from .27 seconds to .29 seconds during vibration .29 seconds during vibration to stop short of alignment to a sarget on the right and to overshoot a target on the left.	Whration can cause a .03 second increase in target acquisition ireaction time plus travel time) as well as reduce accuracy of acquisition. Tasks which trequire fast and acquisition. Tasks which times in a moving vehicle will be degraded. Consider not requiring extremely last and accurate target acquisition times and develophing devices to reduce the impact of this degradation.	m	m
	19.2 Short pariods of vibration (5-8 cps) increased error rates on a target tracking task on a CRI display. However, as the amount of them under vibration increased, subjects made fewer and fewer errors. For long tracking tasks (4 hours) more errors were made under vibration than without vibration, and the number of errors increased more quickly over time than for non-vibration conditions.	Subjects do adapt to vibratory conditions. However, because of fatigue critical tracking tasks should not be performed in moving moving vehicles for over 2 hours.	м	ო .
	19.3 Temperature levels (dry bulb/wet bulb) of 80/67F, 92/186F and 102/885F did not affect vigilance performance. However, more accurate performance occurred for short wark performance occurred for short wark perfords (92k correct responses for up to 24 minutes) than for lang work periods (18% correct responses for 50-74 minute work periods). Heat stress and time on watch interest to affect performance. Vigilance performance can be	Vigilance performance is not adversely affected for short periods (up to an hour) by high heat with the introduction of work/rest schedules. Long periods of vigilance in high heat stress will require more frequent rest periods.	n	~

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RELEVANCE	n	m	N
MANPRINT/HUMAN PERFORMANCE ISSUE	Training for tasks in which verbal communication will be limited will be enhanced if standard non-verbal language is used. This enhancement may also occur if members of teams are trained together enabling soldiers to 'get used to' each others	Signals. Two men can coordinate their responses better than one man coordinating his own hands. Critical psychomotor tasks may be better performed by two men than one. How- ever this must be used with caution because the loss of one man may make a task imposs- ible.	isolation is one method to enhance motiva- tion levels which increase performance on vigilance tasks. Light snacks rather than keavy meals could be provided to soldlers just prior to performing vigilance tasks.
FINDING	maintained adequately in a high heat environment for up to an hour with a work/rest ratio of 2:1. 19.3 When a group was performance with verbal communication at the beginning of the task followed by non-verbal communication as the beginning of the task followed by non-verbal communication was found to be superior to performance with no verbal communication at	all. 19.5 On a task in which subjects, either singly or in pairs, used two dials to control a scriber to trace a maze, performance was fastor (240.75 sec) for pairs than for individuals (328.42 sec).	19.6 Subjects performed better (70% correct detections after 20 minutes) on a vigilance task if they had been isolated for 32 minutes prior to the task than subjects who had been isolated for only 2 minutes (50% correct detections after 20 minutes). Subjects eating a heavy meal (23% to 50% of their daily calorie allowance) prior to a dily calorie allowance) prior to a tight than surjects who ate a light meal.
HISK AREA	919 919		

СВПСАЦТУ	٠, .
RELEVANCE	m
MANPRINT/HUMAN PERFORMANCE ISSUE	Soldiers can perform heavy physical labor for up to 24 hours with rest breaks every hour.
FINDING	19.7 Four men ware able to work at 30% and 50% of their aerobic capacity with no 111 effects on oxygen uptake or difficulty in breathing for up to 24 hours when working every other hour.
RISK AREA	6 TO G
	C-97

DOCUMENT IDENTIFICATION MUMBER: 1P 020

SECURITY CLASSIFICATION: Unclassified

IIIIK: Vuntherized speech rate and pitch effects on intelligibility of warning messages for pilots. Human Festoriz. 26, 509-517.

AUTHORISM: Carol Simpson and Fristine Marchionada - Frost

ORGANIZATION (AGENCY)

10CA1104:

PAIL 1984

SUBJECI. Wine pilots engaged in a computer game flying tast while listening for synthesized voice threat wardings which varied in speech rate (121, 156, 118 year, and pitch (10, 90, 120 hz) and were presented in a bateground of simulated hallcopter occupit noise

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RISK AREA	Finding	MANPRINT/HUMAN PERFORMANCE ISSUE	RELEVANCE	СВІПСАЦІТУ
11 050	20.1 There were no differences for the three speech rates (123, 156, or 178 wpm) or the three pitches (70, 90, 120 hz) for incelligibility scores (renge 87.7 to 1928 correct) (incelligibility was defined as reporting the content of the message but not necessarily werbatils).			
	20.2 Pesponse time was significantly faster (me2.8 sec) for the 178 wpm conditions than for the 123 or 156 wpm conditions (me3.45 sec).	Although soldfers in the AFV may be able to understand many different types of synthesized speech, they may be able to react faster to speech which is presented at a rate of 178 wpm than a rate of 123 or 156 wpm. Alternatives to speeding up speech include reducing the amount of redundant information. However, research cited in the present article indicates that this may also increase response time.	-	
	20.3 Pliots preferred the 156 upg rate to the 178 upg rate. Priots felt that with high workload they might miss part of a mersage. However, their intelibility scores indicate that with the workload at the present level they were able to understand the pessages.	A synthesized speech rate of 178 wpm may overload AFV soldiers in times of high workload. A synthesized speech warning system which could repeat a message, adjust speech rate for lavel of workload or give redundant visual information may be useful. The level of rapid message processing is dependent also on the degree to which the soldier is trained and familiar with the vocabulary and accent of the synthesizer.	-	-

DOCUMENT IDENTIFICATION NUMBER - 1P 021

StCURITY CLASSIFICATION: Unclassified

Principles of S-C & compatibility with spatial and verbal tasks: The role of display-control location and voice-interactive display-control interfacing lighten Excitors, 26, 333-543. HILE

AUTHORISS: Christopher Wickens, Michael Vidulich, and Diane Sandry-Garza

ORGANIZATION (AGENCY):

10CA110W:

PAIE: 1984

Ien subjects performed tasks which were spatial in nature (tracking) or verbal in nature (system function checklist) in two experiments to determine the optimal interfacing between verbal and spatial tasks with displays and controls. SUBJECT

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CRITICALITY		8	-
RELEVANCE	en en en en en en en en en en en en en e	m	e
MANPRINT/HUMAN PERFORMANCE ISSUE	For APV solders under tremendous worklaad, information processing may be more efficient if verbal information is displayed to the center or right of a console and if only one hand can be used to respond to the verbal information, it should be the right hand. By the same token, spatial information and possibly about the same token, spatial information or left of a console and, if the solder is under high workload, the left hand should be used to respond to the spatial information.	In displaying spatia: information, the use of auditory presentation should be avoided.	The results from this experiment can be used to determine which input or output modalties to use (visual versus auditory, and manual versus specch) for displaying or responding to information. For trasks which are primarily verbal, auditory input and speech output should be used. Also, when two tasks require the same resource, and are both difficult, performance on one or both of the tasks will tend to decline.
FINDING	21.1 Performance was superfor about verbal information was presented to the right of a spatial tracking task than vice versa and responses were made with a joy stick in the left hand for the tracking task and by prossing a button with the right hand for the verbal task than vice versa. The results are discussed in terms of brain hemispheric compatibility. Processing of verbal information should be sugar-low if the information is provided direct access to the left side of the brain (right side uf the body). Processing of spetial information has access to the right side of the brain (left side of the body).	21.2 Performance was poor when spatial information was presented auditorily (using different tones) as opposed to visual presentation.	21.3 Performance was faster when a cognitive checklist task was presented auditorily and responded to verbally than when presented visually and responded to manually. Also, subjects count perform both a checklist and a spatial task together better when the two tasks did not share common resources (i.e. visual input, manual output) as when they did share common resources.
RISK AREA	IP 028		

DOCIMENT IDENTIFICATION NUMBER: 1P 022

SICURITY CLASSIFICATION. Unclassified

IIIIE: Are smart tankers better? Aftl and milliar, productivity Armed Epress & Spelety. Yel 13. No 2.

AUTHORIST B L . Scribner, A D Sailt and R H Baldwin

ORGANIZATION CANTACT

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The Seventh Army Training Center conducted a standardized Tray table B course for [13] type equipmental RBO, no M is constanting of a total of it ensistently. 171FWS

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RISK AREA	FINDING	MANPRINTRIUMAN PERFORMANCE ISSUE	nei Bvance	СВПСАЦПУ
1P 022	Using the AFQT score as a wessure of solders' quality, it was found thet: 22.1 Gunner's as well as Tank Commander's (TO) aptitude as wassured by the AFQT has a direct positive relationship to crew Performance (Hits on a Table 8 exercise). It has been estimated, based on these results that a switch from a cat IV (20th percentile) To to a cat I (60th percentile) To a cat I (60th percentile) Will result in a performance increase of approximately 20.35.	This finding has implications for AFY soldier selection.	-	2
	22.2 The type of tank used made a difference in performance (M60 VS MI). It has been estimated that moving from an M-60 series tank to an H-1 will increase the average crew's score by 46.7s. The author adds that because the M-1 might be easier to operate this does not preclude the need for smart tankers because under degraded conditions, smart tankers might back the difference in performance. 22.3 Time in the service did not seem to have a significant effect on crew scores. Leading the author to speculiste that low aptitude gumners or tankers might not significantly improve with increasing time in the service.	Mis finding has implications for AFY design.		

RISK AREA	FINDING	MANPRINTHUMAN PERFORMANCE ISSUE	RELEVANCE	CRIMCALITY
IP 0.22	22.4 Time in a position is important to crew performance. However the authors point out that if the average time in position (7 months) were doubled, it would only interest crew score by about 2s. However, if a soldier's time in position is only two months, doubling that time would increase crew score by about 11.5s.			
	The advantage of having smarter tankers is illustrated in the tables below: Table l			
	P. Lentage of Increase in Tank Equiva- lent Xills by Mental Category.			
	Type of Tank I II IIIA MSO 75.17% 62.84% 45.9% M-1 18.9% 16.3 12.4%			
	Sunner & TC Mental Category Type of Tank 1718 19 MG0 27.9\$ 8ASE M-1 8.0\$ CASE	-		

AFV DATA COLLECTION SHEET

DOCUMENT TOENTIFICATION NUMBER: 1P 023

SECURITY CLASSIFICATION: Unclassified

 $\overline{\text{ILILE}}$. Since we aring performance for soldiers wearing protective masks – II.

AUTHOR(5): D.M. Harrah

ONGAMIZATION (ABLACI): U.S. Army Human Engineering Laboratory (Technical Heborandum 14-85)

LUCALION: Averdeen, MO.

DATE: September, 1985

<u>SUBJECI</u>: Three conditions were used in the present experiment; so mask, protective mask with and without combar spectacies (Repeated). Standoff Ostance and FOV with MIS binoculars.

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MANPRINT/HUMAN PERFORMANCE ISSUE										Degraded coansing time evidently reduces		soldier effectiveness thereby jeopardizing	soldier effectiveness thereby Jeopardizing the mission. Scanning time may be degrad- ed further in an erospsulated condition	soldier effectiveness thereby Jeopardiz the mission. Scanning time may be degr- ed further in an ercapsulated condition where the soldier's field of vision may be grastly reduced. Following options.	solder offectiveness thereby Jeopardizing the mission. Scanning time may be degraded further in an ercapsulated condition whore the solder's field of vision may be greatly reduced. Following options maps to explored teacher reducing scanning time with protective masks:	offectiveness thereby Jeopassion. Scanning time may be when it an ercapsulated conditive solder's field of vision it yreduced. Following optime explored toward reducing sith protective masks:	offectiveness thereby Jeopaision. Scanning time may be charled in an ercapsulated conditive solder's field of vision thy reduced. Following optime explored toward reducing sith protective masks:
MANF	ion, was of of sks. ire		# B	23	.57	<u></u> 3		44	6.09								
FINDING	the time required to a no most condition, the time required to scan a target was significantly degraded by the use of combat spectacles or protective masks, spectacles and masks conditions were the following:	Scanning Time	26.34	50.23	44.57	47.13				23.2 Standoff distance, which is the		distance batween the eye of the soldier	distance between the eye of the soldier and the lens of the mask he is wearing, ass a better predictor of scanning per-	distance between the eye of the sold ind the less of the mask he is wearing as a better predictor of scenning premance than field of Yiston (FOV).	i the eye of the soluth mask he is weared the mask he is weared to eductor of scanning leid of Vision (FOV	i the eye of the sol the mask he is weal edictor of scanning ield of Yislon (FOV	is the eye of the solution wast, he is wear the mast, he is wear dictors of scenning leid of vision (FOV
Ī	23.1 Compared the time require significantly decombat spectacle The mean scannin spectacles and methe following:	Mask Condition:	No Mask	Spectacies only	XK40-2	X940-3	XMM0-1 w/spectacles	XM40-2 w/spectacles	MIT W/Inserts	b stopped c cc	53.6. SURINGE	distance batheen	distance batheen and the lens of was a better pre	distance between and the lens of was a botter pre formance than ?!	distance between and the lens of was a botter pre formance than fi	distance behaves and the less of was a better pre formance than fi	distance between and the lens of was a botter pre formance than ii
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MANPRINT/HUMAN PERFORMANCE ISSUE
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AFY DATA COLLECTION SHEET

DOCIMENT IDENTIFICATION NUMBER: 1P 024

SECURITY CLASSIFICATION: Unclassifiled

III. The gideon criterion: The effects of selection criteria on soldier capabilities and battle results.

AUTHORISS: R.J. Wallace

ORGANIZATION (AGENCY): U.S. Army Recruiting Command Research, Studies and Evaluation Program Analysis and Evaluation Observation Program Analysis and Evaluation Observation Program (USARE Gersearch Memo 82-1).

LOCATION: Fort Sheridan, IL.

QAIE: January, 1982

<u>SUBJECT</u>: Tank gunnery performance of tank creus were correlated with creusing aptitude (AFG) score). Amor battles were simulated and performance effectiveness (between Blue and Red platoons) correlated with varying TC's mental category.

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	1P 024	24.1 The best predictor of crew gunnery perforance was the Tank Commander's (TC) AFQT score.			
		24.2 When The TCs in Blue and Red are CAT II, the Kill rate achieved is 7.45 Red to 1 Blue.	Although greater sophistication in weaponry may give the Biue 'nrces a slight advantage against the larger numbers of the Red forces, it is evident that the greater contribution to performance would be athleved by greater aptitude of the Biue IC.	-	-
		24.3 If the Blue TC is of a lower CAf (IV), the kill rate is 1.33 Red to 1 Blue. This represents an 82% degradation in performance.			
		24.4 If the Red IC is reduced to a CAT IY and the Blue is at a CAT II the Kill rate is 11.5 Red to 1 Blue.			
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AFV DATA CULLECTION SHEET

DOCUMENT LOENTIFICATION NIMBER - IP 025

SECURITY CLASSIFICATION. Unclassified

IIIIE: Keeping track of many things.

AUTHOR(5): R A. Monty

<u>QRGANIZATION (AGENCY)</u>. U.S. Army Human Engineering Laboratory (Technical Nemorandum 29-14).

LOCATION: Aberdeen, MD

PAIE. November, 1974

<u>SUBJECI:</u> A number of studies are reviewed to investigate how people knep track of many stimuli

MATURE OF RESEARCH.	CLE X CFE	35	F9.	
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The literature reviewed seems to point to the following: 25.1 Irrelevant materials tend to disrupt the rehearsal stage of processing more than the encoding stage. 25.2 Information intake seems to be constant. 25.3 If keeping-track tasks are paced at a relatively fast rate it is best to keep the on-time very short velative to the interval between the stimuli. By contrast if the keeping-track pace is kept relatively slow, it is preferable to keep the on-time long relative to the off-time.	RISK AREA	FINDING	MANPRINT/HUMAN PERFORMANCE ISSUE	RELEVANCE	СВІПСАЦІТУ
	1P 025	The literature reviewed seems to point to the following:			
		25.) Irrelevant materials tend to dis- rupt the rehearsal stage of processing more than the encoding stage.			
		25.2 Information intake seems to be constant.			
	·	25.3 if keeping-track tasks are paced at a relatively fast rate it is best to the step the on-time very short vetative to the interval between the stimuli. By contrast if the keeping-track pace is kept relatively slow, it is preferable to keep the on-time long relative to the off-time.	These experiments are relevant to information display (e.g., rate of presentation). Given the increasing technology in modern warfare much information will be exchanged verbally or visually (e.g., CRT). The correct encoding, processing storage and recall of such information will reck-ire that particular attention be paid to such factors as the design of electronic information more efficiently. This is particularly important during instances of continuous operations and/or operations in a degraded mode.	-	

AFV DATA CULLECTION SHEET

DOCUMENT IDENTIFICATION NUMBER: 1P 026

SECURITY CLASSIFICATION: Unclassified

Cognitive performance during successive sustained physical work episodes. <u>Behavior Research Methods, instruments, 6 Comptices.</u> 17, 75-85. :3111

AUTHORISI. C E. Englund, G.H. Ryman, P. Naitoh, and J.A. Hodgdon

ORGANIZATION (AGENCY):

1.0CAT104:

<u>0A1E: 1985</u>

The effects of physical work, sleep loss and time of day on cognitive performance were assessed on a small group of volunteer marine reconnaissance personnel during a five day period. SUBJECT:

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RISK	FINDING	MANPRINT/HUMAN PERFORMALYCE ISSUE	RELEVANCE	CRITICALITY
1P 026	26.) Sustitued exercise was found to have a differential effect on soldier's performance according to the task,		-	
	a) No real effect was found for physical work upon map memory.			
·	b) The non-exercise group was able to remember the details of a recently read passage slightly better then the exercise group.			
·	c) moderate exercise while attending to a CRT may extend target detection per- forwance levels and may limit the per- formance decreasent when it occurs.			
	d) The sustained exercise group showed decreased performance in word memory and simple addition.			
	e) Slight improvement in performance occurred for an "Air Defense" game. Authors note that competition and interest may motivate toward botter performance or at least diminish decrements during sustained exercise or sleep loss.			
	26.2 Sleey deprivation affected the performance of individuals on various tasks.	-		
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СВІПСАЦПУ							
RELEVANCE							
MANPRINT/KUMAN PERFORMANCE ISSUE				Competition and interest seem to diminish the decrement levels in cognitive performance. These results indicate that appropriate work-rest schedules conforming to the soldier's circadian rhythm may be one method to reduce performance degradation.			÷
FINDING	a) Soldier's ability to correctly detect specific targets on a vigilance task decreased by 10% on the 2nd continuous work day.	b) Soldier's ability to correctly iden- tify objects of different shapes also decreased by 10%.	c) Their memory for irregular shapes decreased 175 by the second day of continuous work.	26.3 Time of the bad some significant effects on performance. The effects of time of day on performance were sien as being equivalent to the individual's circadian rhythm.	a) ability to make rapid choices decreased by 7 % in the early xerning hours.	b) Information and moti-ation were shown to overcome the effects of time of day.	
RISK AREA	1P 026						

AFV DATA COLLECTION SHEET

DOCUMENT LOCHTLE SCATION NUMBER: 1P 027

SECURITY CLASSIFICATION: Urclassifled

IIIIE: Selection of remotely labeled switch functions during dual task reformance. In R.C. Sugarman (Ed.) <u>Progestions, of the twon factors</u>
<u>Society, 23th Annuel Meeting</u>, anies wontes, Gr. Human Factors Society.

AUTHOR(S): Stephen B. Hottman

ORGANIZATION (AGENCY)

LOCATION:

DAIE: 1981

\$393[EC]: This study evaluated the ability of 18 subjects to use three different types of controllers, which could not be sent, to select ment on an Interactive display. Indineering students were positioned in a 50° reclining position (to simulate high G force filling positioning) and parformed a tracking task while asking menu selections (selecting different 3 digit number sequences). The menu selections were made using either a joystick, a 2x4 keyboard or a 3x1 keyboard connected to monitors with a spatial analog of the controller the subject was using.

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MANPRINT/HUMAN PERFORMANCE ISSUE	Menu systems (displaying information not frequently needed) offer a method to reduce the number of monitors (thus reducing space requirements) used for a system. When the controller can not be seen, it makes little difference in terms of response time whenther a joystick, a 333 or a 224 keyboard is used to select different options from the menu system.	Although menu selection response times may not be different for different concrollers, more errors are made vising a joystick type controller than n 244 or 333 keybrand. Care should be used in choosing i) the type of interface to use with a menu system and 2) the information displayed on such a system (often used information should probably be presented on its orn display).
FINDING	27.1 There were no differences in mean response times for the tiree controllers. Wean response time (in seconds) for: Joystick - 3.37, 3X3 Keyboard - 3.20, 2X4 Keyboard - 3.58. There were also co differences on the tracking task indicating that response times were not a function of differences to the two tasks across the tiree conditions.	77.2 Significantly more positioning errors (incorrect choices) were made using the Joystick controller tran the two keyboard devices. Arrange number of positioning e rors for: Joystick - 3.33 (12.35), 3X3 keyboard - 0.17 (2.65).
RISK AREA	620 91	·

PACIMENT IDENTIFICATION NUMBER: 1P 028

SECURITY CLASSIFICATION: Unclassifiled

IIILE: Human factors development test (DF II) of the XM30 protective mask series.

AUTHORISE: J.A. Barnes, W.E. Hanlon, D.M. Harrah, and R.P. Merkey

ORGANIZATION (AGENCY): U.S. Army Human Engineering Laboratory (Technical Memorandum 4-83)

LOCATION: Aberdeen, MD.

DAIE: March, 1983

<u>SUBJECI</u>: Three mask conditions were used in this study no mask, protective mask with and without combat speciacles (Repeated). Mine sets of tests were preformed: Wobility/Portability, Small Arms, Armored Vehicle, Visual Performance, Coming Tests, Steep-in Test, Drinking Tests, Combat Speciacle Fitting and Gas Chamber.

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MATURE OF RESEARCH:	MILITARY ESMETION:	MAJOR RISK AREA:	TYPE OF DATA:	AFV RELEVANCE:

HESK AREA PED111ty/Portability 28.1 No significant differences with or without protective mask occurred in this condition. Small Area 28.2 No significant differences occurred in participants' ability to obtain and strike targets with or without bridge of participant strike targets with or without bridge of participant differenced under protective masks. 28.3 Ability to strike targets was enhancement in at hanced under protective masks. 28.3 Ability to strike targets was enhanced under protective be due to greate was protective masks. 28.4 Tankers roported no significant into gunner's fact of the sasts they had been assigned. NOTE: No quantitative measures of the sasts they had been assigned. NOTE: No quantitative measures of performance were provided for the various tasks assigned.		AFV FINDI	AFV FINDINGS/ISSUES WORKSHEE!		
Hability/Portability 28.1 No significant differences with or without protective mask occurred in this condition. Small Arms 28.2 No significant differences occurred in participants' ability to obtain and strike targets with or without protective masks. 28.3 Ability to strike targets was enhanced under protective masks. 28.4 Fankers roported no significant differences in the performance of the tasks they had been assigned. NOTE: No quantitative measures of performance were provided for the various tasks assigned.	RISK AREA	FINDING	MANPRINT/HUMAN PERFORMANCE ISSUE	RELEVANCE	CRITICALITY
icipents differences occur- icipants' ability to obtain targets with or without masks. ty to strike targets was en- ir protective mask conditions. ir protective mask conditions. in the performance of the had been assigned. yuantitative measures of per- ire provided for the various med.	1P 028	Mobility/Portability 28,1 No significant differences with or			
cant differences occur- nts' ability to obtain sts with or without i. becrive ansk conditions. Stective mask conditions. Stective mask conditions. Stective mask conditions. Stective mask conditions.		endition.			
ostrike targets was en- otechive mask conditions. pported no significant the performance of the oten assigned. Itative measures of per- rovided for the various		28.2 No significant differences occurred in participants' ability to obtain and strike targets with or without protective masks.	Discomfort caused by combat spectacles due to improper fit of spectacles on nose bridge of participant.	~	N
oported no significant the performance of the operformance of the open assigned. Italive measures of pervoyided for the various		28.3 Ability to strike targets was enhanced under protective mask conditions.	Enhancement in ability to strike targets under protective mask conditions might be due to greater confidence in shooting weapon producing recoil or blowing debris into gunner's face, when the latter is protected.		
i m		Armored Yehicle			
NOTE: No quantitative measures of performance were provided for the various tasks essigned.		20.4 Tankers roported no significant differences in the performance of the tasks they had been assigned.	The major complaint was an increase in glare when the combat spectacles were worn.	-	~
		NOIE; No quantitative measures of performance were provided for the various tasks assigned.	•		

СВПІСАЦПУ		~			.~					
RELEVANCE		-			-					
MANPRINT/HUMAN PERFORMANCE ISSUE		•			Difficulties reported in donning the pro- tective mask might require redesign of mask and hood to diminish mask donning errors. If standard of 9 secs is to be met.			-		
FINDING	Visual Performance	2(.) "The antilaser goggles, in their present form, greatly depyade the soldier's ability to see under good lighting conditions." (Efforts are being made to correct deficiency).	PUTE: Although loss in visual perimeter was reported, author states that such loss may not have significant impact on tactical performance.	Donning Test	28.6 Soldiers donned the protective mask [XMG4] with spectacles faster than the XM34 alone. The difference was not statistically significant	28.7 Fastest donning times were achieved when bood was worn around the neck.	28.8 Slowest donning times were achieved when hood was set as recommended by the Armor Board.	28.9 Hood was consistently donned upside down, inside out or sideways.	NOTE: Although U.S. Army doctrine re- commends that protective mask be donned in 9 secs., under no condition was that time achieved.	٠
RISK AREA	1P 028		,							

	СВІПСАЦІТУ	2	- .		2
	RELEVANCE	2	-		-
FINDINGS/ISSUES WORNSHEET	MANPRINT/HUMAN PERFORMANCE ISSUE		Lack of fit/comfort of the protective mask might have stressful effect on soldiers not only because of pain/discomfort experienced, but also because of stress generated by fear of falling asieep since discomfort might be increased. A common	occurrence follows: rolling over canister and cutting off air.	<u>.</u>
Arv rate	FINDING	Squad Dismount 28.10 Essentially no significant differences occurred for any of the protective conditions.	Sleep-in Test (in a simulated chemically conteminated environment) 28.11 Approximately a 33% casualty rate occurred due to soldiers removing their mask because of discomfort. Some soldiers unconsciously removed their mask during sleep.	NOTE: The author notes that test monitors report that had the chemical simulant been a real agent they strongly feel that some of the solders would have preferred to endure some discomfort instead of exposing themselves to a life-threatening situation.	Drinking Test. 28.12 Statistically significant difference in drinking 250 ml of water using XX30 (61.7 secs.) vs MI7Al (79.1 secs.).
	RISK AREA	1P 028			

AREA	FINDING	MANPRINT/HUMAN PERFORMANCE ISSUE	RELEVANCE	СЯПІСАЦПУ
1P 028	Combat Spectacle Fitting.			
	20.13 Sizes of combet spectacles available did not meet requirement to properly fit the soldiers; soldiers complained of moderate to severe pain caused by the tightness of the combat spectacle bridge.	Lack of fit/comfort of the combat spectacles.	-	-
	NOTE: The author recommended that size 27 bridge be added to those available for combat spectacles. Also recommends that other lens sizes be provided to fit a greater range of soldiers.			
	Overall Conclusion.			
	28.14 Combat spectacles are fully compa- tible with the XMGO and XMG4 protective masks.			
	28.15 Only in TOW vehicle performance was there degradation in field of view (FOV).			
	20.16 Combat spectacles were not found to degrade protection to the soldier by XK30 series protective masks.	•		
	28.17 Major problom encountered with the combat spectacle was comfort/fit.			

CONTINUOUS OPERATIONS (CO)

AFY DATA COLLECTION SHEET

DOCUMENT LIPENTIFICATION NUMBER: CO DOI

SECURITY CLASSIFICATION: Unclassified

IIII. Sleep loss and its effect in combat

AUIHOR(S): Major Henry L. Thompson

ORGANIZATION (AGENCY): Center for Leadership & Ethics USACGSC

LOCATION: Fort Leavemorth, Kansas

DAIE: September, 1983

SUBJECT: A review of the effects of sleep loss with implications for soldier performance and suggestions to counteract problems.

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RISK AREA	FINDING	MANPRINT/HUMAN PERFORMANCE ISSUE	RELEVANCE	СЯПСАЦТУ
100 03	1.1 Errors of omission rather than commission are made for vigilance tasks with sleep loss.	Unless signal is very salient soldier may miss it.	E	2
	1.2 Decrease in ability to divide attention occurs with sleep loss.	Critical tasks should not overlap	m	8
	1.3 Memory becomes faulty.	Soldiers may have difficulty learning or remembering new information or following instructions.	m	8
	1.4 Response to instructions or events slow with reduced sleep.	Develop decision aids to reduce cognitive load.	m	~
	1.5 Ability to encode å decode informa- tion becomes degraded.	Same.	es	8
	1.6 Logical reasoning is degraded.	Same.	m	~
	1.7 Communication degrades.	Simplify and reduce communications.	m	~
	1.8 Mood changes occur.		m	е
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AFY DATA COLLECTION SHEET

DOCUMENT IDENTIFICATION HUMBER: CO 002

SECURITY CLASSIFICATION: Unclassified

Continuous operations; who melts, when and way? paper presented to 1980, conference of the Inter-university. Seminar, on Armed Forces, and Section. :3111

AUTHORISS. Frederick J Manning and Larry Ingraham

ORGANIZATION (AGENCY): U.S Army Medical Rosearch Unit-Europe

10CATION: NO 7th Medical Command Heidelberg, West Germany

DAIL: October, 1980

SUBJECT: Observations of field artillery units in sustained operations with emphasis on social variables rather than performance.

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CRITICALITY	2	м	N .
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MANPRINT/HUMAN PERFORMANCE ISSUE	In continuous operations, officers assume a large amount of responsibility and for- go rest which could possibly jeopardize troops.	Continuous operations lead to deficits in self paced activities but not forced paced activities.	Stress of continuous operations and low level of cohesion leads to pour perfor- mednes.
FINDING	2.1 Officers and HLO's remained awake for entire operation even when thore was no work to perform. This produced performance deficits later.	2.2 Requests for fire from forward observers did not dagrade. Plotting of potential taryets, pre-planned fire, setting up camouflage nets did degrade.	2.3 Performance by enfisted men fell off quickly. Very low cohesiveness.
RISK AREA	co 002		

AFY DATA CULLECTION SHEET

DOCUMENT IDENTIFICATION NUMBER: CO 003

SECURITY CLASSIFICATION Unclassified

IIILE: Soldier performance in continuous operations

AUTHOR(5): F. Kopstein, A. Siegel, H. Ozkaptan, F. Dyer, J. Conn, M. Slifer and J. Ceviness

ORGANIZATION (AGENCY): Applied Psychological Services

LOCATION: Mayne, PA.

DAIS: April, 1982

<u>SUBJECT</u>: Computer simulation of performance for mechanized infantry, armor and artillery units in continuous operations with continuous adverse conditions and no use of countermeasures.

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RISK AREA	FIXDING	MANPRINT/HUMAN PERFORMANCE (SSUE	RELEVANCE	СЯПТСАЦПУ
CO 003	3.1 Mechanized Infantry.			-
	3.1.1 Squad leader performance after 1 day drops to 55%* then drops another 20% and 15% for consecutive days.	Command and control performance drop drastically during continuous operations. Simplify and reduce cognitive demands.		
	3.1.2 Platnon leader performance drops to 77% after 1 day and continues to drop 15% and then 12% each day thereafter.	Force preservation & regrouping performance elso degrade at a high rate.	-	-
	3.1.3 Gunne:/farrier team leader per- formance drops to 75% after 1 day and then 15% and 10% each day theresfeer.	Combat activity performance degrades but not to extent as above.	-	-
	3.1.4 Maneuver team mumbon performance drops to 85% and continues at a rate of about (EX each day Thereafter.	Orientation activity does not degrade as rapidly or as much as other tasks.	-	~
	3.2 Armor.			
	3.2.) Tank Platoon Loader effectiveness drops to 85% after 1 day and continues at rate of 10% a day.	Command and control and target designa- nation & tracking degrade rapidly. Keduce complex psychomotor task or simplify.	-	
	3.2.2 Tank commander effectiveness drops to 90% and continues at about 8% a day.	State.	-	_
	*Ail percentages are predicted changes from baseline performance.			

RISK AREA	FINDING	MANPRINT/HUMAN PERFORMANCE ISSUE	RELEVANCE	СЯПСАЦПУ
CO 003	3.2.3 Tank gunner porformance drops to 97% and continues at a rate of 5% and then 3% a day.	Preparation and operations of weapons (physical activity) does not degrade much under COMOPS.	1	2
	3.2.4 Tark loader performance drops to 97% effectiveness and then does not drop.	Same.	-	m
	3.3 Artillery.			
	3.3.) Battery executive officer performance drops to 79% after 1 day and continues at a rate of 20%, 15% and then 10% for each consecutive day.	Command and control performance degrade rapidly. Reduce cognitive load ur simplify.	-	-
	3.3.2 155mm gunner performance drops to 84% and then at a rate of 15% and 10% for each consecutive day.	Ammunition logistics degrades rapidly. Develop aids to assist.	-	-
	3.3.3 Howitzer section chief performance drops to 86% after 1 day and then at a rate of 15% and 10% each day thereafter,	Safety and communications degrade rapidly.	-	2
	3.3.4 155mm cremember performance drops to 95% after 1 day and then at a rate of 5% each day thereafter.	Orientation and preparation degrade very little.	-	m
	3.4 Nuty position alfferences should occur.	Mr-e decrements should occur for those tasks requiring high mental activities as oppose to physical activities. Leader performance should suffer more than others.	-	-
	*All percentages are predicted changes from baseline performance.			

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POCUMENT IDENTIFICATION NUMBER: CO OCA

SECURITY CLASSIFICATION: Unclassified

YILLE: Field studies of continuous tank operations

AUIHOR(S): L. L. Ainsworth and H. P. Bishop

ORGANICATION (AGENCY): Homan Rasources Rosearch Organization (Technical Report 11-16)

LOCALION: Alexandria, VA.

DAIE: 1971

SUBJECT: Experimental group of 20 tank crews completed a 12 hour course four consciutive times over 40 hours. Performance was compared to a control group which was given 24 hours rest between sourse runs.

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RISK	III NOINE	MANPRINT/HUMAN PERFORMANCE	BEI EVANCE	CERTICALITY
AREA		ISSUE	neervance	COLLICATION
89 83	4.1 Few performance differences occurred between control and experimental groups for communication, gunnery and maintenance and two driving exercises	Routine or physical tasks degrade very little. Performance at night is not seriously affected by diurnal rhythms.	-	8
	4.2 Offferences were found in moving surveillance and in two driving exercises.	Activities that demand a high level of alerness or require complex perceptual motor activity are most sensitive to lack of sleep. Simplify tasks.	-	~
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DOCUMENT IDENTIFICATION NUMBER: CO 005

SECURITY CLASSIFICATION: Unclassified

III.E: Human factors in sustaining high rates of artillery fire.

AUTHORISI: F. J. Manning

QRGANIZATION (ABENCY): U.S. Army Medical Research Unit

LOCATION: Europe

DAIE: 1978

SUBJECT: Using observations, interviews and literature reviews estimations of continuous operations for artillery crew members were made.

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CRITICALITY	-
RELEVANCE	2
MANPRINT/HUMAN PERFORMANCE ISSUE	Sieep for leaders should have largest impact on continued performance. Cross training should reduce degredation. Unit cohesion should reduce degredation.
FINDING	5.1 Continuous artillery fire could continue for an estimated 35 hours. Serious degradation was thought to occur within 24 hours.
RISK AREA	500 OJ

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	RELEVANCE C		N
LINDINGS/ISSUES WORKSHEE!	MANPRINT/HUMAN PERFORMANCE ISSUE	If maps are taken around 0400, at least 15-30 annutes of receperation or light work should be given before tasks of a critical nature are undertaken. The use of rest breaks, food and WOPP suit changes are effective means to increase CUMOPS duration.	Sleep debt is cumulative and can result in sovere drowsiness, low alertness and motivation.
Arv rindir	FINDING	venting performance deficits. This was found true no matter where in the circadian rhytham the nap occurred. 8.9 Sleep inertla effects, or performance decrements which occur immediately after awakening from normal sleep and persist for 15-30 minutes, are found to occur for a variety of tasks formance. Vaps which occur from 0400 to formance. Vaps which occur from 0400 to of opener. Vaps which occur from 0400 to of opener. Waps which occur from 0400 to of opener. Vaps which occur from 0400 to of speed. Infantry fighting vehicle creas in NOPP gear, sere found to last 60 hours (equal to a control condition) when they were given rest breaks, suit when all of these factors, except sleep periods were memored, the creas lasted	Trom 31.4 to 31.5 mours. 8.11 With normal sleep the night before, the average person has a sleep latency (now long it takes to fall asleep) 10-12 minutes. With l or 2 nights without sleep this drops to l or
	RKSK AREA	8/0 O)	

CRITICALITY		-	-	
RELEVANCE		-	-	
MANPRINT/HUMAN PERFORMANCE ISSUE			Performance declines occurred at the circadian rhythm low points. Information flow was disrupted as well as the performance of the scout and support platoons. Fatigue was probably reduced by the use of planning, effective leadership, desendation of responsibilities, use of shifts, and the use of standardized reports and formats.	
FINDING	2 minutes. With no sleep in 3 or more days, this latency is less than a minute. If a reduced amount of sleep is taken over a week or so perfod, sleep latency is also reduced to less than a minuto.	8.12 Cognitive performance can be maintained indefinitely with 6 to 8 hours of sleep, a 10 4 hours of sleep a night will maintain performance for 5-6 days. Less than 3 hours of sleep will led to rapid decline in military effectiveness.	8.13 interviews with 24 leaders who had HTC rotational experience produced the following results: 8.13.1 Did CONOPS significantly degrade performance of command control and communications personnel in battalion headquarters? Yes: 5, No: 19. 8.13.2 Did CONPOPS significantly affect performance of the scout platoons? Yes: 5, No: 3, NA: 15. 8.13.3 At what hours were the effects of CONPOPS most apparent? 0300-0500 and 1500 to 1700.	significantly affected by CUNUTS/ 165: 13, No: 8, NA: 3.
RISK AREA	800 00			

RISK AREA	FINDING	MANPRINT/HUMAN PERFORMANCE ISSUE	RELEVANCE	СЯПСАЦТУ
800 00	8.13.5 Would you reorganize command and communication sections, scout and support platoons to decrease effects of COMOPS? Yes: 9, No: 13, NA: 2.			
	8.13.6 Did you feel CONOPS had a significant impact on your unit while accomplishing your mission? Yes: 4, No: 15, NA: 5,			
	8.13.7 Did the unit use standard reports and formats so as to eliminate confusion during COMOPS7 Yes: 6, No: 0, NA: 0.			
	8.13.8 Did the CDR and staff consider the unit fatigue factor in the planning process? Yes: 5, No: 1, NA: 0.			
	8.13.9 Mas leadorship a decisive factor in overcoming fatigue? Yes: 6, No: 0, NA: 0.			
	8.13.10 Did the TOC use shifts to main- tain CONOPS? Yes: 6, No: 0, NA: 0.			
	8.13.11 Were 21CS allowed to assume routine functions freeing leaders for critical events? Yes: 6, No: 0, NA: 0.			
	8.13.12 Did the TOC maintain accountability of the rest factor of major units including scouts, mortars, GSR etc.? Yes: 0, No: 6, NA: 0.			

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	RELEVANCE	
AFV FINDINGS/ISSUES WORKSHEET	MANPRINT/HUMAN PERFORMANCE ISSUE	
AFV FINDI	FINDING	6.13.13 Old the unit maintain communications on a 24 hr continuous basis? Yes: 6, No: 0, HA: 0.
	RISK AREA	800 03

DOCUMENT IDENTIFICATION NUMBER: CO 009

SECURITY CLASSIFICATION: Unclassified

Prolonged heavy vehicle driving performance. Effects of unpredictable shift onset and duration and convoy versus independent driving conditions. IIIE:

AUTHOR(S): R. G. C. Fuller

QRGAMIZATION (AGENCY): U.S. Army Research Institute (Technica) Report 585)

LOCATION: Alexandria, VA.

DAIE: September, 1983

In 2 experiments, subjects drove 7-ton Bedford rigid trucks continuously for 4 consecutive days for 11 hours each day from either 0900 to 2030 or from 1500 to 02030 with a 30 min meal break. In one experiment, subjects drove in a convoy, while in the other experiment subjects drove in a normal manner SUBJECT.

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RISK AREA	FINDING	MANPRINT/HUMAN PERFORMANCE ISSUE	RELEVANCE	CRITICALITY
600 00	9.1 Time headway (time it takes a following vehicle to reach a leading vehicle if the leading vehicle stops dead) when not driving in a convoy was not thought to be different on the late shift (1500 to 0230) than on the early shift (1000 to 2030) Near: 3.00 seconds. Ho noticeable degradation in performance occurred over time.	Driving performance (in terms of risk-iness) does not deteriorate when rest breaks are given and shifts are used in normal driving.	2	8
	9.2 Mean time headway in a convoy was longer on the late shift (1.93 seconds) than on the early shift (1.62 sec.) and was longer for the first hour for both shifts (2.62 seconds) than for all other hours (eange #1.52 to 1.79 sec.). There was no other decrement over time.	The first hour of driving in a convey appears to be an adjustment period to the performance of the lead vehicle. Drivers on late shifts compensate for the problems of driving at night by increasing headway time. Driving performance does not degrade over time.	N	N
	9.3 Time headway is shorter when in a convoy either on the late shift [1.33 sec.) or on the early shift [1.62] than normal driving (3.00 sec.).	Convoy lead 'ehicles are presumed to be more predictable than normal drivers.	N.	8
	9.4 Steady state following and closing account for 95% of driving time, braking accounts for the other 5%.		m	m
	9.5 There were no differences of sub- jective sleep quality or the amount of time men slept for the two shifts. Subjects in the early shift were drowsy in the beginning of their shift, while subjects	Driving performance over 11 hours, is not effected by drowsiness, exhaustion, boredom, irritation or level of awareness.	0	~

СЯПСАЦТУ	N
RELEVANCE	N
MANPRINT/HUMAN PERFORMANCE ISSUE	Driving a late shift reduces motivation level. Age may also be a factor in reduced motivation.
FINDING	in the late shift were more markedly drowsy at the end of the shift. Wo differences were found for exhaustion, boredom, irritation, or retings of awarness. 9.6 Older drivers and late shift drivers were loss prepared to drive longer than were younger and early shift drivers.
RISK AREA	§ 8 .

POCLMENT IDENTIFICATION NUMBER: CO UIO

SECURITY CLASSIFICATION. Unclassified

IULE: Background data for the human performance in continuous operations guidelines.

AVINORISE: Mark Pfeiffer, Arthur Siegel, Stenley Taylor, and Lucius Shuler, Jr. QASAMIZAIIOM (AGENCY): U.S. Army Research Institute (Technical Report 386).

LOCATION: Alexandria, vA.

DAXE: July, 1979

SUBJECT: Review of literature on the effects of stressors on human performance, critical tasks were identified for continuous operation of mechanized infantry combat teams, and a policy capturing model was presented.

CRITICALITY	N	N
RELEVANCE	2	~
MANPRINT/HUMAN PERFORMANCE ISSUE	The effects of sleep deprivation are cumulative. Vigilance tasks suffer large degradations even with only moderate sleep loss.	Fine motor movements degrade with sleep loss. Mechanisms should be designed to allow for this effect.
FINDING	10.1 Poulton (1970) found that a loss of 5 hours of sleep on one night or 2.5 hours on two nights is sufficient to produce missed signals on an auditory vigilance task.	10.2 Intermittent performance of track- ing tasks over a 48 hour period without sleep results in an increase of errors of 1205 over baseline. Stimulants can reduce this back to baseline per- formance.
RISK AREA	0 00 00	

POCUMENT TOENTIFICATION NUMBER: CO 011

SECURITY CLASSIFICATION: Unclassified

IIII. The effects of continuous military operations on selected military tasks. <u>AUINOR(S): James Banks, Jack Sternberg, John Farrell, Charles Deborw, William Dalhamer</u>

ORGANIZATION (AGENCY): U.S. Army Behavioral and Systems Research Laboratory (Technical Research Report 466)

LOCATION: Aritngton, VA.

DAIE: December, 1970

SUBJECT: In a field study, 61 subjects were continuously tested over a 48 hour period to determine the degradation of performance on target acquistion with the Starlight scope, rifle shooting, and greade-throwing accuracy.

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RISK	FINDING	MANPRINT/HUMAN PERFORMANCE ISSUE	RELEVANCE	CRITICALITY
	11.1 20% of targets (of 48 targets presented) were detected with the Starlight scope under starlight conditions on day I and day 2. 54% of the targets were detected under a full amon on day I and 61% were detected on day 2. On day 1 it took an average of 56 seconds to detect the targets under starlight conditions and 44 seconds on day 2. On day 1 it took an average of 50 seconds to detect the targets under a full amon, and 43 seconds on day 2.	The detection of targets with the Star- light scope did not degrade over 48 hours. This could be due to the height- ened arousal associated with being in an experiment. Heightened arousal can counteract the effects of sleep deprivation. The use of cat haps may have also helped performance.	-	
	il.2 Soldiers firing 20 rounds at 100 meters in the morning hours scored an average of 83 (out of a possible 100) on day 1 and 83 on day 2. At 200 meters, scores were 54 on day 1 and 55 on day 2. At 300 meters, scores were 36 on day 1 and 39 on day 2.	No degradation was found to occur for this fine hand-arm motor response task in daylight hours. Again, heightened arousal or motivation may have reduced the effects of sleep loss as well as the use of short naps.	-	-
	11.3 Soldiers throwing 10 grenades at 15 meters in daylight hours scored an average of 37 (out of a possible 80) on day 1, and 37 on day 2. At 20 meters, soldiers scored an average of 34 on day 1 and 34 on day 2. At 25 meters, soldiers scored an average of 30 on day 1 and 31 on day 2.	No degradation was found to occur in day- light hours for gronade throwing which requires gross motor responses and strength. These results indicate that the use of short naps and increasing motivation can attenuate the effects of sleep loss.	-	-

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DOCUMENT IDENTIFICATION NUMBER: CO 012

SECURITY CLASSIFICATION: Unclassified

IIILE: Physical fitness as a moderator of cognitive work capacity and fatigue onset under sustained combat-life operations.

AUIHOR(S). Robert Pleban, Debra Thomas, Henry Thompson

ORGANIZATION (AGENCY): U.S. Army Research Institute (Technical Report 687)

LOCATION: Alexandria, VA.

DAIE: June, 1985

SUBJECT: 16 ROIC cadets performed a 2 1/2 day Pre-Zanger Evaluation tenses exercise. Prior to the test, the cadet's overall leve' of fitness has assessed using 5 fitness measures. Cognitive performance and subjective measures of fatigue before, during and after the exercise vere correlated with fitness.

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RELEYANCE	2	2
MANPRINT/HUMAN PERFORMANCE ISSUE	The effect of fitness on continuous per- formance probably does not demonstrate itself unless the task is sustained at least 6 minutes and the effects of sleep loss have built up.	Fitness is only partially related to the build up of fatigue.
FINDING	12.1 More encoding or decoding of bigrass and grid coordinates were attempted and more were parformed correctly after 2 days of continuous operations for cadets who were in better fitness than those who were not. Other copilitive tests (Map-plotting and logical reasoning) did not demonstrate significance in the expected direction.	12.2 Only one subjective measure of fatigue was found to be significantly negatively correlated with fitness level after 2 days of continuous operations.
RISK AREA	2 10 00	

DOCUMENT IDENTIFICATION NUMBER: CO 013

SECURITY CLASSIFICATION: unclassified

III. Nilitary experts' estimates of continuous operations performance (or sloss but no cigar).

AUIMORISS: Karen Neff and Robert Solick

ORSANIZATION (ASENCY): U.S. Army Research Institute (Technical Report 600)

LOCALIOM: Alexandria, VA.

PATE: Movember, 1983

<u>SUBJECI</u>: Computions were made between expert ratings of parformance by officers who had had either artillery, inhearry or amone asperience and data from three provious studies: #HOME, a study of 48 hour continuous rath crew performance; a laboratory investigation of 48 hour follower follower performed sustained arentses for up to 5 days.

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CE CRITICALITY	a	Ν
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MANPRINT/HUMAN PERFORMANCE ISSUE	Most of the experts chose similar simplification strategies in order to wake predictions.	Experts chose simple but not very accurate heuristics to predict how soldiers would perform in continuous operations. Bootstrapping, which replaces experts with an algebraic code of their own policies, might be essreaccurate than using the judges them. selves.
FINDING	13.1 Agreement among officers as to expected performance degradation (interrater reliability) was very hign for the 50 tasks estimated (mean reliability=.83,sd=.17).	13.2 The experts' judgements were, in most cases, not in agreement with actual performance. Experts tended to oversitiated effigue on risple motors skills and underestimate fatigue on cognitive and perceptual tasks. They tended to fgnore confounding variables such as learning, lighting, diurnal variation.
RISK AREA	CO 013	

DOCUMENT IDENTIFICATION NUMBER: CO 014

SECURITY CLASSIFICATION: Unclassified

IIILE: Human performance in continuous operations: Volume I human performance guidalinas

AVINORIZE: Arthur Stegel, March Pfeiffer, felte Kopstein, Lawronce Wilson, and Helim Ozkaptan

ORGANIZATION (AGENCY): U.S. Army Research Institute (Research Product 80-4A)

LOCATION: Alexandria, VA.

DAIE: Decomber, 1979

<u>SUBJECT</u>: Computer simulation using a model previously developed to determine the performance degradation associated with continuous operations of mechanized inhantry, armor, and artillary personnel on each of a number of defined critical tasts.

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CRITICALITY	-		_	-
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MANPRINT/HUMAN PERFORMANCE ISSUE	The cognitive or perceptual components of tasks could be reduced by training in problem solving, or personnel could be rotated to ease the effects of degradation.	Training of complex motor tasks is an important method for reducing the effects of sleep loss.	Reduce the amount of cognitive or per- ceptual components required by personnel to complete tasks.	Methods other than redistribution of tasks should be considered to reduce performance degradation.
FBUNING	14.1 Cognitive and perceptual tasks which include encoding/decoding, logical reasoning, accurate perception/concentration as well as vigilance tasks are expected to severely degrade within 36 to 48 hours as a result of sleep loss. Also, harth environmental conditions such as heat, cold, or hiericity may hasten the degradation.	14.2 Performance of complex motor tasks will be more severely degraded than simple motor tasks. The exceptions are complex motor tasks which have become routine or overly learned. Routine motor tasks are extremely resistant to sleep loss.	14.3 Degradation of performance due to sleep loss varies greatly for both position as well as tasks performed in that position. Some tasks degrade slodly, while others degrade much faster depending on the amount of cognitive or perceptual components and the amount of single or complex motor components involved.	14.4 Redistribution of tasks among personnel does not significantly reduce performance degradation due to sleep loss. Computer projections of reallocations of tasks should negligible changes in performance.
RISK AREA	* 00 00			

	СЯПСАЦТУ	-
	RELEVANCE	-
LINDINGS/1330ES WORKSTIEL	MANPRINT/HUMAN PERFORMANCE ISSUE	Paralleling tasks is a useful method for reducing the effects of sleep loss. However this method demands much more annopower than may be available. It would be important to determine in which positions it would be most cost effective to parallel tasks. Task sharing is an effective method for reducing the effects of sleep loss. This method requires less manpower than parallel performance but requires cross training. It may be more cost effective to share some tasks than parallel the tasks. Some suggested relief or support for critical abilities: Communication - Provide check lists of standard message elements, use standard or standard message elements, use standard message shandard in precede messages in standard formats requiring only blanks to be filled in, precede message with easily identifiable marker signal, visual signals. Dynamic Precision - Provide rapid dampers for shooting platforms in vehicles, rigid frame work to brace soldier, practice under vibrating conditions.
Arv rind	FINDING	14.5 For positions whose performance are expected to fall below 90s effectiveness after 48 hours, paralleting tasks (two soldiers performing the same task independently) produced an average of 19.48 increase in effectiveness over baseline from an average of 86 affectiveness. 14.5 The sharing of tasks (in which some steps of a task are carried out by two people) also results in slowing down the degradation in performance due to leep loss. The reduction was on the order of 12.55 for those tasks in which performance degraded below 90s after 48 hours.
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RISK AREA	FINDING	MANPRINT/HUMAN PERFORMANCE ISSUE	RELEVANCE	СВПСАЦТУ
9 10 03		Hearing - Provide earplugs, hearing aids incorporating filters to amplify sounds of threat forces, midrange sensitive, directionally shielded microphones to assure clarity of transmitted verbal signals, use hand, light or cutaneous signals to provide redundant information.		
		Memory - Davelop efficient codes, vocabularies, or overtrain SOP's, provide quick look check lists, pictures, or charts, provide note pad or tape recorder, provide nomgraphs, curves to regenerate needed information.		
		Numerical Facility - Provide calculators or rules of thumb for checking results, proprogram calculators to reduce possibility of forgetting steps.		
		Orientation - Provide maps, charts, grease pencils, compass, pedometer to reduce difficulty in locating position, computerized display of surrounding terrain and present position, provide necessary practice.		
		Perceptual Speed - Provide silhouettes of enemy equipment from different angles, to enhance recognition ability, have computer display and update status of changing elements.		

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	RELEVANCE	
FINDINGS/ISSUES WORKSHEE!	MANPRINT/HUMAN PERFORMANCE ISSUE	Reasoning - Dutline of Steps leading to solutions for classes of problems, provide decision trees, interactive computer program to accept data and advise on decisions, practice in realistic problems with war gaming. Vision - Provide binoculars, miniture radars, polarizing devices used to enhance target contrast, right vision devices, optical lenses enhancing displacement of moving objects, grid to aid in referencing.
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POCCMENT IDENTIFICATION NUMBER: CO 015

SECURITY CLASSIERCATION: Unclassified

IIII.E: Management of stress in army operations

AUTHOR(S): A. I. Siegel, F. Kopstein, P. Federman, H. Ozkaptan, U. Slifer, F. Hegge and D. Marlone

ORGANIZATION (AGENCY): U.S. Army Research Institute (Research Product 81-19)

LOCATION: Alexandria, VA.

PATE: Apr 11, 1981

\$UBJECT: Recommendations from expert judgment as to the effects of stress and methods for coping with stress.

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RISK AREA	FINDING	MANPRINT/HUMAN PERFORMANCE ISSUE	RELEVANCE	CRITICALITY
510 03	(5.1 In Will and Korea ratio of combat intensity (measured by wounded in Articki) and stress casualties was 4 or 5:1. It is expected that with continuous operations this will be 3:1.	Expect a large number of stress casualties with continuous operations. Effort must be placed on reducing stress casualties.	-	-
	15.2 Reactions to combat stress vary greatly - in NAIJ elft, units had stress cosualty rates of 6 to 100 casualties while in other units it was 13 to every 100 casualties.	Leadership and unit identification were thought to keep stress rates down for elite units. Stress is contagious.		-
	15.3 Uncertainty increases stress.	Increase flow of information to soldiers.	-	-
	15.4 Leadership and cohesion reduce stores.	Develop trust and confidence in soldiers, leaders, equipment and ones own ability. Give praise, rewards, set realistic gosls accentuate positive.		
	15.5 Stress develops slowly. Learn to recognize in self and others.	Teach soldiers to recognize signs of stress.	-	8
	15.6 Physical conditioning raisus tolerance to stress, use relexation. Reditation, ventilate feelings.	Teach soldiers methods of coping with stress.	-	-
	15.7 3 principles of combat stress:	-		
	15.7.1 Samediacy - help soldier at earliest possible time.	If stress is treated early, it may not be-		
	15.7.2 Proximity - treat soldier close to primary group.	Easier for soldier to return to duty if treated by pr.mary group.		

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FINDINGS/ISSUES WORKSHEE	MANPHINT/HUMAN PENFORMANCE ISSUE	Soldier will pick up on expectations and and try to meet them.		Use these methods of task management to ruduce effects of stress.			-	
AFV FIND	FINDING	15.7.3 Expectancy - expect soldier to return to work	15.8 In continuous operations, zieep time must be scheduled for each soldier or elee stress will quickly build up.	15.9 Allocate task? fatrly, fit man to the task, parallol tasks, use task sharing and cross training to reduce the effects of stress.				
	RISK AREA	510 03						

POSUMENT TOENTIFICATION NUMBER. CO 016

SECURITY SLASSIFICATION Unc. assisted

IIIIE. The military performance of soldiers in continuous operations:

F.ercises "Larly Call" | and II. In L. Donson, D. Tepas, W. Colquebour, R. Colvanou, R. Colvanou, R. Colvanou, R. Colvanou, Establish Inthins, Sleep and SALFY-Y. Jankica, Nr. Spectrum Publications.

JUINDPLS1: Diana Haslam

PROMIZETION LAGENCY):

LOCATION:

DAIE: 1981

SUBJECT: In Early Call I three platoons with a total of 68 parachutists cognitive and physiological degradation of 0. 1.5 and 3 hours cognitive and physiological degradation of 0. 1.5 and 3 hours of 1 tep in each 24 hours over a 9 day period. Similar odependent measures were taken in Early Call II. However, the 10 dependent measures were taken in Early Call II. However, the 10 subjects in this study performed with no rest for 90 hours and then for the next 6 days they were given a 4 hour block of rest every 24 hours.

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MANPRINT/HUMAN PERFORMANCE ISSUE	With at least 1.5 to 3 hours of sleep, soldiers can remain functioning for 5 to 9 days.	Slow event tasks will show marked deterioration after only 24 hours of sleep loss.	This short duration, fine motor coordination task did not deteriorate with sleep loss.	Learning was occurring during rifle assembly and the group with no sleep was not able to learn the task as well as the other groups.	Cognitive performance degrades continuously and rapidly even with some sleep.	Some rest during 1ulls in battle may be possible during CCNOPS.
FINDING	16.1 In Early Call 1, All of the sub- dects in the Chour sleep group with- drew after 4 days, 395 of the 1.5 hour steep group withdrew after 5 days, and Als of the 3 hour group completed the exercise.	16.2 In a vigilance shooting task in which 9 targets were presented for 5 seconds over a 20 minute period, performance was vorse for the 3 groups over the experimental days (mail-6,5nits) as compared to control chaditions (m-5.5-8.5 hits).	16.3 In a task requiring the grouping of 5 shots together, performance did not deteriorate for the 3 groups ever the experimental days.	i5.4 There was no deterioration of loading and unloading a rifle. However, time to disassemble/assemble a rifle deteriorated 23s after 2 days for the group with no sleep compared to the 1.5 and 3 hour sleep groups.	16.5 Encoding/decoding, logical reasoning and other cognitive tests degraded for all three groups at a rate of about 237 per day.	16.6 EEG patterns indicated that many of the subjects had some unscheduled light sleep.
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DOCUMENT IDENTIFICATION NUMBER: CO 017

Unclassified SECURITY CLASSIFICATION.

Artillery teams in simulated combat: Performance and other measures. In biological rhythms, siego and thit work. I. Johnson, D. Tepas, M. Coduboun, and M. Colligan (Eds.), Jamaica, Mr. Spectrum Publications, Inc. 11115:

AVINOR(5): L.E. Banderel, J W. Stokes, R. Francesconi, D M. Kowal, and P. Maitoh

ORGANIZATION (AGENCY):

LOCALTUM

PAIE: 1981

Two tests were conducted to evaluate FOC performance under sustained operations in shualted warfine conditions. In the First test, two operations for the same for the second for the form of the second for up to 88 hours with essentially no rest. In the second test, two 5 man teams were to perform 6 hour scenarios for 38 hours, then rest for 34 hours and perform a dain for 38 hours. SUPPECT:

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RISK AREA	FINDING	MANPRINT/HUMAN PERFORMANCE ISSUE	RELEVANCE	СЯПСАЦТУ
CO 017	17.1 In the 86 hour test, one team lasted 45 hours and the second team lasted 48 hours before voluntarily withdrawing from the test. In the double 38 hour test, both seams had no trouble completing their trials. Although subjects in the 38 hour tests were given a rest period, subjects on one of the teams were able to sleep very little.	Although the FDC teams did not last longer than 48 hours, the authors of the article thought that the termination was premature and may not occur in battle situations. Research should be preformed in the area of determining methods to produce efficient sleep patterns in soldiers.	-	-
	17.2 Accuracy of firing data for all conditions was well raditabled for unplanned adsaions. Morever, the teams in the 86 hour test shored progressive increases in 7-14 all errors for preplanned target events. One of the 86 hour teams showed an increase in sectous errors [30-1798 mils] from 24 to 48 hours.	Errors were caused for a variety of reasons such as omissions, incorrect copying, incorrect setting or reading of scales, digit reversals. Performance aids and automation of some of these incitions may reduce the number and seriousness of these mistakes.	-	-
	17.3 Although the accuracy of unplanned adissions was maintained, the latency with which the missions were accomplished increased for 3 of the 4 towns 29.35% over initial values. The latency for on-call missions increased after 30 hours and 42 hours for the 86 hour test teams.	In sustained operations, time to complete both unplanned and preplanned missions will increase. Automation of some of these functions may reduce this decrement.	-	_
	17.4 An efficiency index of prepianned target processing was developed in which OK smant no requests were processed and 1005 indicated that instandancous processing occurred. For the two 86 hour teams, efficiency dropped from an initial value of 77% to 33% and 42% efter 42 hours and then one of the teams dropped to 18% for their last 3 hours.	Processing efficiency will drup drasti- cally in sustained operations. The wore prepared, trained, and organized a team is, the less affected they will be by reduced sleep.		-

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MANPRINT/HUMAN PEHFORMANCE ISSUE	Many types of individual performance measures will suffer due to sleep loss. Task sharing or critical tasks sharing or parallelling of critical tasks way be a useful means of reducing these deficits.
FIMDING	17.5 Individual team membar performance showed deficits of communications (requests for say agoin' increased from 1 in the first 12 hours to 28 after 24 hours), sincreased micro sleep funcason siveness to call signs increased from 1 in the first 12 hours; to 8 after 24 hours), and inaccurate target plots in creased for the NiCO from 8% in the first 12 hours to 26% after 24 hours.
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CRITICALITY	
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MAHPRINT/HUMAN PERFORMANCE ISSUE	•
FINDING	combut efficiency. The period of maximus efficiency began at about 10 days and lasted to about 30 days in combat. The period of combat exhaustion began at 30 days and showed a slow decline in combat efficiency to a vepetative phase at about 60 days.
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RISK	FINDING	MANPRINT/HUMAN PERFORMANCE	RELEVANCE	CRITICALITY
		ISSUE		
8 (0 0) 8	18.1 Estimates of the ratio of stress casualites to wounded in action (MIA) for Will ranged from between 126 to .75 stress casualities to invert allon Between 1944 and 1945, the correlation between stress and WIA for many combat divisions was between 4.70 and × .90.	Stress is directly related to battle intensity. As MIA increases, expect to see a corresponding increase in stress casualites. The search for methods for effectively conting with stress should continue.	~	2
	18.2 Hits on other friendly tanks on the Golan Heights in 1973 had little effect on one's can tank cives performance. However, hits on one's one tank or the loss of a fellow crins member caused tank crews to abandin useable tanks.	Instruments which indicate amount of damage sustained on a tank as well as the integrity of major systems on the tank may reduce the amount of stress associated with being hit.	pan and an an an an an an an an an an an an an	
	18.3 Expert psychiatrists feel that every soldier has a branking point and that if kept in battle long enough, almost every soldier will lecome a stress casualt. In MMI in the MTO, the rate of stress casualties rose from 3.6 per thousand soldiers gier day for the soldier's first 10 days in combat to 10.4 for between 51 and 80 combat days.	As the amount of time soldiers have been in combat increase, the number of stress casualties will also increase. Methods to reduce stress should be employed to allow effective COMORS. These methods should include rest breaks, self relaxation and others suggested in FM 26-2.	~	~
	18.4 Swark and Marchand (1946) developed a model of the 'averaje' soldfer's performance for soldfers in cembat following the Mormandy invasion. This model consisted of three primary phases. The initial addustment phase lasted to about 10 days in rembat and was characterized by an increase in	Expect maximum combat effectiveness to occur after 5 to 10 days in combat (but not in CONOPS). The effective use of training may reduce the initial addustment phase.	r)	m

POCUMENT IDENTIFICATION NUMBER: CO 018

SECURITY_CLASSIFICATION: Unclassified

JILL. Review of literature on the effects of selected human performance variables on combat performance - draft version.

AUIHOR(S): R. Michael and R Solick

(REGANIZATION (AGENSY). U.S. Army Research Institute Field Unit

LOCATION: Ft. Leavenworth, KS.

IMIC: 1982

idBAECI: The purpose of this paper was to develop more valid representations of human performance in combat models by revisering the literature on Special emphasis was given to quantitative data which could be used variables with other variables. Generally, the interaction of these found made is difficult to develop quantitative formulas with could be used variables with other variables and the large individual differences be used in data bases.

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SOCUMENT IDENTIFICATION NIMBER: CO 019

SECURITY CLASSIFICATION: Unclassifiled

ILILE: Sleep deprivation and naps. <u>Rehavior Research Methods. Instruments. B.</u> Computers. 11, 46-54.

AVINOR(S). Otena Haslam

DISANIZATION (AGENCY):

LISATION:

<u>0ATE</u>: 1985

AND FELT: Two field experiments were carried out to determine the effects of nass taken after sleep deprivation on conditive performance. In the first appraisant, 10 infantryam were tested on physical and cognitive military tasts each day white being sleep deprived for 90 hours. At the end of the 90 hours, the men were given a two hour nap and then tested again. In the second test, cognitive performance of 6 infantrymen initially sleep deprived for 23 hours and then given one four hour map and they second test. Gas was compared to cognitive performance of six other infantrymen who were given 4 one hour maps each day over the 5 days of the test.

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MANPRINTAUMAN PERFORMANCE ISSUE	Decoding and encoding performance can be expected to drop from between 35% to 50% after 90 hours without sleep. However, this performance decrement may be temporarily reduced with the use of highly solveying factors such as the promise of sleep, R and R, etc. If sufficient incentive is given, temporary recovery in performance may be obtained. Eurther research must be carried out to determine 1) what incentives are sufficient and 2) how long the recovery period would last. Four hours of sleep in each 24 hours appears to be sufficient to retain Jognitive performance over 5 days. This sleep may be acquired as one 4 hour block or as 8 to hour naps. Depending upon scheduling restrictions, either method may be used with similar results.
FINDING	19.1 On a test involving encoding and decoding of grid references and letter codes, performance dropped about 35% for encoding ffram 11 correct to 7 correct to 3 correct to ordered for and 50% for decoding ffram 12 correct to 7 correct to 3 correct to wer the 90 hours without sleep. However, performance both before and after the two hour nap was near baseline levels. 19.2 A Sildex decoding task (decoding of bigrams) degraded around 33% ffrom 42 correct to 28 correct) after 90 hours without sleep, but again recovered to baseline right before and after a 2 hour nap. 19.3 There were no differences on any of the cognitive tests over the five days of the expariment between the group and the group siven flow in hour haps. Also, there were no weaningful significant differences for the two groups over time indicating that performance was similar to baseline levels with the sleep regime instituted.
RISK AREA	60 00

POCUMENT LOGNITFICATION MANBER: CO 020

SECURITY CLASSIFICATION: Unclassified

IIIIE: Explacing, firing and march ordering an M109A1 Howitzer: lasks and

AUINGRISS: 3. Coke, L. Crumley, and R. Schwalm

ORGANIZATIOK (ASEMCY): U.S. Army Research institute (Research Report 1312)

LCCATION: Alexandria, VA.

2<u>Al£</u>: June, 1981

SUBJECT: A computer based simulation model was developed to assess howitzer crew performance under continuous operations. The purposs of the present study was to distancine relevant tasks and task times which could be used as input in the model. To this end, two howitzer creas performed a one day scenario which included a sequences of emplacement of the Exualizar, firing three rounds, and then march caution as only two crews were used and 12 fire missions made.

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MANPRINT/HUMAN PERFORMANCE ISSUE	The task list was developed to Identify observable tasks which could be timed. The list may be useful for simulation or modelling.	The findings from this study may be used as possible inputs for baseline rates of howitzer crews in similation of degraded continuous performance. The authors caution that the times are based on a very small number of trials and crews and it is unsure how representative they are.
FINDING	20.1 A task list of approximately 200 tasks which were performed by a ten man howitzer crew was developed from FH 6-88, TM 9-2350-217-10M and MCXXMG, HO Manuels.	20.2 Minimum, average, and maximum times were obtained for each of of the lasts by videotoping two howitzer teams perform a series of maneuvers. The list of tacks is too datalled for inclusion her?. Some examples, however, are presented below: For fire mission: Time in Seconds Task Min, Average Max Sets deflaction 2.5 5.5 10.5 Traverses tubo 4.0 9.0 13.0 Sets quadrant 2.0 4.5 10.5 Elev. tube to fire pos. 8.0 19.5 call set
RISK	CO 050	

AFV DATA COLLECTION SHEET

DOCUMENT IDENTIFICATION PUMBER: CO 021

SECURITY CLASSIFICATION: Unclassified

III&: Soldier performance during continuous field artillery operations.

A<u>VIHORIS1:</u> J. Knapik, J. Patton, A. Ginsberg, n. Redmond, M. Rose, W. Tharlon, J. Vogel, and F. Drews

QRGANIZAIION (AGENCI): U.S. Army War College, Physical Fitness Resoarch Institute (TI-87).

LOCATION: Caritiste, PA.

QAIE: May, 1987

One hundred and four field artillery soldders in 3 howitzer batteries performed an B day COMOS scenario, which included 5-7 occupations and displacements each day as well as 60-120 firs missions each day. Prior to the study, the Alpha battery underwent a 10 week physical filmess program, the Bravo bottsery underwent 10 weeks of stross reduction drills, and the Charlie battery had no special training. SUBJECT:

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MANPRINT/HUMAN PERFORMANCE ISSUE		The scenario used in this study enabled soldiers to get an adequate amount of sleep through careful scheduling.		The combination of sleep, physical fitness levels of the soldiers, adequate nutrition, and workload levels of the scenarios used enabled soldinrs to perform adequately for 8 days.
FINDING	21.1 There were no differences among the batteries both before and siter the test for physical fitness, 2 wile run times, or succle strength. This was thought due to a 50% compliance with the exercise program and 30% compliance with the stress program.	21.2 Command groups of batteries A, B, and C received 5.3, 4.6, and 5.3 hours of sleep a day.	21.3 Significant increases in reported tension and fatigue occurred over the course of the test.	2).4 All batteries were able to maintain performance levels during the (mercises.
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POCUMENT IDENTIFICATION NUMBER: CO 022

SECURITY CLASSIFICATION: Unclassified

IIIIK: Degradation of performance due to sleep deprivation: A field test. In M. Alluísi, S. Degroot, and E. Alluísi (Eds.), <u>Proceedings of the Human Eactors Society 28th Annual Meeting</u>. Santa Monica, CA: Human Factors Society.

AVINCALS): C. Ball, T. Funk, D. Moonan, J. Velasquez and S. Konz

ORGANIZACION CASENCY):

LOCATION Santa Monica, CA.

OAIE: 1184

SUBJECT: Thirteen soldiers were split into two groups and performed various military exercises in a 75 hour continuous operation. On g oup freelyed 6 hours of sleep between hours 31 and 31 and between hours 57 and 33 and between hours 52 and 68. These she group received 3 hours of sleep between hours problems with this study (small swaple size, use of tasks which were not well learned, etc.). However, it still provides some useful data.

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MATURE OF RESEARCH:	MISTARY FINGTION:	MAJCR RISK AREA:	IYPE OF DAILS:	AFV RELEVANCE:

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СВІПСАЦПУ	2	8		cu .	
RELEVANCE	2	N		N	
MANPRINT;HUMAN PERFORMANCE ISSUE	These findings were thought due to learning effects. It should be noted that typically learning slows down then no sleep is given, so the sleeping schedules used in this experiment appear to be adequate to allow for learning to occur.	These tasks were of short duration, highly overlearned, and relatively simple to perform. Tasks of this nature, performed by soldiers with between 3 to 6 hours of sleep in every 36 hours, do not appear to degrade over time.	Tasks which are of longer duration (greater than thi lo minute tasks used in this study), and the more complicated or require more cognitive processing may show decrements following the subjective pattern.	Performance on cognitive tasks tends to be slightly lower immediately after wakening from sleep. A fifteen minute recovery period in which the solder performs light work may be useful to ease him into his work. Don't expect 1005 performance from a soldier who just awoke.	
FINDING	22.3 Performance on map reading and decoding improved 20% over the course of the experiment.	22.2 There were no differences over time between the two groups on setting up a radio or perforwing a pegbourd task. However, there was slight improvement in assembling an MG rifle for the two groups over time.	22.3 Subjective ext., stes of farigue indicated that subject: with 3 hours of sleep in every 3b hours were more tired and felt worse than soldiers with 6 hours of sleep in every 36 hours.	22.4 Both map reading and decoding demonstrated a C on in performance of 10% after sleep.	
RISK	220 03				

AFY DATA COLLECTION SHEET

LY MENT TOENTIFICATION NUMBER: CO 023

SECURITY CLASSIFICATION: Unclassified

IIII. Work-rest schedules under prolonged vibration with implications to military operations

AUTHORISS R.A Dudek, H M. Ayoub, M.A. El-Nawawi, and I.M. Khalill

QRGAN12ATION (AGENCY). U.S. Army Human Engineering Laboratory. (Technical Agenciandum 12, 72)

LOCALIQUE Aberdeen, MD.

DAIE: April, 1972

An experiment was conducted on a Single Station Crew and also on a Ruili-Station Crew to assess the effects of vorr-rest schedules upon individual performance on a vertical compensatory tracking task performed under normal and vibratory environments. SUBJECT.

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HATURE OF RESEARCH	HILLIARY FUNCTION:	MAJOR RISK AREA.	IYPE OF DATA	AFY RELEVANCE

СВПІСАЦІТУ	-
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MANPRINT/HUMAN PERFORMANCE ISSUE	The effects of vibration, crew size and work/rest schedules on tracking performance have direct impact upon AFV. In fact referring to vibration, it has been said that " bounce and its secondary effects, notably resonances at low sonic frequencies, are a major factor in crew stress and fatigue." designers accept the need to protect electronic packs and optical instruments against this vibration by putting them on resilient mountings. They need to do the same for the crew (Human Factors in Mechanized Marfare, Simpkin, 1983). Beyond the stress and fatigue mentioned is the tracking error rate pointed out in the studies mentioned. All these factors are obviously detrimental to the success of the mission. As shown in these studies, work/rest schodules are an important consideration in lessening the detrimental effects of vibration on performance; other improvements (e.g., seats, suspension) might further decrease these problems.
FINDING	Single Station Crew 23.1 A vibratory environment causes significant decrement in vertical tracking ability. Absolute tracking error was found to increase by as much as 43s. 23.2 In the 15/15 min work rest schedule, it was found that complete recovery from the effects of the vibration did not occur during the 15 min. rest period. 23.3 The 30/30 min work/rest schedule showed less decrement in performance and appeared to be the best work/rest schedule work/rest schedules. 23.4 Tracking error scores increased with a decrease in crew sembers (0-man crew operating at 4 station work system) scheduled. 23.5 The best performance was for crewmembers (0-man crew operating at 4 station work system) scheduled to work a 1/ihr work/rest schedule. 23.5 6 and 5-man crew operating at station work system) scheduled to work the 2/1 and 4/1 work ratios respectively had higher tracking error scores.
RISK AREA	CO 023

CRITICALITY	
RELEVANCE	
MANPRINT/HUMAN PERFORMANCE ISSUE	
FINDING	23.7 Tracking error scores increased up to 21s under vertical vibration. 23.8 In general the 30 min work cycle yielded lower tracking error scores than those obtained under the 60 min work cycle schedules.
RISK AREA	CO 023

AFV DATA COLLECTION SHEET

DOCUMENT LOENTIFICATION NUMBER: CO 024

SECURITY CLASSIFICATION: Unclassified

IIILE: Some observations from a literature review to anticipate biological problems that might arise in sustained and continuous operations.

AUTHOR(5): J.F. O'Hanlon

GREANIZATION (AGENCY): U.S. Army Human Engineering Laboratory. (Technical Nemorandum 12-72)

LOCATION: Aberdeen, MO.

PAIE: 1971

SUBJECT: The implications of the research done on the effects of sleep deprivation and those of work under continuous operations are reported.

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Е СВІПСАЦІТУ	-
RELEVANCE	-
MANPRINT/HUMAN PERFORMANCE ISSUE	AFY the soldier fighting under continuous operations will most likely be subject to the strisses mentioned above, at possibly, as acrisses mentioned above, at possibly, as more incensy lawel. Because of the small size of the AFV crew, ways must be found to regulate work/rest cycles adequately in order to decrease the effects of sleep deprivation. Given the highly technological nature of modern weaponry, computerized aids might be provided to help the soldier in the accomplishments of the cognitive tasks which will most likely be affected under continuous operations. Another problem is that of water loss which might be exacerbated under conditions in wolving WOPP gear and/or high ambient temperatures; furthermore it might not be possible for the soldier to replace this water loss as often as he might desire.
FINDING	Sleep deprivation studies 24.1 Although many potentially dangerous physiological malfunctions result from various levels of sleep deprivation (e.g., iron reclamation impairment, impairment of adremal functions, pathologic electrocardiogram functions, pathologic electrocardiogram functions, the pairment is the Central Nervous System. Fortunately, it is also the first to recover once the sleep deprivation casses. 24.2 It is generally accepted by physiologist that " the maximum allowable 24.2 It is generally accepted by physiologist that " the maximum allowable 24.0 that is said to be associated by the siologist that is for the maximum allowed and 19.9 hour basis should not exceed daily 8-9 hour basis should not exceed associated with feelings of chronic fatigue and increased susceptibility to physiologic dysfunction of many kinds. Solders in continuous operations will routinely exceed that value. This will be further exacerbated by the added effects of other stressors on the soldier. 24.3 Laboratory experiments have shown that for the average hall the make of energy expenditure of 3.5L, the rate of energy expenditure
RISK AREA	₱20 GD

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RELEVANCE RELEVANCE			n to de- cool ing ar design.] econo-	n to de- cool ing ar design. I econo-	n to de- colling r design.
MANPRINT/HUMAN PERFORMANCE ISSUE			Hecessary precautions must be taken to decrease water loss (e.g. increase cooling either in AFV cabin or in MOPP gear design. Adopt work/rest schedule which will economize energy output.	cessary procautions must be take ease water loss (e.g. increase e ther in AFV cabin or in MOPP gei opt work/rest schedule which wil ze energy output.	cessary precautions must be take ease water loss (e.g. increase ther in AFY cabin or in MOPP get opt work/rest schedule which wil ze energy output.
	all work at about hiskfaum is approxing, respectively. Br than 70% of max— pr than 70% of max— pr glycogen as well a glycogen as well a glycogen is ading intral nervous	_			
FINDING	associated with physical work at about 50% and 25% relative asknam is approximately 9 and 5 Kcal/min, respectively. Under workloads greater than 70% of maximum, the limiting factor seess to be the depiction of muscle glycogen as well as thhustion of liver glycogen leading to deterioration of central nervous system functioning.		24.4 Setween 33% to 50% of maximum, sustained work can be hindered by progressive dehydration. Once dehydration occurs, the water loss can only be replaced at best over the course of hours, or of days.	24.4 Setween 33% to 50% of maximum, sustained work can be hindered by proceeding the water loss can only be replaced at best over the course of hours, or of days. 24.5 Prolonged submaximal work has resulted in water losses of up to 8% of initial body weight. Mater losses of initial body weight. Mater losses of 18-2% only can cause circulatory strain and if unchecked lead to circulatory insufficiency and/or heat exhaustion.	24.4 Setween 33% to 50% sustained work can be harestive dehydration. Occurs, the water loss placed at best over the hours, or of days. 24.5 Prolonged submuxis sulted in water losses infit(a) body weight. W. infit(a) body weight. W. infit(a) body weight. W. infit(a) to or cause citand if unchecked lead to insufficiency and/or head insufficiency and/or head
RISK AREA	CO 024				

AFY DATA COLLECTION SHEET

POCUMENT IDENTIFICATION NUMBER: CO 025

SECURITY CLASSIFICATION: Unclassified

IIILE: Customer test of the surrogate research vehicle Phase 15.

AUIHOR(S). J.F. Dedmon and R. Mielec

ORGANIZATION (AGENCY): U S. ATMY ATMOT and Engineer Board - (TRADOC Report TRMS-3-000314.)

LOCATION: Ft. Knox, KY.

DATE: 1984

SUBJECT: Data relevant to the Tank Test Bed (TTB) were obtained using the SRY for 3 72 hour continuous trials which included an average of 4 hours of sleep a night and the wearing of 186 gear for between 3 and 6 hours during the test. There were a number of 1mittations of the test which included 2 days of training rather than the 4 weeks requested, small sample sizes, and high familiarity with the scenarios.

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MATURE OF RESEARCH:	MELITARY EUNCTION:	MAJOR RISK AREA:	IYPE OF DATA:	AFY RELEVANCE.

MANPRINTHUMAN PERFORMANCE ISSUE
The Staget system used on the SRV is not suitable for use on the AFV. A system which allows a 360 degree field of view, monitoring of areas near the vehicle, offers some means of determining depth (stereo vision, color codding, giving distance on a display), and allows the user to orient himself would be useful for the AFV.
Percentages can be used to determine the type and positioning of sights for different crew members in the AFY.
A work/rest schedule which includes about 4 hours of sleep a night is sufficient to eliminate the derimental effects of COMOPS for encoding and decoding, tracking, target detection and driving ability.
There is not enough room in the SRV to quickly put on MOPP gear. Either give more space in the AFV to allow getting time MOPP gear, develop ciothing which can be more quickly put on, or ensure that the soldier will be safe until he can don MOPP IV.

СВПСАЦПУ	-
RELEVANCE	-
MANPRINT/HUMAN PERFORMANCE ISSUE	Seats used in the AFY must be able to allow soldier to sit for 72 hours with little cramping or numbness. It would also be useful to develop seats which could be used for resting. Development of an efficient waste system is a must. The cabin in the AFY must be large enough to allow for minismal searcise and care of wounded, methods for clearing mud and debris from vision blocks and cameras should be investigated. The use of stereocameras and careful placement of cameras are needed to reduce disorientation.
FINDING	20.5 Some useful results from a questionnaire include: 1) seat design made sleeping difficult; 2) Development of a better method for elimination of human waste was requested; 3) Prolonged sitting in the seat resulted in cramping and numbress in the legs, back, and tailone; 4) The monitoring resulted in eye fatigue; 5) Confined cabin made exercised difficult; 6) Insufficient space to treat wounded; 7) NBC mast made target udetection difficult; 8) External communications should be added to the outside of the SRY; 9) Putting on and taking off MOPP gear was difficult in SRY (times ranged from 9-15 minutes); 10) Aud and dirt on vision blocks and TV cameras limited visibility; 11) Disorientation occurred while; in NOPP gear and while using TV monitors.
RISK AREA	520 00

AFY DATA COLLECTION SHEET

DOCUMENT LOENTIFICATION NUMBER - CO C26

SECURITY CLASSIFICATION: Unclassified

IIILE: Human factors in sustaining high rates of artillery fire.

AUIHOR(S): Frederick J. Manning

ORGANIZATION (AGENCY): Walter Peed Army Institute of Research, (WRAIR - NP-84-7.)

LOCATION. Washington, D.C.

<u>DAIE</u>. 1985

SUBJECT: Observations and interviews were conducted with soldiers from a U.S. Army field artillery battalions stationed in whest Germany. Buring the observations, field exercises, which included an 86 hour continuous operations exercise, were conducted. Also included in the report are findings from other previous field studies as well as recommunations for reducing the detrimental effects of COMOPS.

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NATURE OF RESEARCH:	MILITARY FUNCTION-	MAJOR_RISK AREA:	TYPE OF DATA:	AFV RELEVANCE:

СВПТСАЦПУ	-	-	-	N
RELEVANCE CF	2	-	-	2
MANPRINT/HUMAN PEF,FORMANCE ISSUE	Command and control tends to degrade faster than other types of tasks. Leaders must understand the importance of sleeping. Although it may be more 'manly' to stay awake, it will be to the . 'iment of the whole by way of poor decisions.	Again, command and control type tasks will degrade significantly, on the order of around 20% to 25% for each 24 hours. However, tasks of a more physical nature do not appear to degrade to a large extent over the same time period.	The use of checklists, reminders, or other means of force pacing activities which tend to be self paced may reduce the number of safety, health problems and possible performance decrements associated with CAMPS. It may be useful, for example, to have a computer automa* (cally switch to Spree pacing certain activities after 24 hours of COMOPS.	0260 to 0600h is the trough of wany circadian ryythms. Leaders shown be aware that this will tend to be the most difficult time for soldiers. Performance aids may be required ware during these times than at other times.
FWDING	26.1 During REFORGER 78, a test of abi- lify to deploy trocks on short solice, sonior officers and MCU's slept very little. Although tasks were delegated, rosponsibility was not.	26.2 44 Soldiers from the Royal Norwegian Military Academy participated in a 5 day ranger training course. The soldiers were sleep deprived for the first 3 days and several types of performance were tested. A coding test and a command amony test degraded to 65% of baseline levels after 3 days. Shooting performance, on the other hand, dropped only 10% from baseline levels after 3 days.	26.3 Soldiers participating in an 86 hour field artillery field test quit after 48 hours. Forced paced activities produced well trained appropriate actions. The overall mission in terms of accurate and tibely fires was carried out with little degradation, but self paced activities such as many safety measures, and intermediate steps were performed slowly or rot at all.	26.4 The lowest morale, poorest performance, and quitting occurred between 0200h and 0600h.
RISK AREA	CO 026			

СВПСАЦПУ	2	<u>-</u>	-
RELEVANCE	2	~	-
MANPRINT/HUMAN PERFORMANCE ISSUE	MBC masks should allow all soldiers the ability to communicate with all other soldiers. Soldiers should be better educated in the effectiveness of the MBC suits.	Cross training will be important for any extended operations, and it is important for scramenders to be aware that the use of work/rest scheuults is an important way to pruvide lasting effective performance.	When AFV soldiers are under high stress or COMOS, the use of check lists, forced pacing tasks, and other methods to reduce the possibility of not performing an important task should be considered. Realinder devices, automated check lists, etc., may be used to reduce the aundane tasks so leaders can concentrate on the more important tasks. Leaders will also tend to play an increasingly important rived in raising morale and supporting tired crops.
FINDING	26.5 when NBC masks were worn, the arriver and gun section chief were not able to communicate with others due to the nature of their equipment. This resulted in a massive attent to manually shuttle information back and forth. Also, there wat a high degree of skepticism among the soldiers as to the effectiveness of the MBC equipment.	26.6 It was thought that there were three basic methods to extend unit performance: 1) Use of stimulants which materials. 2) Allowing sub units to work to exhaustion and then replacing them, 3) rotating sub units to allow for work/rest scheduler. Conversations with orea laders indicated that commanders were unset with creas which instituted work/rest schedules because they were not snowing 'enthusiasm' and not 'going all out'.	26.7 The authors give some generalizations us to what happens in organizations under high workload: 1) greater deviance from SOP and doctrine; 2) increased prioritization; 3) cross checking will decrease; 4) communications and record keeping will decrease; 5) communications with 'outside' groups will increase. 6) Locision-making will tend to be cransferred to group bembers with wost experience; 7) interpersonal conflict will decrease; 8) attempts to
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СЯПСАЦТУ	-
RELEVANCE	-
MANPRINT/HUMAN PERFORMANCE ISSUE	The authors make 18 recommendations in tregards to extended operations. Some of the most useful are presented here: 1) The importance of sleep and developing good work/rest schedules should be explusized to soldiers of all levels; 2) Field exercises should allow for the use of work/rest schedules; 3) Soldiers should be made aware of the circadian rhythm low points and with signs of stress and fatigue in soldiers; 4) More offective MBC communications equipment must be developed; 5) increased emphasis on training exercises to allow soldiers to be familiar with MBC equipment.
FINDING	'leave' physical ty and psychological ly will increase.
RISK AHEA	00 026

AFV DATA COLLECTION SHELT

POCUMENT IDENTIFICATION NUMBER: CO 027

SECURITY STASSIFICATION: Urrlassified

LILL. The effect of tank crew turbulence on tank gunrery performance

AUIHOR(5): N.K Eaton and J F. Neff

ORSANIZAIIOH (AGENCY): U.S *nmy Research Institute (Technica) Caper 350).

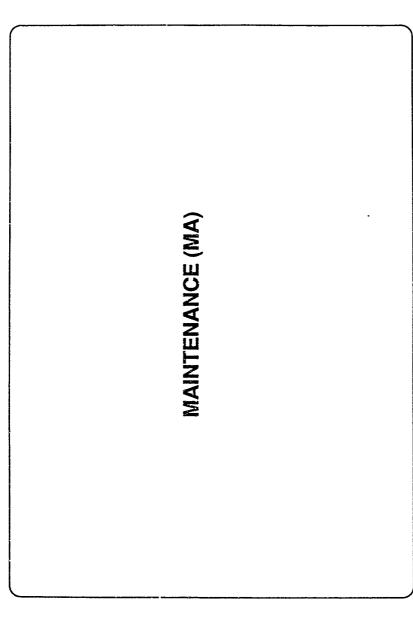
LOCATION: Alexandria, VA.

M.E. September, 1978

SUBJECT: In Phase I crew stability was assessed (personnel turbulence, and position turbulence in Phase II the effects of the turbulence in personnel and positions on Table VIII were measured.

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NATURE OF RESEARCH:	MILITARY FUNCTION:	MASOR RISK AREA.	IYPE OF DATA:	AFY RELEVANCE:

oent; yet their impact is not to be discounted. Urbulence in personnel and position is to be expected, especially to coapensate for casualties. Therefore,	this research has great import for the training of armor crews. The results seem to indicate that if position turbulence has more detriental impact than personnel turbulence, crosstraining of armor crews in various armor positions would provide a greater probability of accomplishing the mission should casualities force such turbulance.	rch has great import for the f armor crews. The results seem that if position turbulence strimental impact than personnel crosstraining of armor crews armor positions would provide a obability of accomplishing the ould casualites force such tur-	rch has great import for the f armor crews. The results seem that if position turbulence strimental impact than personnel crosstraining of armor crews armor positions would provide a obability of accomplishing the build casualties force such tur-	rch has great import for the farmor crews. The results seem to that if position turbulence strimental impact than personnel crosstraining of armor crews armor positions would provide a bobbility of accomplishing the bold casualties force such tur-	rch has great import for the farmor crews. The results seem that if position turbulence etrimental impact than personnel crosstraining of armor crews armor positions would provide a babbility of accomplishing the build casualties force such turbuld casualties force such turbuld.
	to indicate tract IT position has more detrimental impact turbulence, crosstraining of in various armor positions w greater probability of accom mission should casualties fo		•	ψ.	0
relishe part in reducing opening time on Table VIII, and incressing the number of targets hit.		27.2 khol. cree familiarity did not have s signifirs. effect on gunnery perfor- mance.	27.2 Molu crew familiarity did not have signifies. effect on gunnery performance. 27.3 Crews in unfamiliar crew positions performed much more poorly than those in comparable crews who were familiar with their duties.	2 Mhol., crew familiarity did not ignifit. effect on gunnery perfice. 3 Grews in unfamiliar crew positiformad much more poorly than those comparable crews who were familian in their duties.	ignifict. effect on gunnery perfice. 3 Creas in unfamiliar crea positifermed much more poorly than those comparable creas who were familian in their Guties.
reliable on Table of tark	-	27.2 H c stgnt m4nce.	27.2 k signi sadoce. signi sadoce. 27.3 C perform in complete the the the the the the the the the	27.2 k signification of the composition of the comp	27.2 k c stgnt u43cc. 27.3 c perform in comp in the th



AFY DATA COLLECTION SHEET

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DOCUMENT LOGNITIFICATION NUMBER: NA DOI

Unclassified SECURITY CLASSIFICATION Develop and evaluate new training and performance systems for maintenance jobs final report 37171

Harper, H K Simpson, R G. Fuller, and 9.H Harris 2 AUTHORISS.

U S Army Research Institute (Research Note 82-14) PRGANIZATION LAGENCYL

LOTALION. Alexandria, VA

<u>0AIE</u>: April, 1981

This report describes the development and evaluation of a Maintenance Performance System (FFS) to improve the performance of Maintenance at the unit level. The system included methods for diagnosting maintenance performance problems with focus on those that could be improved thorough unit training. The research dolt with wheeled and tracked vehicle maintenance. SVENCT.

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MATURE OF RESEARCH	MILITARY FUNCTION:	MAJOR RISK AREA.	TYPE OF DATA.	ALV. RELEVANCE

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	CAITICALITY	
	HELEVANCE	
	MANPRINT/HUMAN PERFORMANCE ISSUE	This finding suggests that unit (A) may be an element worth including in the AFY training program.
ALV LIND	FINDING	i.) This work demonstrated that efforts directed toward increasing the skills of maintenance personnel in the unit are effective in improving maintenance and are well worth the effort. The report describes a system to assist the unit with this process.
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AFY DATA COLLECTION SHEET

SOCUMENT INCITLE LCATION NUMBER: MA 002

SECURITY CLASSIFICATION: Unclassified

IIILE: Weapon systems: Shortfalls in automatic fault diagnostics.

AUTHOR(S):

OBEANIZAIINA (AGENCY). United States General Accounting Office (GAO/-HSIAD-81-98).

LCCATION: Washington, D.C.

PATE: April, 1987

SUBJECT: Using a case study approach, GAO analyzed the automatic diagnostics of the Patriot, Hawk, Pershing, ALRS, Apache, and HI Tank.

MATURE OF RESEARCH: CLE ___ CFE ___ FOM X

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AFY RELEVANCE:

RISK AFFEA	FINDING	MANPRINT/HUMAN PERFORMANCE ISSUE	RELEVANCE	СВПСАЦПУ
35 OS	2.1 Although performance of diagnos- tic; varied by weapon and test, in general, neither built-in nor external diagnostics performed as expected during operational tests.	The GAO concluded that problems can be minimized through: a. greater emphasis on diagnostics early in program acquisition. b. better specification of diagnostic requirement. c. more thorough and earlier oversight and testing of diagnostics in weapons development programs.	-	2
	2.2 From a literature search, GAO identified that design requirements should include:	This finding may be useful in formulating requirements for diagnostic equipment in the AFY program.	-	۵.
	a. parvent of faults to be detected. b. percent of faults to be isolated. c. percent of faults to be isolated to one two, three or mane parts. d. percent of fails ediagnoses. e. time to dispnose faults. f. personnel skill levels.			
	2.3 BITE Performance			
	MAS Goal Test Office Fault isolation to one LRU 903 155 Ho data Maximum falst removals 73 545 82	-		

State steel are designation (A. A. steel				
RISK AREA	FRADING	MANPRINT/HUMAN PERFORMANCE ISSUE	RELEVANCE	CRITICALITY
8 \$	Pershing Tel Director Correct Diagnosis Contractor 983 Independent 60al Actual Fault detection 993 865 Fault isolation 753 623 Mi Tank Actions to correct test set shortfalls and improve troubleshooting will cost over \$72 million.			
7				

AFY DATA COLLECTION SHEET

DOCUMENT IDENTIFICATION NUMBER. NA 003

SCCURITY CLASSIFICATION: Unclassified

IIIIE Human problem solving in fault diagnosis tasks.

AUTHOR(5) K B Rouse, and R M Hunt

OPGANIZATION (AGENCY). U S Army Research Institute (Research Hote 86-33)

LOCALLON. Alexandria, VA

DAIL April, 1986

SUBJET Results of experiments on problem solving in a maintenance context, with and without computer aids, are reported

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CRITICALITY		m	
RELEVANCE	m	m	m
MANPRINT/HUMAN PERFORMANCE ISSUE	A single measure such as time or cost does not adequately describe human per- formance.	This finding is related to the issue of selection standards for maintenance personnel.	Humans can be taught general problem solving skills which transfer to specific problem solving situations. Humans have trouble making maximum use of the information available. Computerized aids improve human performance.
FINDING	1 Wenty tandidate measures of human performance were analyzed with unequitional results. Among the 20 measures, there are oily 3 unique disensions: time, arrors, and inefficiency. 3.2 Subject attributes examined were: Ability, as measured by standard scholastic aptitude jets. Aptitude-mechanical reasoning test. Cognitive sytla-two dimensions were measured: Impulsivity-reflectivity fmatching familar figures test) and Field dependence-independence (exbedded figures test).	Cognitive style was a much better predictor of problem solving performance than ability and aptitude after minimum standards of ability and aptitude are met. Impulsives made the most errors and impulsives made the most errors and impulsively was not compensated for with practice. Reflective field indopendents ware the heat pioblem solvers.	3.3 thusen problem solving tends to be highly context-specific but pattern recognition capabilities are exceptionally good, thus allowing a high degree of accuracy in ambiguous problems solving situations. Structured-oriented book-ke-oing aids amplayed performance while or any-oriented aids had a negative transfer of training.
MISK	# 803		

AFV DATA COLLECTION SHEET

DOCUMENT IDENTIFICATION NUMBER: MA 604

SECURITY CLASSILICALIUM unclassified

ILILE lest operations procedure: lest, measurement, and disgnostic equipment (system peculiar)

AUTHORIS

ORGANICATION (AGENCY). Unites States Army Test and Evaluation Command (100-6-2-735).

10CALLOH - Aberdeen Proving Ground, ND.

DATE. May. 1985

SUBJECT: An Army test procedure for testing system specific diagnostic equipment

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AFY RELEVANCE

	CRITICALITY	
	RELEVANCE	
Arv Findings/Issues Worksheet	MANPRINT/HUMAN PERFORMANCE ISSUE	The document contains, in appendix C, a checklist which may be useful in preparing RFP requirements for AFV diagnostic equipment.
Arv rinu	FINDING	This document is an Army Test and Evaluation Ecomond Test Procedure.
	RISK AREA	₹ 8

DOCUMENT IDENTIFICATION NUMBER: MA 005

SECURITY CLASSIFICATION: Unclassified

IIILE: Integrated logistic support lessons learned: Force modernization report No. 5; Ml Abrams tank.

AUTHOR(S):

ORGANIZATION (AGENCY): Unites States Army Materiel Readiness Support Activity.

LOCATION: Lexington, KY

DATE: 1984

<u>SUBJECT</u>: This document reports the logistic support lessons learned in fielding the M1 tank.

동 8 Ξ FOM × × C 3 3 웊 ĭ × ~ CFE 8 ≨ 4 z ٩ × SIM CLE 9 3 5 2 NATURE OF RESEARCH: MILITARY FUNCTION: MAJOR RISK AREA: AFY RELEVANCE: TYPE OF DATA:

RISK AREA	FINDING	MANPHINT/HUMAN PERFORMANCE ISSUE	RELEVANCE	СВІПСАЦІТУ
.W 005	5.7 Cables, circuit boards and the set communicator were the source of numerous malfurctions which resulted in low availability of the SIE-Mi.	Difficulties with the SIE-RI resulted in a negative attitude toward the test set on the part of mechanics and a reluctance to use it even when it was available. Problems with cables and the set communicator were due to equipment inadequately designed for the conditions of use.	-	-
	5.8 Direct Support Electrical System Test Set (DSESTS) worked well, was reli- able and training was adequate.	The characteristics accounting for the good performance and high acceptability of this test set are, unfortunately, not described in this document.		
	5.9 Three MI maintenance procedures are inherently hazardous. These are, removal and replacement of the main gun mount and roton, removal and replacement of the traversing mechanism, and removal of the powerpack.	The hazards arise from the necessity of handling very heavy items in very limited space. The finding has implications for design for ease of maintenence.	-	~ <u>.</u>
	5.10 The biggest problews affecting engine performance have been "coking" of fuel nozzles and starter fallures. The HI Sample Data Collection (SDC) has also shown the following to date:	This finding has implications for AFY design.	m	m
	Problem # of cases Transmission oil temp warning 19 Transmission filler tube cracked 17 Loso of steering 7 Transmission oil leaks 6 Low transmission oil pressure 6			

DOCUMENT LOCATIFICATION MUMBER - NA 006

SECURITY CLASSIFICATION. Unclassified

IIII Arry maintenance: Continuing problems in performing maintenance at the user level.

AUIHOR(S).

URGANIZATION (AGENCIA: Unicad States General Accounting Office

"DEALIGN: Wasnington, D.C.

DAIE: April, 1987

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MAIURE OF RESEARCH:	MILLIARY FUNCTION.	MAJOR RISK AREA.	TYPE OF DAIA.	AFY RULLYANCE.

MANPRATHUMAN PERFORMANCE ISSUE
ISSUE: Lark of command emphasis over supervision, training, and resources management led to: a. failure to detect and correct equip-
 improper maintenance performance. insufficient use of diagnostic equipment.
lives that file of hould-see and META
More than 50% of howitter and M5/8 recovery vehicle failures are due to marchare or design failures. Mowever, the balance are attributed to human failure.

RISK AREA	FINDING	MANFRIKT/HUMAN PERFORMANCE ISSUE	RELEVANCE	CRITICALITY
NA 005	6.5 The army teaches M tank mechanics unly 29s of the critical tasks, enough for apprenticochip. Balance of training is done in the units.	This finding highlights the importance of effective AFV amintenance training.	-	2
	6.6 Army study showed that diagnostic test sets were used to identify only 2 of 537 maintenance failures on 150 commercial utility cargo vehicles during a 6-month period.	Reasons given are: 4. Test sets too vime-consuming and cumbersome to use. 5. Parsonnel do not know now to use them. This suggests that diagnostic equipment must be human engineered and integreted into training progrems.	-	٠.

DOCUMENT TREMTEFICATION NUMBER. NA DOT

SECURITY CLASSICICATION. Unclassified

III.E: Reverse engineering of the Pi fault detection and isolation subsystem, Miman Factors, manpower, personnel, and training in the weapons system acquisition process (ARI Research Note 84-101).

AULHORISE: A. Marcus, and J. Kaplan

SAGAMIZAIIDM (AGENCY): U.S. Army Research Inst'tute (Research Hote 84-101)

LOCALLON: Alexandria, VA.

DAIS: June, 1984

<u>SUBJECT:</u> Strengths and westnesses of the MY fault detection and isolation subsystem were examined through a retruortive analysis (Reverse Engineering)

14. OF RESEARCH: C11 C16 FOW X S1M MOD E3 X LART FUNKTION* 0P MA X SU OF QAIA: 6P MA X CO OF QAIA: 0P X S3 X OF QAIA: NO X S3 X			₹		
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IL OF RESEARCH: LARL FUNKTION: OR QAIA: RELEYANCE:	SIR	80	5	5	3
	NATURE OF RESEARCH:	MILITARY FUNCTION	HAJOR 815K P.KA-	TYPE OF BAIA:	ASY RELEVANCE:

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risk Area	FINDING	MANPRINT/HUMAN PERFORMANCE ISSUE	RELEVANCE	СВІТІСАЦІТУ
rt 007	7.1 Inadequaties resulted more from management omfasions than from technical issues:	Adverance to WAMPRINT principles throughout AFV acquisition process should avono repetition of these errors.	-	-
	A. Early requirements documents neglected caintenance performance. b. Critical tasts not identified. c. No requirement to document time for tasts performance. d. Funding constretints prevented proper il.S refort. s. Inadequate testing for ingistic supportability. f. Test sets not developed as part of tank hardware design led to problems.			
	7.2 MS SITE NOT adequately tested and evaluated.	Do not ruly only on HI BITE information in making AFV decisions.	-	N
79-900/7800-1100-1100-1100-1100-1100-1100-1100	7.3 STEINT seldom used (33) to help troublethock. Whon used, it requires, on average, & hours per melaterance incident (requirement is A hours).	Test sets should be an integral part of system design and development, not an isolated after-thought.	-	⁶⁴
		-		

POCUMENT_IDENTIFICATION NUMBER NA 008

SECURITY CLASSIFICATION. Unclassified

IIII.: A study of told weather organizations; maintenance problems (M29, M59, M59).

AUIMOR(S): D h. Andrew

OSCANI (A110H IAGINEY) U S Army Human Engineering Laboratory (Technical Memorandum 6-57)

LUCALION. Aberdeen Proving Ground, MB

DAIL. August, 1957

SUBJECT: Officulties of conducting maintenance on 3 specific vehicles under artic conditions were examined.

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NATURE OF RESEARCH. CLE	MILITARY EUNCTION: OP	MAJOR RISK AREA"	17PE 0F. 0AIA: 01
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AFY RELEVANCE.

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RELEVANCE	~
MANPRINT/HUMAN PERFORMANCE ISSUE	
FINDING	8.1 Based on interview data and field observations (1957) it was concluded that at minus 280°, with no shelter or heat, vehicle maintenance can be performed approximately 15 minutes out of dach hour. (This was maintenance on mechanical components).
RISK AREA	800 ¥

DOCUMENT LOCATIFICATION NUMBER - NA GOS

SECURITY CLASSIFICATION: Unclassified

IIIIE: Human factors evaluation checkilist for tanks

AUIHOR(5): J.M. Clingan, and R.C. Akens

OREANIZATION (AGENCY). U.S Arrey Human Engineering Laboratory (Technical Note 6-86)

LOCATION. Aberdeen Proving Ground, MD.

QAIE: October, 1986

SUBJECI: This document contains a useful checklist.

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POCUMENT EDENTIFICATION NUMBER: NA 010

SECURITY VIASSIFICATION. Unclassified

IIIL: Hissile component repair while wearing HBC protective clothing.

ANIHORISS: 3.0. Maugh, and P W. Kilduff

U.S. Army Human Engineering Laboratory (1echnica) Nemorandum 1-84) ORGANIZATION (AGENCY):

10CAILOM: Aberdeen Proving Ground, AD.

DAIE: January, 1984

Hessured the time to complete regain task as function of amount of protective clothing worm. Mire subjects performed 2 tasks (easy, & profective clothing worm. Mire subjects performed 2 tasks (easy, & difficult), three times under each of 4 conditions. Dependant measurements time to complety repair tasks. Manuals were available conditions were: SUBJECT:

Duty uniters only.

Duty unifors and mask/hood.

Duty unifors and glaves.

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	RELEVANCE	
AFV FINDINGS/ISSUES WORKSHEET	MANPRINTAUMAN PERFORMANCE ISSUR	Reducting repair task complexity shortens regair time, especially under MOPP conditions.
AFV FIND	FINDING	10.1 Task completion was not affected by the four conditions for easy" task [Tow salf-test). 10.2 MGPP 4 condition increased repair time for difficult task (Oragion night sight) by 45%. 10.3 Mask/hood and gloves conditions increased time by 16% on difficult task.
	RISK AREA	0 5 \$

DOCUMENT IDENTIFICATION NUMBER - NA 011

SCCURITY CLASSIFICATION: Unclassified

IIIS: A proposed limit for printed-circuit board insertion forces

AUTHOR(51: R.B Randell

U S Army Yuman Ingineering Laboratory (Technica) Note 2-31) CREANIZATION (AGENCY)

LOCALIDM Aberdeen Proving Ground, NU

PAIE: March, 1971

<u>\$UBJEC</u>: In a laboratory setting, 24 male subjects pushed against a handle standed to a chatilion push-pull gauge. Each subject pushed as hard as passible with his themb for 3-5 seconds, then 'lunged' to achieve actiene actiene actiene actiene wastene force. The handle was pushed both horizontally and vertically downward.

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MILITARY FUNCTION:	90	MA X SU	Su	
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REI EVANCE	MELEVANCE	٧.
MANDRINTHUMAN PERFORMANCE	ISSUE	The 25 pounds is a useful design figure for male soldiers. No data on female soldiers.
omorea		11.1 From the subject duta, it was cal- culated that 99.53 of the military popu- lation could exert a force of 25 pounds or more in the harizontal direction.
RISK	AREA	

DOCUMENT IDENTIFICATION NUMBER: NA 012

SECURITY CLASSIFICACION: Unclassified

IIILE: Problems in organizational level maintenance on the M60Al and M48AS tank:.

SUCHORISE: T.R. Actkinson

OSCIVIZATION (ACENCY): U.S. Army Research Institute (Research Problem Review 198-15)

LOCALIDM: +lexandria, VA.

PATE: August, 1978

Interview and questionraire data were gathered from 3 Army units and one Mational Guard unit concerning maintenance problem areas on M60Al and M46AS tanks. SPAJECI:

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IYPE OF DATA:

RISK	FINDING	MANPRINT/HUMAN PERFORMANCE	DEI EVANCE	
AREA		ISSUE	necevance	CHIICALIIY
3 03 5	12.1 Item mechanics believed most difficult to repair were the generator, brakes, final drives and the add-on stabilization.	Emphasize design for maintainability.	-	2
	12.2 Tools were inadequate and in short supply.	Tool sets are part of system fielding.	-	8
	1 .3 Grew PMCS was often not done or done improperly.	Design for ease of maintenance, prepare effective training programs and include supervision in considering TOE's.	-	N
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₩ 033 POCIMENT IDENTIFICATION MUMBER:

SKCURITY CLASSIFICATION: Unclassified

Research findings to aid supervisors and trainees in improving saintenance performance. 1111

AUIHOR(S): R.P. Kern and J.F. Hayas

ORGANIZATION (AGENCY). U.S. Army Research Institute (Research Product 83-14)

LOCALIGH: Alexandria, VA.

DATE: Hovember, 1983

236 organizational level mechanics in five combat arms divisions were observed performing regularity assigned organizational level maintenance tasks in their normal shop environments. Activities were analyzed into 'remove", "install/replace", "adjust", and "service" categories. This was asstanced an abstreament on M60 tanks, MH13 APC"s, and 14 ton, 2 1/2 ton and 5 ton trucks. Performance by methanics of 3 different levels of experience was analyzed for: SUBJECT

Use of information sources.

Types of information sought. Occurrence of errors

Types of errors fypes of serious, uncorrected errors remaining upon completion of performance.

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HISK AREA	FINDING	MANPRINT/HUMAN PERFORMANCE ISSUE	RELEVANCE	CRITICALITY
PA 013	13.1 For activities requiring special tools or technical specifications (\$7/75), 71% of the sechanics left one or more serious errors uncorrected.	Keeo special tools to a minimum. They tend to be unavailable or not used.	-	2
	13.2 For activities not requiring 51/15, 25% of mechanics left one or more serious errors uncorrected.	Design for simplicity of vaintenance. Mechanic tends to use trial and error. i.e., observers reaction or affect from equipment.	-	m
	13.3 Overall, 66% of the exchanics failed to perform the required checkout after repoir or performed it incorrectly.	Mechanic is sole judge of his own per- formance. This lack of supervision emphasizes importance of initial training.	-	6
	33.4 Experienced mechanics were more likely to perform checkout than inaxperienced mechanics but they were no more likely to perform it correctly.	Lack of corrective feedback pospetuates errors. Failure of OJT.		
	13.5 Experienced mechanics do not differ from the inexperienced in level of skill and efficiency exhibited during performance and both are equally likely to leave serious errors uncorrected.	Emphasizes importance of formal training, supervised QUT and supervised Quality control.	-	CV
	13.6 TW's were used by 13% of the smechanics performing tasks requiring use of TM. They were primarily the less experienced.	Design for ease of maintenance. Build- in indicators for items requiring re- ference to TM's for proper adjustment.	-	N

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EQCUMENT TOENTIE LEATION MINIBER: MK 314

SECURITY CLASSILICATION: Unclassified

[JJM.] Reverse engineering of the multiple launch rocket system. Human factors, mangower, personnel, and training in the weapons system acquisition process.

A<u>VIMOR(S):</u> J.A. Arabian, C.R. Hørtel, J.O. Kaplan, A. Marcus, and D.H. Promisel QBCSAIZAIIOM (AGIHCI): U.S. Army Research Institute (Resverch Hote 84-102)

LOCATION: Alexandria, VA.

GAIE: June, 1984

EMBLEY. Review ('Reverse Engineering') of the weapous system acquistion process for the Multi-fale Launch Rocket System (ARS) examined problems in human factors, manopeer, personnel and training areas the focus was on problem identification, origins of the problem and how it could have been avoided.

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MATURE OF RESTANCH:	NILLIARY, FUNCTION.	MAJOR RISK ANEA:	TYPE OF DATA:	AFY RELEVANCE.

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RISK AREA	FINDING	MANPRINT/HUMAN PERFORMANCE ISSUE	RELEVANCE	CRITICALITY
# A ∩1 &	14.1 BITE design goal was to correctly identify faulty LRU's 90% of the time with a false removal rate not to exceed 7%.			
	In OT III, there were 23 (15%) correct fault isolations out of 232 incidents; of 54 LBU's removed on the basis of SITE indications, 29 (54%) were serviceable.	Design of BITE and training in its use need intense management and technical attention in AFY acquisition process.		***
	14.2 DS maintenance training was based on use of actual equipment. This was an ineffective approach, resulting in a crash program for a maintenance trainor.	A thorough analysis of AFV saintenance training requirements and the means to fullithem should be part of AFY acquisition process.	-	N
	14.3 The COPRI did not take into account the complete functioning weapon system, i.e., the MLS battery. As a result, a requirement arose for 26 additional ampower spaces for 26 MLS batteries. Some of this was due to poor estimates of Direct Productive Annual Maintenance Manhours.	Maintenance ampower requirements must be carefully determined and fed into the AppRI.	•	. ~

DOCUMENT LORMITFICATION NUMBER: NA 015

SECURITY CLASSIFICATION: Unclassified

Human factors engineering design criteria for future systems. Report No. 1: Tank Design criteria evolving from the Mi lank operational Test ii. 1111.

AUTHOR(S): W.K. Earl

ORGANIZATION (AGENCY): U.S. Army Research Institute (Research Product 84-05)

LOCATION: Alexandria, VA.

DAIE: March, 1984

 $\overline{\text{SUBJECT}}$: Human factors engineering issues distilled from 07 III on MI Tank are analyzed in this report.

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RELEVANCE		-	-	-	~	-	-	-	
MANPRINT/HUMAN PERFORMANCE ISSUE		Examine feasibility of built-in mud remov- ing devicas.	This is a design feature which will facilitate servicing the transmission.		Design for ease of maintenance.	Information must be displayed clearly and unambiguously.		Points to a possible coordination or review and evaluation problem.	
FINDING	The findings with maintenance implica- tions were:	15.7 Mud builds up under rear skirts and fenders causing a maintenance problem and stalling the tank.	15.2 Transmission needs a drein system to drain off excess oil from overfill.	15.3 No provision for carrying spare track sections on the tank.	15.4 Bracket holding the firing circuit cable obstructs maintenance of the main gun.	15.5 The quart scale on the engine oil dipstick omits minus (-) symbols thus causing confusion.	15.5 Meny before-operation PMCS are assigned as after-operation PMCS.	15.7 Soveral essential tools are not listed in the TOE.	
RISK AREA	KK 015						,		

DOCUMENT IDENTIFICATION HUNGER: NA 016

SECURITY CLASSIFICALION. Unclassified

LILL: Bradley infantry lighting vehicle procedures guide: Orivar.

AUTHORISI: M.S. Salter

ORGANIZATION_LAGENSY. U S Army Research Institute (Research Product 84-03)

LOCATION: Alexandria, VA

DAIL. february, 1986

<u>SUBJECI</u>: Contains a PMCS checkilst

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MATURE OF RESEARCH*	MILITARY FUNCTION:	MAJOR RISK AREA:	TYPE OF DAIA:	AFV RELEVANCE.

AFY RELEVANCE.

RISK AREA	FINDING	MANPRINT/HIJMAN PERFORMANCE ISSUE	RELEVANCE	CRITICALITY
MA 03 6	16.1 Contains a PMC5 checklist for Bradley IFV driver.	May provide guidelines useful in preparing AFY PMCS materials.	-	r
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ne vices des VIII à del Table				
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PESINGNE IDENTIFICATION NUMBER: NA 617

SECURITY CLASSIFICATION: Unclassifies

IIIIE: Operational meintenance performance.

AUTHOR(S1: 3.0. Oressel and 3.1. Shields

ORGANIZEI.OH (ASENCY). U S Army Rosearch Institute (Research Problem Feview 19-8)

LECALION: Alexandria, VA.

DATE: April, 1979

SUBJICI. This report presents the findings of a measurement of organizational-lavel abstintance beformance in a brigade-sized unit during a l-year period. Records were kept of items from MSSI turrets submitted for direct support maintenance.

MALVRE OF RESEARCH:	312	CFE	2 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3		
MILLIARY FUNCTION.	6		ns		
MAJOR RISK AREA:	5	9	H4 X C0	8	죵
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RELEVANCE	
MANPRINT/HUMAN PERFORMANCE ISSUE	Finding in the AFV program.
FINDING	17.1 A total of 564 ftems were submitted for repair. Of these, 246 (42x) were false removals (serviceable items). 17.2 Total repair time was 1,146 hours, of which 367 hours (32x) was spent identifying serviceable items. 17.3 Total down time was 3,295 days, of which 969 days (30%) was due to falso removals. 17.4 Average time to repair an item was 2,3 hours. Average time to identify a false removal was 1.5 hours.
RISK Area	50 20

SECUMENT THENTIFICATION NUMBER: NA 018

SECURICY CLASSIFICATION: Unclassified

IIIIE: Field-expedient maintenance experiences of M60-series tank creamen.

AUINOS(S): 0.6. Witzer

ORCANIZATION (AGENCY): U.S. Army Rosearch Institute (Research Report 1345)

LOCATION: Alexandria, VA.

DAIE: September, 1983

SUBJICT: 36 incidents of field-expedient mointenance on M60 tanks were collected from 33 MCOs using the critical incident technique.

3 NIS. NATURE OF RESEASON:

35 ź 8 MILLIARY FUNCTION:

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AFY RELEVANCE:

СВІПСАЦТУ	
RELEVANCE	2
MANPRINT/HUMAN PERFORMANCE ISSUE	This finding highlights weak links in vehicle system design which may be avoided or improved in AFV.
FINDING	18.; Of the 76 repairs, 255 involved the suspension system. The remaining 755 were fairly evenly distributed over other subsystems, these were: air clean-ting systems, cooling system, fire conrol system, sighting system, transmission, ignition, and fuel systems.
RISK	

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DOCUMENT IDENTIFICATION NUMBER: NA 019

SECURITY CLASSIFICATION: Unclassified

IIII. Human factors engineering design criteria for future systems, Report No. 3. Design criteria recliving from the multiple launch rocket system (HLRS) operational test III.

AUINGGESS: M.K., Earl and L.M. Crumley

ORGANIZATION (AGENCY1: U.S. Army Research Institute (Research Product 85-05)

LOCATION: Alexandria, VA.

<u>0816</u>. Junuary, 1985

<u> 399礼氏</u>: this report analyss human factors engineering problems experienced during Operational Test III on the MLRS.

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<u>MATURE OF RESEARCH:</u>	MILITARY FUNCTION:	MAJON RASK AREA:	TYPE OF DATA:	APV DELEVANCE.

СВІПСАЦПУ	2						
RELEVANCE	-						
MANPRINT/HUMAN PERFORMANCE ISSUE	Findings receptasize the need to adhere to existing standards on quick release fasteners, working access and safety restraints involving potentially dangerous components.					-	:
FINDING	19.1 Screw down latches on the air filter panel are difficult to fasten and release.	19.2 Cables are difficult to connect and disconnect mostly due to small compartments and restricted access.	19.3 Hold down latches on the Leuncher Loader Medule handles, are difficult and dangerous to operate because they are under great pressure in the latched position. Unlatching requires countar force to prevent operator injury.	19.4 The hexagenal latching nuts on the battery box hold down brackets require too mach time to remove for routine PMCS.	19.5 Drain plugs are too small to rapidly drain rear hull area. Also, plugs are not located at lowest point of area to be drained.		
RISK AREA	84 01 9						

OCCUMENT IDENTIFICATION HIMSER: NA 020

SECURITY CLASSIFICATION: Unclassified

Maintenance performance system (organizational) operator and organizational maintenance practice. HILE

AUIHOR(S): R.G. Fuller, S.M. Rugge, D.H. Harris, M Drillings and M. Berkowitz

ORGANIZATION (AGENCY): U.S. Army Research Institute (Research Note 84-9)

LOCALION: Alexandria, VA.

PAIE: January, 1984

This report describes operator and organizational maintenance practice in a sample of battainions within a mechanized infantry dystion. The report also describes variations of maintenance practice from maintenance doctrine. SUBJECT:

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RELEVANCE	_	8	-	M)	m	м
MANPRINT/HUMAN PERFORMANCE ISSUE	The findings generally emphasize the importance of designing for ease of maintenance and suggest a need for improved maintenance training.				-	-
FINDING	20.1 Before-operation checks are usually done during PMCS periods and before operating vehicles in the field. During-operation checks are usually made only after equipment breaks down. After-operation checks are usually not performed.	20.2. Typically, no maintenance training for operators or crews is done by the units, nor is any shown on the training schedule.	20.3 PMCS periods are devoted to getting equipment off deadline, i.e., fixing faults that have already occurred rather than preventing new ones.	20.4 Approximately 75% of operators had a-10 level TM for their equipment. Hany TM's were not current or were not the correct version for the equipment onhand.	20.5 TW's and checklist are not routifiely used by operators who depend, instead, on their memory. Likewise, mechanics generally rely on their experience or consult someone also in iteu of using a TW.	20.5 Availability of current mainte- nance publications appears to be a pro- blem at company level.
RISK AREA	MA 020					

RISK AREA	FINDING	MANPRINT/HUMAN PERFORMANCE ISSUE	RELEVANCE	СВІТІСАЦТУ
KA 020	20.6 TOE provided one clark to handle both PLL and TAMES. Workload required the companies to assign a second person to clark duties. Also assigned a mechanic to work in tool room because TOE does not authorize tool room clark.	This finding highlights Manpower issue of concern because AFV concept is to field complete units.	2	m
	20.7 PMCS is covered only briefly in operator's AIT so the operator's know little about it upon arrival at the unit. Unit conducts no formal training. Most of what the operator knows about PMCS is learned from informal UIT.	This finding highlights importancy of in- cluding maintenance training in training analyses for AFY.	••	N
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